IBM System Automation for z/OS V4.1

Getting Started Guide



#### Note

Before using this information and the product it supports, read the information in <u>"Notices" on page 111</u>.

#### **Edition notice**

This edition applies to IBM System Automation for z/OS (Program Number 5698-SA4) Version 4 Release 1, and to all subsequent releases and modifications until otherwise indicated in new editions.

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# Contents

Figures	vii
Tables	ix
About this publication	xi
Intended audience	
The System Automation for z/OS Library	
Chapter 1. Product introduction	1
Product overview	
Product benefits	
Components	2
Key concepts	
Automation Manager and Automation Agent	
Policy-based automation	
Grouping support	5
Relationships	
Goal driven automation	6
Chapter 2. Planning	9
Roles and responsibilities	9
Planning for SA z/OS	9
Deploying SA z/OS	
Identify initial target systems	
Establishing naming conventions	
Installing and deploying SMP/E	
Configuring the target systems	
Building a minimal automation policy	
Starting SA z/OS and verifying your installation	
Improving your automation policy	
Restarting SA z/OS	
Testing your automation policy	
Training your operators Expanding and maintaining your automation policy	
Additional deployment plans	
Planning worksheet	
Chapter 2 Installation and Configuration	46
Chapter 3. Installation and Configuration	
Installing SA z/OS	
Configuring SA z/OS Preparing to Configure SA z/OS	
Start SA z/OS for the first time	
Quick planning exercise	
Starting the Customization Dialog	
Creating a basic PDB	
Adapting the System Name	
Adapting Application Job Names	
Changing System Defaults	
Building the Configuration Files	

Starting the Automation Manager	27
Starting the Subsystem Interface Task	27
Starting the Automation Agent	27
Verification	28
Chapter 4. Security	31
Chapter 5. Customization	33
Customization tools	
What is in a policy database?	
Building blocks	
Cloning definitions	
Starting the Customization Dialog	
Customization Dialog tutorial	
Getting help	
Creating a new policy database	
Creating a New Policy database	
Creating a Gystern	
Adding applications	
Relationships and dependencies	
Grouping applications	
Reporting	
Adding more systems	
Cloning with symbolic values	
Defaults, classes, and inheritance	
Adapt the sample policies	
A new policy database	
A new policy database Adding sample policies	
Bulk update	
Setting up your systems	
Complete the replication	
Review	
Building your policy	
Distributing your policy	
Maintenance	
Chanter ( Onerstiens	DE
Chapter 6. Operations	
Console operations	
The Automation Manager's started task	
The Automation Agent's started task	
Operating SA z/OS.	
NetView console	
Infrastructure	
Resources	
Monitoring resources.	
Starting and stopping resources	
Application Groups	
Automation policy management	103
Chapter 7. Support	
Modifying the maximum number of Language Processor (REXX) environments for NetView	
Modifying the NetView subsystem interface procedure	
Changing symbolic variables	
Specifying the subsystem command designator	
Saving Automation Manager data sets into Generation Data Groups	
Additional configuration considerations	
Configuring the operator environment	109

Working with data logs and databases	
Notices	
Trademarks	
Terms and conditions for product documentation	
Index	115

# Figures

1. SA z/OS architecture	3
2. An example application group	5
3. Relationships and Conditions	5
4. Application Relationships	6
5. ForceDown Relationships	6
6. OnDemand Relationships	7
7. Automation Policy Lifecycle	33
8. Policy Database and SOCNTL Distribution	34
9. Simple Entry Structure	36
10. Complex Entry Structure	36
11. Resources to be defined in the tutorial	37
12. Manager/Agent Overview in System Automation for /OS	75
13. z/OS task structure and the Automation Agent	78
14. Example SDF top-level panel	91
15. Example status display	92
16. Example summary status	92
17. Example subsystem status	92
18. Operator Request Priorities to hold down Resource	97
19. Automation Policy Lifecycle	103

# **Tables**

1. System Automation for z/OS library	xi
2. Worksheet for job names	19
3. Application Definition Panel Options	43
4. Possible Job name values	55
5. Resource types (partial list)	82
6. Resource Status Overview	84
7. Agent status that indicates automated recovery is impending	88
8. Statuses indicating manual intervention is required	
9. SA z/OS message classes (partial)	94
10. Default Desired Status settings	96
11. Files maintained by the Automation Manager	
12. Actions for different Automation Manager start types	
13. Outline of an SOCNTL Naming Scheme	105

# About this publication

This manuals aims to provide a high-level description of IBM System Automation for z/OS (SA z/OS) to help you get started with it. It contains the information about early planning, configuring the product, making it secure, customizing your automation environment, and the basic operational tasks that you perform on a daily basis.

# **Intended audience**

This publication is intended primarily for the new users of SA z/OS, including automation administrators, operators, and system programmers who install and configure SA z/OS.

# The System Automation for z/OS Library

Table 1 on page xi shows the information units in the System Automation for z/OS library. These manuals can be downloaded from IBM Documentation.

Table 1. System Automation for z/OS library				
Title	Form Number	Description		
Get Started Guide	SC27-9532	This book is intended for SA z/OS <sup>®</sup> beginners. It contains the information about early planning, configuring the product, making it secure, customizing your automation environment, and the basic operational tasks that you perform on a daily basis.		
Planning and Installation	SC34-2716	Describes SA z/OS new capabilities and how to plan, install, configure, and migrate SA z/OS.		
Customizing and Programming	SC34-2715	Describes how to adapt the standard installation, add new applications to automation, write your own automation procedures, and add new messages for automated applications.		
Defining Automation Policy	SC34-2717	Describes how to define and maintain the automation policy.		
User's Guide	SC34-2718	Describes SA z/OS functions and how to use SA z/OS to monitor and control systems.		
Messages and Codes	SC34-2719	Describes the problem determination information of SA z/OS, including messages, return codes, reason codes, and status codes.		
Operator's Commands	SC34-2720	Describes the operator commands available with SA z/OS, including their purpose, format, and specifics of how to use them.		
Programmer's Reference	SC34-2748	Describes the programming interfaces of SA z/OS and the definitions for the status display facility (SDF).		
End-to-End Automation	SC34-2750	Describes the end-to-end automation adapter for z/OS and how it enables end-to-end automation and how it connects to Service Management Unite Automation.		

Table 1. System Automation for z/OS library (continued)			
Title	Form Number	Description	
Service Management Unite Automation Installation and Configuration Guide	SC27-8747	Describes how to plan, install, set up, configure, and troubleshoot Service Management Unite Automation.	
Product Automation Programmer's Reference and Operator's Guide	SC34-2714	Describes how to customize and operate product automation components (CICS, Db2, and IMS automation) with SA z/OS to provide a simple and consistent way to monitor and control all of the CICS, Db2, and IMS regions, both local and remote, within your organization.	
TWS Automation Programmer's and Operator's Reference Guide	SC34-2749	Describes how to customize and operate TWS Automation.	

# **Chapter 1. Product introduction**

This section contains an introduction of SA z/OS and its high-level key concepts.

- <u>"Product overview" on page 1</u>
- <u>"Product benefits" on page 2</u>
- "Components" on page 2
- "Key concepts " on page 3

## **Product overview**

SA z/OS is a NetView-based application designed to provide a single point of control for a full range of system management functions.

SA z/OS plays a key role in supplying high-end automation solutions. It monitors, controls, and automates a large range of system elements spanning both the hardware and software resources of your enterprise.

#### Monitor

Monitor your resources to respond before they affect end users:

- · Monitor hardware components.
- Monitor software products and applications.
- · Monitor automated processes.
- Monitor messages and alerts.

#### Control

Take action to control conditions:

- Start and stop your entire enterprise system; initiate hardware and software startup and shutdown sequences.
- Manage both remote and local operations and support any IBM Z processor within a Parallel Sysplex.
- Manage several operating systems: z/OS, OS/390<sup>®</sup>, MVS<sup>™</sup>, VM, VSE, and Linux on System z.
- Control a coupling facility as a target system with coupling links in a Parallel Sysplex environment.
- React to errors and unscheduled events.

#### Automate

Automate many repetitive and complex tasks:

- Automated failover from one system to another.
- Start and shut down software resources.
- Start and shut down hardware resources.
- Detect and respond to system messages.
- Perform initial program load (IPL).
- Perform system power-on reset (POR).
- Build automation policy for your enterprise.
- Extend the built-in automation routines by writing your own automation policies.

You monitor and control hardware and software resources from, a NetView console, Service Management Unite Automation, or monitor them from Tivoli Netcool OMNIbus.

# **Product benefits**

The following product benefits and services are provided by SA z/OS:

#### **Maximize availability**

Leverage high availability and automated operations support for IBM Z and IBM Parallel Sysplex clusters through flexible, cluster-wide, policy-based self-healing. Use SA z/OS to start, stop, and recover applications, systems, and sysplexes. You can also automate applications across multiple sysplexes from a single console.

#### **Minimize outages**

Get advanced application disaster recovery capabilities using GDPS to manage remote copy configuration storage subsystems. You can also minimize outages with fast and reliable automatic recovery.

#### **Optimize performance**

Optimize system health and performance by applying goal-driven automation to simplify operations, minimize costs, and support business goals. You can reduce automation implementation time and cost by proactively managing availability through performance-driven automation. You can also improve problem resolution by leveraging automated alert notification and escalation.

#### Automate your enterprise

Monitor and control enterprise-wide processor hardware operations, including powering multiple target processors on and off, resetting them and performing all relevant system management tasks. Respond to messages, monitor status, and detect and resolve wait states, and manage your overall IBM Z processor capacity.

#### **Customize your dashboards**

Manage and control applications running on multiple Parallel Sysplexes and Linux with the Service Management Unite (SMU) dashboard from a single point of control. You gain advanced problem resolution with pre-built and in-context commands, and single-step task execution. You can also directly interact with system logs and NetView Canzlog to filter messages and execute commands.

## **Components**

SA z/OS has two key components that are designed to automate system and processor operations. These components are called System Operations (SysOps) and Processor Operations (ProcOps).

#### **System Operations**

The System Operations component runs as a NetView application, automates many system console operations and selected operator tasks. These tasks include startup, monitoring, recovery, and shutdown of z/OS resources, components, and applications (including VTAM, RMF, JES2 or JES3, TSO, and others). System Operations can also automate operator console messages, initiate timer-based actions, and prevent critical z/OS resource shortages.

With System Operations, SA z/OS can automate single systems, or automate applications distributed over a sysplex, even across sysplexes or non-IBM-Z platforms, by virtually removing system boundaries for automation through its Automation Manager and Automation Agent design.

#### **Processor Operations**

The Processor Operations component monitors and controls processor hardware, LPARs and z/VM guest systems operations.

It provides a connection from a focal point system to a target processor Support Element (SE) or a Hardware Management Console (HMC). With NetView on the focal point system, Processor Operations automates operator and system consoles for monitoring and recovering target processors. Processor Operations performs or automates many operator tasks, usually done using the HMC, such as activating and deactivating a logical partition, powering on and off, and resetting multiple target processors. You can initiate IPLs and respond to operator prompt messages during system startup, monitor status, and detect and resolve wait states.

This topic introduces the high-level concepts that you need to know while working with SA z/OS.

## **Automation Manager and Automation Agent**

SA z/OS can automate applications distributed over a sysplex, even cross sysplexes or non-IBM-Z platforms, by virtually removing system boundaries for automation through its Automation Manager and Automation Agent design.

Figure 1 on page 3 shows the manager and agent design architecture.

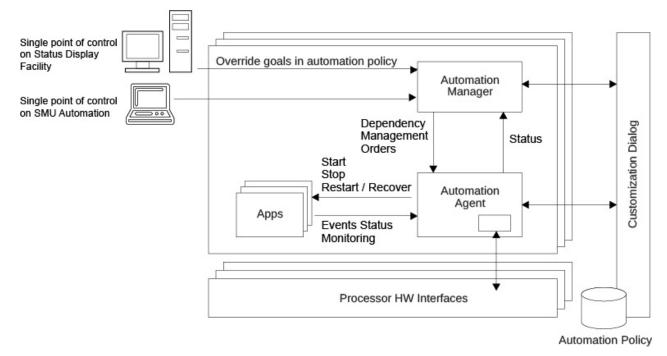


Figure 1. SA z/OS architecture

### **Automation Manager**

The Automation Manager is the central decision maker. Each sysplex has only one active Primary Automation Manager and multiple Secondary Automation Manager for backup. The Primary Automation Manager knows all the applications that SA z/OS controls. Based on policy definitions, it decides when to start or stop applications and sends orders to the Automation Agent, requesting the start or stop of applications.

### **Automation Agent**

Each automated system in the sysplex has an Automation Agent. The Automation Agent receives orders from the Automation Manager and issues commands that are based on the defined automation policy. It runs on the NetView<sup>®</sup> platform and issues commands to start and stop applications that run on the system. It also monitors the status of applications. Any status changes are sent to the Primary Automation Manager.

## **Customization Dialog**

An Interactive System Productivity Facility (ISPF) application that creates an automation policy and customizes all resources to be automated through System Operations or through the hardware interfaces. The configuration files that are built by the dialog contain the artifacts that are required by both the Automation Manager and the Automation Agent for automated operation purposes. A z/OS enterprise-wide automation policy governs the automated resources and their desired status (goal). The automation

policy for a sysplex or system is loaded under the control of the Automation Manager and used by both, Automation Agent and Automation Manager.

#### Service Management Unite (SMU) Automation

SMU Automation is a new customizable GUI that is available with SA z/OS 4.1. It provides a single point of control to operate in your environment. Operators can quickly and confidently analyze, isolate and diagnose problems as all relevant data including important logs is provided in a single place. SMU Automation also enables operators to interact directly with the systems by issuing commands and viewing results without going to a different console.

## **Policy-based automation**

SA z/OS operation is policy-based. Before you can use SA z/OS to automate, monitor, and control the resources in your enterprise, you need to define your enterprise's automation policy.

Automation policy is defined through the Customization Dialog and saved in a policy database (PDB). A single PDB can hold automation policies for all sysplexes in an enterprise. The policy database provides the input to a build process, which creates the applicable automation policies in control files. SA z/OS uses the control files to drive automation within the sysplex. There is one set of control files for each sysplex. All control files for a sysplex must be in the same data set. A stand-alone system is treated as a monoplex.

You can use the Customization Dialog to provide information for SA z/OS, such as:

- Which resources (such as systems or applications) you want to automate, monitor and control
- How resources are to be associated (that is, grouped) with each other for automation
- The dependencies between resources and groups of resources
- What sort of automation, such as automatic startup or shutdown, is to be applied to these resources and how
- · The conditions under which automated actions should occur and what actions to perform
- When automation is to be active, and how it handles certain tasks and events during system operation

#### The power of a policy

- A remarkable characteristic is that SA z/OS does not require user scripts to automate the resources on a system or within a sysplex. Instead it uses a policy that defines the resources, their attributes and the relationships to other resources in the policy. It reduces the need to code rules and scripts that require special skills and are expensive to build and maintain.
- You are able to define automation requirements easily:

In a policy, you can define which resources belong together and are managed as one (business entity). For example, a Db2 System consists of many resources. With SA z/OS, you can group and aggregate resources to more meaningful manageable entities, for example, My-HumanResource-Application and so forth. You can monitor on this level, issue commands on this level, and manage at the business level rather than at the single IT resource level.

- In policies, you can specify how resources are dependent and related to each other. For example, which of the other resources must be available before a certain resource can be started. In another example, my database must be up and running before my application is started.
- Policy definitions can be reused, copied, and cloned for similar applications elsewhere in the enterprise.
- Because the underlying technology is responsible for the detailed actions, these actions are performed in a consistent and reliable manner. With traditional programming solutions, the testing of abnormal conditions is difficult and prone to be incomplete. The action of automation under these abnormal conditions is, however, critical to the entire automation solution.

## Sample add-on policy

SA z/OS comes with a number of sample add-on policies that you can import into an existing policy database to reduce time and effort in creating a policy or updating one. These predefined add-on automation policies are based on best practices, covering many applications, such as IMS, CICS, IBM Workload Scheduler, Db2, SAP, WebSphere, OMEGAMON, and others.

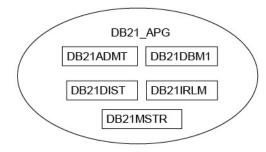
The pictures of these add-on policies can be found in Add-on policies.

## **Grouping support**

Modern applications are often composed of many components, such as data servers, networking, and security components. You can use SA z/OS to monitor and automate resources on the group level.

Grouping of resources can greatly reduce the complexity of automation definitions and operations. If you want to have all members of an application group available, you just tell SA z/OS to have the application group available, rather than each application individually.

An example group is shown in Figure 2 on page 5, that is, the application group DB21\_APG comprises five individual applications.



#### Figure 2. An example application group

A group's status is aggregated from its members' status.

## **Relationships**

Most resources are dependent on services that are provided by some other resources. For example, almost everything uses JES, the VTAM<sup>®</sup> product, or TCPIP. These dependencies are modeled in your policy as *relationships*.

A relationship runs from the dependent resource to the supporting resources. You can specify a relationship together with a *condition* that must be satisfied for the supporting resource, before the specified action can be processed for the dependent resource. Examples for relationships are HASPARENT, MAKEAVAILABLE (Ma), MAKEUNAVAILABLE. Examples for conditions are WhenAvailable (Wa) or WhenDown.

Figure 3 on page 5 shows that the dependent resource A has a MAKEAVAILABLE/WhenAvailable relationship/condition to the supporting resource B.

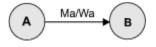


Figure 3. Relationships and Conditions

If a request to become available is issued for resource A, A cannot be made available unless B is available. SA z/OS implements the concept of *request propagation*. A request will be propagated along the dependency graph so that ultimately the original request can be fulfilled. In this example, the request to A

is propagated to B, which can make itself available because it is not dependent on anything else. Then, after B is available, A will become available. The original request is persistent until it is withdrawn.

Figure 4 on page 6 shows another relationship, HASPARENT. Relationships can be expressed on multiple levels. In this example, the CICS application has a dependency on the CICS product, and so does the CICS product to VTAM.

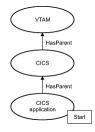


Figure 4. Application Relationships

A HASPARENT relationship embodies two rules:

- The dependent resource cannot be started until the supporting resource is running, that is, the CICS product must be up and running before the CICS application can be started.
- The supporting resource cannot be stopped while the dependent resource is still running, that is, to stop the CICS product, the CICS application must be stopped first.

Through SA z/OS, you can configure relationships in a flexible manner that would otherwise be hard to put in scripted code. For more information, see "Defining Relationships" in *Defining Automation Policy*.

## **Goal driven automation**

The Automation Agent knows how to perform a limited number of actions against each application, usually just Start and Stop.

To complete a complex action, such as recovering from the failure of an application, many actions have to be undertaken in quite a complex sequence. For example, you cannot restart the resources dependent upon the database until the database itself is restarted, which in turn cannot happen until all of the resources that were dependent upon the failed resource are brought down.

Rather than coding these sequences of actions as a fragile script, SA z/OS computes the sequence of actions that are required to perform the recovery based on its goals and its knowledge of the interdependencies between the resources. If something unexpected happens during the recovery, SA z/OS dynamically recomputes its recovery plan and smoothly moves to pursuing it.

SA z/OS manages and recovers through goal driven automation. There are major goals that are set through default desired status values, schedules, and operator requests and minor goals that are set as the desired status on each resource. In response to the major goals, it computes the current desired status for each resource. If the resource is not in its desired state, it simply waits until its dependencies are satisfied and then tells the agent to start or stop it as appropriate. How long does it wait? As long as it takes the dependent resources to be brought into compliance with its goal state. If it is impossible to start the dependent resources, it tells the operator and, if one is available, switches to using an alternate resource or set of resources.

Consider this simple scenario that is illustrated in Figure 5 on page 6:

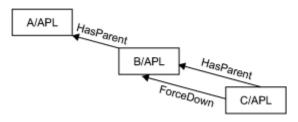


Figure 5. ForceDown Relationships

If resource B fails, SA z/OS first stops resource C, then restarts resource B before it restarts resource C. The only major goal during this scenario is for resource C to be Available, and that is probably an implicit one.

Now consider this scenario that is illustrated in Figure 6 on page 7:

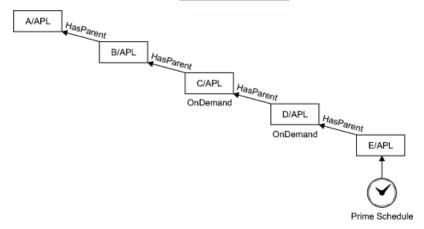


Figure 6. OnDemand Relationships

At 7:00 p.m., the Prime schedule changes from setting an Available goal to setting an Unavailable goal. Then, SA z/OS shuts down resource E, then resource D and finally resource C. Why? Because C and D are defined as only needing to be running when there is a demand for them to be run. With resource E shut down, they are no longer needed. At 11:00 p.m. when the schedule changes again and switches back to setting an Available goal, resources C, D, and E are restarted, in that order.

8 IBM System Automation for z/OS V4.1: Getting Started Guide

# Chapter 2. Planning

Successful deployment and use of SA z/OS depends on planning and preparedness. Use this information to work through a process of planning for your first SA z/OS deployments.

# **Roles and responsibilities**

This information is written from the point of view of the automation administrator, who is responsible for overseeing the successful installation and deployment of SA z/OS.

The automation administrator is responsible for the listed actions:

- Understand the capabilities and requirements of SA z/OS.
- Negotiate an initial plan for installation and deployment to one or more test systems. Subsequent plans are needed to deploy it to more test and production systems.
- Use the SA z/OS Customization Dialog to model the resources and automation policies on the systems that SA z/OS is going to automate. See Chapter Chapter 5, "Customization," on page 33.
- Activate the SA z/OS programs to load the policy the automation administrator defines and tests.
- Educate the operators about how to best work with SA z/OS.
- Refine, update, and maintain the automation policy for the systems that SA z/OS is deployed to.

During this process (which is expected to take several days), the assistance of a number of other individuals within their organization is required:

#### System programmers

System programmers have low-level access to the operating system, are able to run SMP/E installations, install procedures and programs and move data. System programmers do all these tasks.

#### **Capacity planners**

Capacity planners know how much space and spare compute capacity is available on the customers' systems and are responsible for the timely provision of more capacity. Capacity planners need to incorporate the deployment of SA z/OS into their plans.

#### Security administrators

Security administrators define and maintain the security databases on the customers' systems. Security administrators are needed to create profiles and define permissions so that SA z/OS can be used.

#### Operators

Operators are the ultimate users of SA z/OS, managing the computer systems that SA z/OS is installed on. Operators are responsible for any manual operations that are required for the computer system, including recovering from any problems or failures that occur. SA z/OS automates their basic duties, so the users need to learn how to work with it to accomplish their goals. For the basic operations tasks, see Chapter Chapter 6, "Operations ," on page 75

# Planning for SA z/OS

SA z/OS has two major components: System Operations (SysOps), and Processor Operations (ProcOps). While there is some commonality in the planning for these components, there are also some steps that are unique to each component.

For the purposes of the chapter, it is assumed that you are installing the SysOps. If you want to deploy ProcOps, review the System Automation for z/OS Planning and Installation Guide.

# **Deploying SA z/OS**

## Identify initial target systems

#### About this task

Who: Automation administrator, system programmer, capacity planner

#### Procedure

- 1. Identify the system where the system programmer runs the SMP/E installation of SA z/OS. For more information, see the Program Directory.
- 2. Identify the system where the automation administrator runs the Customization Dialog.

The system must have TSO access, and access to several cylinders of disk storage. The amount of storage depends on the size of the policy. For an installation with 3 systems, 20 cylinders at minimum are preferable. Running the Customization Dialog does not influence the operation of the system it runs on. A reasonable system availability is recommended so that the Customization Dialog can be used as required.

3. Identify the system or systems that SA z/OS automates first.

The system must be a test system, as it is shut down (intentionally or otherwise) once or twice during testing and training. The system is also not the system where you run the Customization Dialog, as you may need to run the dialog to update the policy to prevent SA z/OS from shutting down the policy. About capacity, SA z/OS requires two copies of the SMP/E target libraries, space for several automation policies, and space for logs and VSAM files. See both the NetView and the *System Automation for z/OS Planning and Installation Guide* for more details.

## **Establishing naming conventions**

Who: Automation administrator, system programmer

As a part of the deployment process, you need to establish a number of naming rules that are related to the installation of SA z/OS:

- High-level qualifier (HLQ) for SMP/E libraries on SMP/E installation system
- High-level qualifier for SMP/E libraries on deployed systems
- High-level qualifier for locally allocated data sets
- High-level qualifier for automation policy databases (PDBs)
- High-level qualifier for SysOps Control (SOCNTL) staging data sets
- High-level qualifier for active automation policy. For your first deployment, use a normal PDSE, but consider the use of GDGs for later deployments.
- Domain name that is used for NetView component (five characters, unique within the SNA network)
- Manager/Agent communication group suffix for unique identification (two characters, unique within the sysplex) of the systems that form an SA-sysplex, also referred to as an SAplex.

## Installing and deploying SMP/E

#### About this task

Who: System programmer, security administrator

#### Procedure

1. Perform the SMP/E installation on the appropriate system. Apply any available maintenance.

2. The security administrator ensures that the system programmer has ALTER access to the HLQs where they are to deploy the SMP/E target libraries to.

You use a system where the Customization Dialog is run and on the systems where SA z/OS is deployed for automation.

3. The system programmer transmits the SMP/E target libraries to the system where the Customization Dialog is run and the systems where SA z/OS is deployed for automation.

You can create copies of these data sets as you should never update the data sets that are being used by the product through maintenance.

4. On the system where the Customization Dialog is run, the system programmer makes the INGEDLG routine available to the automation administrator under ISPF. It is suggested that access to the Customization Dialog is restricted as the automation policies that are used to edit, compose part of your operation runtime data.

See the System Automation for z/OS Planning and Installation Guide

- 5. The security administrator provides the following permissions for the automation administrator:
  - READ access to the SMP/E target libraries.
  - ALTER access to the HLQ used for the Automation Policy Databases (PDBs) and the System Operations Control File (SOCNTL) staging data sets.

### Configuring the target systems

#### About this task

Who: System programmer, automation administrator, security administrator

#### Procedure

- 1. Before SA z/OS is started on a target system, you perform an installation process and configure the system to work with it.
- 2. The security administrator gives the system programmer and the automation administrator ALTER access to the HLQ for the locally allocated and active automation policy data sets.

He also needs to give the following access to the user ID that the SA z/OS started tasks are associated with (NetView, System Automation Manager):

- READ for SMP/E and active automation policy
- UPDATE for the locally allocated data sets
- 3. It is recommended that the automation administrator runs the SA z/OS Configuration Assistant tool to configure the product. For manual configuration, refer to *System Automation for z/OS: Planning and Installation*.

A set of tailored jobs, procedures, and parameter files is produced. Then, the automation administrator runs the produced jobs. The system programmer copies the procedures and the parameters file into the system production libraries, and tailors them to or consolidates them with existing procedures, as required. For more information, see <u>"Installing SA z/OS" on page 15</u>

4. The security administrator ensures that the procedures and data sets are properly authorized. See Chapter 4, "Security," on page 31.

## **Building a minimal automation policy**

#### About this task

Who: Automation administrator, system programmer

#### Procedure

- 1. The automation administrator gathers data from the target systems.
- 2. The automation administrator uses the Customization Dialog to create an Automation Policy Database containing a minimal automation policy for each target system.

The Policy Database contains details of the address spaces that run there along with the specific policy that is used for that automation. Most automation options in this policy are disabled. The purpose is to check that the installation is successful.

3. When it is complete, the automation administrator builds the SOCNTL data set for the automation model.

## Starting SA z/OS and verifying your installation

#### About this task

Who: Automation administrator, system programmer, security administrator

#### Procedure

- 1. Deploy the minimal automation policy (SOCNTL data set) that you built following the instructions in "Installing SA z/OS" on page 15.
- 2. Continue to follow the instructions to start the SA z/OS Automation Manager and Automation Agent. Both the Manager and the Agent come up. No applications are stopped or started.
- 3. Log on to NetView component.
- 4. Perform the configuration validation step with the operational command INGAMS described in "Verification" on page 28.

#### What to do next

It is advisable to have the system programmer and security administrator available to help deal with any problems that are encountered.

## Improving your automation policy

Who: Automation administrator, system programmer, operators

The automation administrator now needs to produce a more comprehensive automation policy for the target systems. The automation administrator can either build upon the minimal policy he already has or he can start over using the supplied samples. The system programmer or operator, or both are able to assist to determine data about the system and to decide upon the best policy option to use.

For more information, see Chapter 5, "Customization," on page 33.

## **Restarting SA z/OS**

#### About this task

Who: Automation administrator

#### Procedure

- 1. Copy the SOCNTL data sets over to the target system after your improved automation policy is built.
- 2. Place them where SA z/OS can find them.
- 3. Start SA z/OS if it is not already running.
- 4. Use the INGAMS command to load your improved policy.

#### What to do next

You can now use the commands that are detailed in <u>Chapter 6</u>, "Operations," on page 75 to explore your policy. When there are errors in your policy, you might find that SA z/OS is trying to start or stop items unnecessarily.

## **Testing your automation policy**

Who: Automation administrator

You are now ready to test the Stop and Start command instructions, and dependency definitions for the resources that you define to SA z/OS. There is more work that is involved on the first systems you deploy to and many of the policies are new. As you add more systems into the policy, the testing load is reduced because you can reuse tried and tested policies from earlier systems.

## **Training your operators**

Who: Automation administrator, operator

At a minimum, the operators need to read <u>Chapter 6</u>, "Operations ," on page 75 and work through it on your test systems. You can also run some training or discussion sessions, or both, to establish local procedures for using SA z/OS. After your operators are trained, they can help you with the testing, which improves their familiarity with the product.

## Expanding and maintaining your automation policy

#### Who: Automation administrator

You can now expand your automation policy, activating or defining automation for more address spaces and testing it as you go. You also need to update the policy if the system programmers add, remove, or change the address spaces that run on the system.

# **Additional deployment plans**

After you are comfortable working with SA z/OS on your test system, you can plan its deployment to further test systems and production systems.

The deployment on other systems is similar. Building on top of the automation policy that you have created for the initial test system, you can incrementally add other sysplexes, systems, and resources to it as necessary. From the policy, you can build an enterprise-wide automation configuration (recommended) or sysplex-wide automation configuration that you load, test, and possibly refine on each environment, step by step.

## **Planning worksheet**

The INGDOPT Configuration Options file contains a list of options to configure SA z/OS. Print a copy and you can write in the values agreed upon in your planning meeting.

The comments in the file provide guidance as to the meaning and usage of the values. It is helpful to read <u>"Configuring SA z/OS" on page 15</u>, which describes the use of the file with the Configuration Assistant and Chapter 4, "Security," on page 31, which describes the security model.

The output of the Configuration Assistant is normally written to staging data sets from which the system programmer copies/merges/adapts it into the appropriate PROCLIB and PARMLIB data sets. Writing the output directly into the production libraries is not recommended as it could overwrite the output from earlier runs if you are using libraries that are shared between multiple systems.

14 IBM System Automation for z/OS V4.1: Getting Started Guide

# **Chapter 3. Installation and Configuration**

This section provides instructions for SA z/OS installation and configuration procedures.

# Installing SA z/OS

SA z/OS is installed through System Modification Program Extended (SMP/E) according to the Program Directory. Refer to the <u>Program Directory (GI13-4184)</u> for detailed instructions about the installation procedure.

# **Configuring SA z/OS**

The configuration of SA z/OS is supported by the Configuration Assistant. By using the Configuration Assistant, all NetView-related configuration aspects for SA z/OS are handled automatically for you.

Instead of manually adapting configuration jobs, start procedures, and initialization files to your environment, this assistant generates these files for you. The settings that are implemented are taken from the user-customized INGDOPT Configuration Options file.

The generated files are created as members within a dynamically allocated configuration data set (CONFLIB). In this data set, they are populated with the values that you define in the INGDOPT Configuration Options file.

The CONFLIB data set contains these items:

- A tailored readme file \$INGREAD containing detailed instructions of which configuration steps must be completed and how to achieve it
- Jobs to allocate all data sets and USS paths that are required by SA z/OS during runtime
- Procedures to start the components of SA z/OS to be copied to your target SYS1. PROCLIB
- · Runtime configuration members for both Automation Manager and Automation Agent
- Parameter files that are ready to be copied to your target SYS1. PARMLIB
- · VTAM® definitions that are files ready to be copied to your target VTAMLST
- Jobs to delete data set files and USS paths in case you have to reconfigure or delete SA z/OS again
- A job to verify the success of the installation and configuration process

All members within the CONFLIB data set can be inspected, if required. If you applied changes to the generated members, be aware that the CONFLIB data set is newly allocated when running the configuration assistant another time.

**Note:** The security administrator must give the system programmer and the automation administrator ALTER access to the HLQ for the locally allocated and active automation policy data sets. The security administrator must also authorize the user ID used by the SA z/OS started tasks for accessing the data sets as follows:

- READ for SMP/E and active automation policy
- UPDATE for the locally allocated data sets

## Preparing to Configure SA z/OS

Preparation consists of the following steps:

- 1. Allocate a data set where you can maintain working copies of the INGDOPT Configuration Options file and the Configuration Assistant job. See <u>"Allocate a data set for work files" on page 16</u>.
- 2. Create a work copy of the INGDOPT Configuration Options file and the Configuration Assistant sample job (INGDCONF). See "Create Work Copies" on page 16.

- 3. Edit the working copy of the INGDOPT Configuration Options file to reflect the parameters of the installed environment. These parameters are then used to build the necessary artifacts to complete the configuration. See <u>"Editing the Work Copy of the INGDOPT Configuration Options File" on page 16</u>.
- 4. Edit and submit the work copy of the INGDCONF sample job. This job allocates the CONFLIB data set and configures the rest of the configuration jobs. See <u>"Editing and Submitting the Work Copy of the INGDCONF Configuration Assistant Job" on page 17</u>.
- 5. Follow the instructions documented in CONFLIB in \$INGREAD.

**Note:** The user ID under which these jobs are submitted must be authorized to read the SMP/E target libraries. Runtime-specific data sets are allocated with a high-level qualifier as is specified in the INGDOPT Configuration Options file. The user must have ALTER access to create these data sets.

## Allocate a data set for work files

Allocate a data set where you can maintain working copies of the INGDOPT Configuration Options file and the Configuration Assistant job.

Compose the name of that library out of a high-level qualifier (HLQ), the SAplex name (SAplex) both of your choice and the low-level qualifier (LLQ) named CONFWRK. You cannot change this naming scheme because it is used by the Configuration Assistant job. For example, if you decide to use the HLQ of 'USER' and you configure SA z/OS on z/OS systems belonging to a sysplex named SYSPLEX1, the recommended name for the work data set is USER.SYSPLEX1.CONFWRK.

The length of the data set name cannot exceed 35 characters because the following data sets are allocated by other JCLs later on:

```
hlq.saplex.CONFLIB.&SYSNAME.
hlq.saplex.CONFLIB.VTAMLIB
```

&SYSNAME. represents a system symbol which is resolved when running these JCLs on the individual systems.

The characteristics for the data set (PDS or PDSE) are as follows:

```
RECFM=FB, LRECL=80
```

As an initial size for the CONFWRK data set, you might allocate the following number of tracks:

```
Primary Quantity . 15
Secondary Quantity . 5
Directory Blocks . . 5
Block Size . . . . 27920
```

## **Create Work Copies**

The INGDOPT Configuration Options file and the INGDCONF Configuration Assistant are supplied as members in the sample data set that is part of SMP/E DDDEF name SINGSAMP.

Create a work copy of the INGDOPT and INGDCONF members in the work data set, which you allocated in the previous step. If you plan to configure more than one system, it's recommended to use system symbols in the INGDOPT copy. In this case, you need only one INGDOPT copy, which is processed by one INGDCONF JCL, for all the z/OS systems in an SAplex.

Do not change the members in the data set that belongs to SMP/E DDDEF SINGSAMP.

## Editing the Work Copy of the INGDOPT Configuration Options File

You define various settings that vary from installation to installation in the INGDOPT Configuration Options file. Typical examples are data set high-level qualifiers, system name, and the NetView domain name. These settings are used to build the configuration files in the CONFLIB data set.

Next, edit the INGDOPT Configuration Options file according to the syntax rules and the documentation that you find within that file.

The INGDOPT Configuration Options file contains comprehensive documentation on the purpose of the parameters.

# Editing and Submitting the Work Copy of the INGDCONF Configuration Assistant Job

This job runs the Configuration Assistant and allocates the CONFLIB partitioned data set.

The data set stores the generated JCLs, start procedures, parmlib members, and other initialization and configuration members. Follow the instructions that are given in the INGDCONF job to adapt the job statements and the JCL variables within your INGDCONF work copy. When finished, submit the job.

## Follow the Instructions as Documented in \$INGREAD

Documentation member \$INGREAD was tailored to your installation and created in the CONFLIB data set.

Follow the instructions documented there and complete the basic configuration. When you are finished with \$INGREAD, proceed with the configuration described in these sections.

## **Completing Member Configuration**

#### Configure the System Logger (optional)

Configuring the System Logger allows gathering resource-related history data. Even though this configuration is not mandatory for resource automation, it is recommended for problem determination tasks.

Perform this step on the target system, where SA z/OS is to be configured. See the configuration step "Configure the System Logger" in *System Automation for z/OS Planning and Installation*.

**Note:** If the system logger is not configured, the INGDVRFY verification job issues a warning message. Ignore that message if you do not want to configure the system logger for automation.

### **Update SMFPRMxx (optional)**

If you plan to use SMF records for the availability reporting of automated resources, you need to update the SMFPRMxx member.

Perform this step on the target system, where SA z/OS is to be configured. See the configuration step "Update SMFPRMxx" in *System Automation for z/OS Planning and Installation*.

### Install the TSO REXX Function Package (optional)

The function package is used for the following functions:

- Batch interface (see also member EVJSJ001 in \*.SINGSAMP library)
- Relational Data Services (RDS)
- · Syntax checking for automation table overrides
- · Preloader function of the Automated Discovery feature

If you plan to use these functions, you need to configure the TSO REXX Function Package on the target system where SA z/OS is to be installed.

See the configuration step "Configure Function Packages for TSO" in *System Automation for z/OS Planning and Installation*.

## Configuration of Alert Notification for SA z/OS (optional)

SA z/OS provides an alert-based notification service that alerts subject matter experts. You can escalate automation problems that require manual intervention by sending alerts, events, or trouble tickets to different kinds of notification targets.

For more information, see "Alert-Based Notification" in *System Automation for z/OS Customizing and Programming.* 

## **IBM Service Management Unite Automation (optional)**

IBM Service Management Unite (SMU) Automation is an optional customizable service management user interface that provides dashboards to operate Z system environments. Operators can quickly and confidently analyze, isolate, and diagnose problems. This user interface also enables operators to interact directly with systems that are located in different SAplexes and even non-IBM-Z systems (using the Universal Automation Adapter), without going to a different console.

SMU Automation communicates with z/OS systems that are managed by System Automation for z/OS, through an adapter, which is commonly called 'E2E automation adapter'.

Looking for the following information?	Find the details here
How to install SMU Automation with Docker	<ul> <li>Installing and uninstalling SMU Automation with Docker</li> <li>(Video) Faster installation using SMU Docker image</li> </ul>
How to connect SMU Automation to End-to-End Automation Adapter	<ul> <li>Quick Startup of End-to-End Automation Adapter</li> <li>Configuring the SMU Automation host</li> </ul>
SMU Automation usage, operation tasks, and how to customize dashboards, etc.	<ul> <li>Service Management Unite Automation embedded online help</li> </ul>

## End-to-End Automation (optional)

SA z/OS provides cross sysplex and cross platform automation capabilities. It allows automating resources spread across different SAplexes or across different platforms similar to resources that are located in a single SAplex or platform. For more information, refer to <u>System Automation for z/OS End-to-</u> End Automation.

## **Verifying Your Configuration**

Submit the INGDVRFY Configuration Verification job on the target system where SA z/OS was configured.

This job is in the CONFLIB library. After the job terminates, investigate the job log for INGVxxxx messages. If required, correct the configuration according to those messages.

# Start SA z/OS for the first time

Before you proceed to details about the contents of the automation policy and techniques in the Customization Dialog for resource definitions, use this section to get a jump-start with a correct Policy Database (PDB) for a plain z/OS system.

You can use the procedure to complete the initial configuration as explained previously. This procedure is expected to take less than 30 minutes.

After you validate your configuration and you have a basic policy, then you can skip the section.

## **Quick planning exercise**

The created basic policy contains a number of standard applications (started tasks) on z/OS systems. The started tasks must match the naming standards that are in place on the target system.

The following planning sheet guides you to identify the real job names that are used in the PDB and ensures that the applications are named correctly.

Application	Description	Default Job Name	Real Job Name	Default Procedure Name	Real Procedure Name
AM	Automation Manager	AM		INGEAMSA	See Note 1
AM2	Spare Automation Manager	AM2		INGEAMSA	See Note 2
APPC	Advanced Peer- to-Peer Communication	APPC			
ASCH	APPC Scheduler	ASCH			
BLSJPRMI	Build SNAP Tables for IPCS	BLSJPRMI			
DLF	Data Lookaside Facility	DLF			
FFST	First Failure Support Technology	FFST			
HSM	Hierarchical Storage Manager	HSM			
IRRDPTAB	RACF <sup>®</sup> dynamic parse table loader	IRRDPTAB			
JES2	Job Entry Subsystem 2	JES			
LLA	Library Lookaside	LLA			
OAM	Object Access Method	OAM			
OMPROUTE	Open MVS <sup>™</sup> MultiProtocol Routing Daemon	OMPROUTE			
OMVS	UNIX System Services subsystem	OMVS			
RACF	Resource Access Control Facility	RACF			

Default					
Application	Description	Default Job Name	Real Job Name	Procedure Name	Real Procedure Name
RESOLVER	TCP/IP Name Resolver	RESOLVER			
RMF	Resource Measurement Facility	RMF			
RMFGAT	RMF Monitor III Data Gatherer	RMFGAT			
RRS	Resource Recovery Services	RRS			
SYSVAPPL	Automation Application	&JOBNAME		INGENVSA	See Note 3
SYSVIPLC	IPL Data Gatherer	SYSVIPLC	SYSVIPLC		See Note 4
SYSVSSI	Automation Subsystem Interface	SYSVSSI			
TCPIP	TCP/IP	TCPIP			
TSO	Time Sharing Option	TSO			
VLF	Virtual Lookaside Facility	VLF			
VTAM	Virtual Telecommun- ication Access Method	VTAM			
ZFS	z/OS File System	ZFS			

Notes:

- 1. When you specified sa\_am\_start\_proc in the Options File, use this value, otherwise use what is specified for sa\_am\_start\_job.1
- 2. When you specified sa\_am\_start\_proc in the Options File, use this value, otherwise use what is specified for sa\_am\_start\_job.2
- 3. When you specified sa\_saagent\_start\_proc in the Options File, use this value, otherwise use what is specified for sa\_saagent\_start\_job
- 4. When you specified sa\_ipldata\_start\_proc in the Options File, use this value, otherwise use what is specified for sa\_ipldata\_start\_job

In all likelihood, most of the listed applications are not changed because most installations already use the default names. However, for some applications, different job names might be used and therefore the job name attribute for such applications has to be adopted in the basic policy. Also, some of the applications might not exist on the target system, so those applications can be deleted or unlinked from the basic policy. Take note of those applications that require a job name change or that can be deleted.

## **Starting the Customization Dialog**

The Configuration Assistant provided you with a REXX script called INGEDLG.

#### Procedure

- 1. Copy this script into a data set in your SYSPROC or SYSEXEC concatenation of your TSO session.
- 2. Start it as follows:
  - %INGEDLG
  - Alternatively, start it directly out of the CONFLIB with the TSO EXEC command. For example: TSO EXEC 'MYHLQ.SYSA.CONFLIB(INGEDLG)' After INGEDLG is started, you see a panel as follows:

```
MENU OPTIONS HELP

System Automation for z/OS 4.1 Customization Dialog

Option ===>

O Settings User parameters

BR Browse Browse the Policy Database

1 Edit Edit the Policy Database

2 Build Build functions for Policy Database

3 Report Generate reports from Policy Database

4 Policies Maintain Policy Database list

5 Data Management Import policies into a Policy Database

U User User-defined selections

X Exit Terminate Customization Dialog

To switch to another Policy Database, specify the Policy Database name

in the following field, or specify a ? to get a selection list.

Current Policy Database . .

Licensed Materials - Property of

IBM
```

## **Creating a basic PDB**

Firstly, you need to create a policy database (PDB).

#### Procedure

1. From the System Automation for z/OS 4.1 Customization Dialog panel, enter ? in the Current Policy Database field at the bottom of the page and press Enter.

You see a panel as follows:

2. To create a PDB, type the word new on the command line and press Enter.

You now see a panel as follows:

COMMANDS ACTIONS HELP Create a New Policy Database Row 1 of 1 Command ===> \_\_\_\_\_ To define a new Policy Database, specify the following information: Policy Database Name . . \_\_\_\_\_ Enterprise Name. . . . . \_\_\_\_ Data Set Name. . . . . . \_\_\_\_\_ Model Policy Database. . \*EMPTY\_\_\_\_\_ Policy Database name or "?" for list of names Add-on policies to be added to a standard SA model policy database: Action Status Add-on Policy Customizable \*BASE YES \*CICS \*DB2 \_\_\_\_\_ \*F2F YES \*GDPS \*HYPERSWAP \_\_\_\_\_ \*IBMCOMP YES \*IMS \_\_\_\_\_ YES \*ITM \*PROCOPS \*SAPSRV \*TBSM -----\*IWS \_\_\_\_\_ PF1=HELP2=SPLIT3=END4=RETURN5=RFIND6=RCHANGEPF7=UP8=DOWN9=SWAP10=LEFT11=RIGHT12=RETRIEVE

- 3. In the **Policy Database Name** field, enter the name of the PDB. This value must be a single word but can include underscores. TEST\_PDB is recommended.
- 4. In the Enterprise Name field, enter the name of your business or the section of it that you are going to define in the PDB. This value must be a single word but can include underscores. TEST\_SYSTEMS is recommended.
- 5. In the **Data Set Name** field, enter the name of the data set on disk that holds the policy database. A useful convention is to have the name end with a .PDB extension, and to use the same name with a .SOCNTL extension for the Automation Control File that gets built from it. If you enter a value without single quotation marks, it is taken to be relative to your TSO user ID. If you enter a value with single quotation marks, it is taken as an absolute fully qualified data set name. For example, TEST.PDB might result in data set *USER*.TEST.PDB, while 'AUTO.TEST.PDB' results in a data set 'AUTO.TEST.PDB'.

Use what you specified for sa\_automation\_policy in the INGDOPT Configuration Assistant Options file and put single quotation marks around it. The section at the bottom with the add-on policies adds the sample policies to your empty policy database.

6. Enter C in front of \*BASE and press Enter.

For the basic PDB, only the *Base z/OS* components and one of the JES subsystems are required.

7. To deselect the component, which is not required, specify M in front and press Enter.

The **SELECTED** status is now only shown for *Base z/OS* and either for JES2 or for JES3. It depends on what type of JES that you use on the target system.

- 8. When finished, press PF3.
- 9. Press Enter to review the contents of the **New Policy Database Dataset Information** panel and press Enter once more to create the policy.

After a few messages (press Enter to clear them), you find yourself on the **Entry Type Selection** panel for your new policy database:

Entry Type Selection Option ===>					
Enter number or	r entry type or	use "BR	<entry< td=""><td>type&gt;"</td><td>for browse</td></entry<>	type>"	for browse
2 GRP Grou 3 SBG SubG 4 SYS Syst 5 APG Appl 6 APL Appl 7 EVT Ever 8 SVP Serv 9 TRG Trig 10 PRO Proc 11 MTR Moni 12 ENS zEnt	Groups tems licationGroups lications	es	32 33 34 35 36 37 38 39 40 41 42 50	TMR TPA MVC MDF SDF ADF AOP NFY NTW XDF RES SCR DMN REF	Timers Tape Attendance MVS Components MVSCOMP Defaults System Defaults Application Defaults Automation Operators Notify Operators Networks Sysplex Defaults Resident CLISTs Status Display Remote Domains Resource References
	duct Automation sages		99	UET	User E-T Pairs

## Adapting the System Name

You now have a basic PDB that is built from the sample add-on policy that is provided by the product.

#### About this task

In this policy, the default systems that are being automated are called SYS1, SYS2, and SYS3. These names have to be changed to match the names of your systems.

#### Procedure

1. Select 4 on the Option line and you see the systems that are listed as shown here:

Command ===	=>	Entry Name Selection Row 1 from 3 SCROLL===> CSR
Entry Type	: System	PolicyDB Name : TEST_PDB Enterprise Name : TEST_SYSTEMS
Action 	Entry Name SYS1 SYS2 SYS3	Short Description System 1 of the SA Sample Sysplex System 2 of the SA Sample Sysplex System 3 of the SA Sample Sysplex

2. To rename the policy entry name of the system SYS1, enter r and press Enter. In the pop-up panel that is displayed next, enter the name of your system and press Enter again.

The entry name is renamed, but one more renaming action is necessary.

3. Enter SI and press Enter.

This action leads you to the **System Information** policy. Here again, you have to change the field **Image/System name** to match the name of your system. Before the change, the panel might look like as follows:

System Information		
Command ===>		
Entry Type : System Entry Name : SYS1	PolicyDB Name : TEST_PDB Enterprise Name : TEST_SYSTEMS	
Operating system : MVS Image/System name <u>SYS1</u>		
The following specifications are for MVS systems only:Primary JES.JES2System monitor time.00:59Gateway monitor time.00:15Time between monitor cycles (hh:mm or NONE)Automation table(s).INGMSG01		

4. Rename SYS1 here to your system name and press PF3 to leave the dialog box.

You now see a group of messages that flow through the panel that shows the resources that are defined for your system. The message flow reflects the contents of the basic policy.

- 5. As a starting point, it is sufficient to automate just a single system. So you may leave SYS2 and SYS3 untouched and add further systems later on after the first system can be automated.
- 6. Press PF3 twice to return to the Entry Type Selection panel.

## **Adapting Application Job Names**

Use the notes that you took during the planning exercise to change the default job names (where necessary) to the real job names.

Then, either delete or unlink those applications that are not used on the target system.

Select 6 on the Option line and press Enter. The **Entry Name Selection** panel for entry type Application is displayed.

Command ===>	Entry Name Selection	Row 1 from 31 SCROLL===> CSR
Entry Type : Application PolicyDB Name : TEST_PDB Enterprise Name : TEST_ENTERPRISE		
Action       Entry Name         AM2       AM2         APPC       ASCH         EILSJPRMI       C_AM         C_APPL       C_JES2         DLF       DSIRQJOB         FFST       JES2         IRRDPTAB         JES2         LLA         OAM         MC         SYSVAPL         SYSVAPL         SYSVAPL         SYSVAPL         SYSVSI         TCPIP         SYSVSI         TCPIP         SYSVSI         TCPIP         SYSVSI         TCPIP         SYSVSI         SYSVSI         STCPIP         STCPIP         STCPIP         STSON         STSON         STSON         STSON         STCPIP         STSON         STCPIP         STCPIP         STCPIP         STCPIP         STCPIP         STSON         STSON         STCPIP         STCPIP         STCPIP         STCPIP         ST	C Short Description Automation Manage: Spare Automation M Advanced Peer-to-I APPC Scheduler Build SNAP Tables Class for Automat: Class for General Class for Job Ent: Data Lookaside Fac NetView JES-JobID First Failure Sup Hierarchical Stora RACF dynamic parsa Job Entry Subsysta Library Lookaside Object Access Meth Open MVS MultiPro Unix System Servia Resource Access Co TCP/IP Name Resource Resource Measureme RMF Monitor III Da Resource Recovery Automation Applica IPL Data Gatherer Automation Subsyst TCP/IP Time Sharing Optic	r Manager Peer Communication for IPCS ion Manager Definitions APL definitions ry Subsystem 2 cility -Requestor port Technology age Manager e table loader em 2 hod tocol Routing Daemon ces subsystem ontrol Facility ver ent Facility ata Gatherer Services ation tem Interface
	,	

To change a job name for an application, enter AI next to that application and press Enter. A panel is shown as follows:

Applicat	ion Information	Line 00000001 Scroll ===> PAGE
Entry Type : Application Entry Name : VTAM	PolicyDB Name : TEST_ Enterprise Name : TEST_I	
Application Type	(IMAGE JES2 JES3 C TCPIP INFOSPHERE I	ICS IMS DB2 OPC USS TEFLINE or blank)
Subtype		S DB2 OPC TCPIP
Subsystem Name VTAM Job Type Job Name	(MVS NONMVS TRANSI	
Transient Rerun Scheduling Subsystem JCL Procedure Name	(YES NO) (MSTR, JES Subsyste	em)

For example, if the VTAM job name is NET on the target system, change the value of the **Job Name** field in the panel appropriately. If you press PF3 twice, you return to the **Entry Name Selection** panel.

Follow the same steps if you want to enter the JCL Procedure Name.

To delete an application you do not need, enter D next to it and press Enter. You see a confirmation panel and press Enter again. However, if you want to use this application in the future, unlink it. The definitions are kept in the policy but the Customization Dialog does not create a resource for the application. You can link such an application any time later again.

To unlink an application you do not need, enter W next to it and press Enter. You notice that the application is linked to a group called BASE\_SYS. Enter M (for reMove) next to it and press PF3.

### **Changing System Defaults**

When you create the basic PDB the first time, you have no experience yet with customization and operations of the product. It is recommended to monitor what is going on to further familiarize yourself with the product, and then switch on automation.

### About this task

The approach protects you from stumbling into pitfalls where unintended automation might happen by accident.

To do so, you can switch automation globally off by setting the **Automation** flag to LOG in the System Defaults (SDF). No automation takes place but the commands that the automation would run are shown in the netlog.

#### Procedure

1. Select 35 on the Option line and press Enter.

You see a single system SYSTEM\_DEFAULTS policy, similar to what is shown here.

Command ==:	=>	Entry Name Selection	Row 1 from 1 SCROLL===> CSR
Entry Type	: System Defaults	PolicyDB Name : TEST_PDB Enterprise Name : TEST_ENTERP	RISE
Action	Entry Name SYSTEM_DEFAULTS	Short Description System Defaults	

2. Under **Action**, specify AF and press Enter.

You enter the Automation Flag Processing dialog that is shown here:

- 3. Change the value of Automation from YES to LOG and press PF3.
  - No automation can happen accidentally. But do not forget to turn the flag back to YES after you are familiar with the product.
- 4. Press PF3 again until you are back on the initial panel, the primary panel, of the Customization Dialog.

### **Building the Configuration Files**

You completed the steps to create a basic automation policy. You now create the configuration files (SOCNTL).

#### Procedure

1. Enter option 2 from the **System Automation for z/OS 4.1 Customization Dialog** to start the Build dialog.

Configuration Build	
<pre>1 Build a complete enterprise 2 Build sysplex group or stand alone system    Sysplex / System name 3 Build entry type or entry name    Entry Type SDF Entry Name SYSTEM DEFAULTS 4 View build report</pre>	(*, ?, or name) (*, ?, or type) (*, ?, or name)
Build options: Output Data Set Mode ONLINE (ONLINE BATCH) Type MODIFIED (MODIFIED ALL) Configuration NORMAL (NORMAL ALTERNAT	TE TERTIARY)
Job statement information: (used for BATCH build) //AOFBUILD JOB //* //*	

- 2. The Configuration Assistant already created an SOCNTL file for you. So, in the **Output Data Set** field, enter the value that you specified for sa\_automation\_policy in the Configuration Options file and append '.SOCNTL', surrounded by single quotation marks. For example: 'USER.POLICY.NAME.PDB.SOCNTL'.
- 3. Change Type from MODIFIED to ALL.
- 4. Select Option 1 Build a complete enterprise and press Enter.

Messages are displayed and after a time, the build process completes successfully.

#### Results

You created an SOCNTL file from your basic policy that can be loaded on the target system. For the remaining steps, you need a console to enter system commands on the target system.

### **Starting the Automation Manager**

The Automation Manager is started with a standard MVS Start command.

#### Procedure

Issue: S INGEAMSA, JOBNAME=AM, TYPE=COLD, SUB=MSTR

**Note:** If you specified a different JCL procedure name (sa\_am\_start\_proc) or job name (sa\_am\_start\_job.1) for the Automation Manager, then use the values specified in the INGDOPT Configuration Options file.

### Results

The Automation Manager initializes and issues the following message when the initialization is complete:

HSAM1308I SA z/OS PRIMARY AUTOMATION MANAGER INITIALIZATION COMPLETE, TYPE=COLD

If this message is not displayed, see which of these actions can help you:

- Find the messages that are displayed on the MVS console to identify the cause.
- · Verify that you have the proper authority.
- Be sure that you performed correctly all steps of the configuration that are described above in this chapter.

### **Starting the Subsystem Interface Task**

The Subsystem Interface Task is started with a standard MVS Start command:

#### Procedure

Issue: S CNMSJ010, JOBNAME=SYSVSSI, SUB=MSTR

**Note:** If you specified a different JCL procedure name (sa\_nvssi\_start\_proc) or job name (sa\_nvssi\_start\_job) for the subsystem interface task, then use the values as specified in the INGDOPT Configuration Options file.

#### Results

After the task is initialized, the following message appears:

CNM541I NetView subsystem SYSV is fully functional

If this message is not displayed, see which of these actions can help you:

- Find the messages that are displayed on the MVS console to identify the cause.
- Verify that you have the proper authority.
- Be sure that you performed correctly all steps of the configuration that are described above in the chapter.

### **Starting the Automation Agent**

The Automation Agent is started with a standard MVS Start command.

### Procedure

```
Issue: S INGENVSA, JOBNAME=SYSVAPPL, SUB=MSTR
```

**Note:** If you specified a different JCL procedure name or job name for the Automation Agent, then use the values (sa\_saagent\_start\_proc or sa\_saagent\_start\_job, respectively) as found in the INGDOPT Configuration Options file.

### Results

After the Automation Agent is initialized up to the point where logging on is possible, it responds with the following message:

\*002 DSI802A ING01 REPLY WITH VALID NCCF SYSTEM OPERATOR COMMAND

If this message is not displayed, see which of these actions can help you:

- Find the messages that are displayed on the MVS console to identify the cause.
- Verify that you have the proper authority.
- Be sure that you performed correctly all steps of the configuration that are described above in this chapter.

After this message is displayed, you are able to log on to the NetView 3270 console.

The Automation Manager instructs the Automation Agent to load the SOCNTL data set. When done, another message is displayed:

```
HSAM1330I LOAD_ACF REQUEST COMPLETED SUCCESSFULLY ON SYS1.
AOF767I AUTOMATION OPTIONS: 729
. STOP - CANCEL AUTOMATION
. PAUSE - SUSPEND AUTOMATION
. NOSTART - DO NOT AUTOMATE SUBSYSTEM STARTUP
. RUNMODE=x - SET RUNMODE (CURRENT *ALL)
. ENTER - CONTINUE
*003 AOF603D ENTER AUTOMATION OPTIONS OR 'R' (RE-DISPLAY) - DOMAIN ING01
```

#### What to do next

Press Enter to close this message.

### Verification

When the Automation Manager and the Automation Agent are both started successfully, log on to the NetView console.

#### Procedure

1. To log on, enter LOGON APPLID (domain).

For domain, use the value that you specified for net\_netview\_domain\_id in the INGDOPT Configuration Options file. A panel is shown as follows:

NN NN VV ٧V NNN NN EEEEEE TTTTTTTT VV VV EEEEEE WW II WW ТΜ NNNN NN VV VV W II EE MM MM EE TΤ NN NN NN VV VV WW WWW WW EEEE EEEE TΤ ΙI VV VV NN NNNN EE ΤT II EE WWWW WWWW EEEEEE NN NNN TT VVV II EEEEEE WW WW NN NN V 5697-NV6 © Copyright IBM Corp. 1986, 2014 - All Rights Reserved U.S. Government users restricted rights - Use, duplication, or disclosure restricted by GSA ADP schedule contract with IBM corporation. Licensed materials - Property of IBM Corporation Domain = ING01 SA41 OPERATOR ID ==> or LOGOFF PASSWORD ==> Profile name, blank=default device name, or NO, default=NO PROFILE ==> HARDCOPY LOG ==> RUN INITIAL COMMAND ==> YES or NO, default=YES YES, NO, or FORCE, default=NO Takeover session ==>

Enter logon information or PF3/PF15 to logoff

2. For OPERATOR ID, specify OPER1. For the PASSWORD, specify OPER1.

The entries are default credentials that are set up for you to get into SA z/OS initially.

**Note:** Secure the environment as soon as possible following the guidelines in <u>Chapter 4</u>, "Security," on page 31.

- 3. After you log on, press Enter, when you see message: =X= \*\*\* DSI662I SCREEN HELD.
- 4. Enter INGAMS on the command line for the operational command INGAMS.

A panel as follows is then displayed:

INGKYAM0	L I	Command Dialogs	Line 1 of 2
Domain ID = IPUF		NGAMS	Date = 10/24/18
Operator ID = JMH		x = SYSPLEX1	Time = 12:34:25
Cmd: A Manage	B Show Details	C Refresh Configura	tion D Diagnostic
CMD System Membe	r Role Status	Sysplex XCF Gro	up Release Comm E2E
SYS1 SYS1	AGENT READY	SYSPLEX1 INGXSG	V4R1M0 XCF
SYS1 SYS1\$	\$\$\$1 PAM READY	SYSPLEX1 INGXSG	V4R1M0 XCF

The statuses of the Primary Automation Manager (PAM) and of the Automation Agent are READY.

**30** IBM System Automation for z/OS V4.1: Getting Started Guide

# **Chapter 4. Security**

After the initial configuration, you need to make SA z/OS secure for your production environment. Only authorized personnel are able to access product-specific data sets, find out runtime information about automated resources, or change the status of such resources.

You are advised to first change the default passwords of the operator IDs that come with the product, following the steps as follows:

- 1. Locate the default operators that are defined in <nv\_hlq\_smpe>.DSIPARM member DSIOPFEX.
- 2. Copy this member to <sa\_hlq\_user>.DSIPARM
- 3. Change the PASSWORD parameter for each operator. For example, to change OPER1's password to XYZ123, specify:

0PER1	OPERATOR	PASSWORD=XYZ123
	PROFILEN	DSIPROFA

Use a System Authorization Facility (SAF) product, such as the z/OS Resource Access Control Facility (RACF) to secure your environment as follows:

- Operators are defined and authenticated by an SAF product.
- Command authorization is done by an SAF product that is based on the issuer of a command.
- Resource authorization is done by an SAF product that is based on the issuer of particular commands.

For additional information about how to fully secure SA z/OS, refer to the "Security and Authorization" chapter in *System Automation for z/OS Planning and Installation*.

32 IBM System Automation for z/OS V4.1: Getting Started Guide

# **Chapter 5. Customization**

SA z/OS starts and stops your applications, recovers them if they fail, and coordinates actions across large groups of applications.

To do this, SA z/OS needs a model of your application workload and policy definitions. This information is entered through an ISPF application that is called the Customization Dialog, which is provided as a part of SA z/OS.

The data in the model is stored in a data set known as a policy database (PDB). The PDB cannot be used by the run time environment directly. A build step is required to compile the PDB into another data set called the System Operations Configuration File (SOCNTL), which is used by the Automation Agent and the Automation Manager. The SOCNTL data set is used at run time. Copy the SOCNTL data set to each system that loads the automation policy. The PDB data set, however, remains on the single system where you run the Customization Dialog.

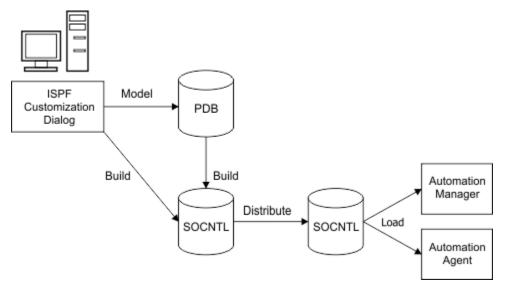


Figure 7. Automation Policy Lifecycle

### **Customization tools**

While the primary modeling tool of SA z/OS is the Customization Dialog, SA z/OS provides a number of extra tools. The tools assist you in gathering data about your systems and creating an automation model that is built around tried and trusted practices.

#### **Customization Dialog**

The Customization Dialog is an ISPF application that performs a number of actions upon your policy databases (PDBs). You also edit the data within the PDBs.

The following actions are available to you when working with a policy database. With the listed actions, you can construct and fine-tune an automation model for your systems.

- Create a new empty database or one from templates (add-on policies).
- Create and edit the individual entries within your database.
- Build the configuration files from the data in your database.
- Perform updates with a text or flat file.
- Import data from other databases or from add-on policies.
- Generate a report of your database.

### **Add-on policies**

SA z/OS provides multiple add-on or sample policies that you can use as a basis to start your automation model. You have some options to create your automation model:

- Start with a populated add-on policy and review it to change the definitions to match your own systems.
- Start with a blank model and create your entire model through the editor.

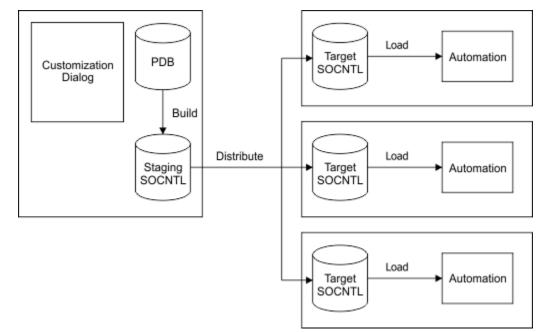
While both approaches have their advantages, it is recommended that you use an add-on policy for your first automation model.

# What is in a policy database?

A policy database (PDB) contains the data that models the systems and applications that you want SA z/OS to automate. It also includes the required policy to tell SA z/OS how you want it to automate those resources.

The Customization Dialog supports the definition of the models for multiple systems within the same policy database. The result is a considerable benefit in terms of sharing resource definitions and standardizing the automation of resources across multiple systems.

Figure 8 on page 34 shows a single policy database that is used to define your automation model and then used to produce a System Operations Control File (SOCNTL) data set from that policy database. The SOCNTL data set is then distributed to multiple different systems, where the automation extracts just the resources that it needs to run on that systems.



#### Figure 8. Policy Database and SOCNTL Distribution

You can, for example, define a single set of TSO automation and link the set to every system definition that you deployed SA z/OS to. These systems all run TSO in the same way with the same policies. If you need to create some systematic variations in naming, SA z/OS provides a symbolic substitution mechanism, called System Automation Symbols (AOCCLONE), to tailor the automation for each system when built by the Customization Dialog policies.

### **Building blocks**

There are many different entity types within a policy database, but you do not have to understand them all. The defaults of most entity types are a good starting point and there are a few that are not required for SA z/OS. The following resources are considered the most important.

### Resources

*Resource* is a generic term that means any actual or logical entity that is modeled by SA z/OS. Address spaces are modeled as APL (Application) type resources, active and passive Monitors are modeled as MTR (Monitor) type resources. Systems are modeled as SYS (System) type resources, logical groupings of applications are managed by APG (Application group) type resources. The Customization Dialog recognizes the abbreviations that are given here for the resource type specified.

General naming conventions are used for all resources:

name/type/system

For sysplex-wide APGs, there is no /system qualifier, so the naming schema is:

name/APG

### Application (APL)

The Application resources represent the individual address spaces (and other entities) that are to be automated.

For example, you might define APL resources for JES, VTAM, and TSO, as shown in Figure 9 on page 36.

### **Application Group (APG)**

An Application Group is a group of Applications. It is used to manage the applications as a whole. For example, as shown in Figure 9 on page 36, you might define an Application Group that is called BASE\_SYS, and make the JES, VTAM, and TSO resources members of it.

There are two types of application groups:

- System Application Group, which defines a set of applications and resources that reside on single systems. You need to connect the System APG to each system where it resides respectively.
- Sysplex Application Group, which defines a set of applications and resources that reside on multiple systems within a sysplex. You need to connect the Sysplex APG to the Sysplex Group (GRP), then you can monitor the APG at the sysplex level, rather than at system level.

### System (SYS)

A System (SYS) defines a single system that is to be automated. It includes definitions to automatically respond to events that happen on the system.

For example, you might define a System that is called SYS1 as shown in Figure 9 on page 36. Connect the BASE\_SYS APG to SYS1 to instruct automation to run the resources in the BASE\_SYS APG on the SYS1 System.

### Group (GRP)

A Group (GRP) is a collection of one or more systems (SYS). Every collection of systems, whether it consists of only one system or multiple systems, must be represented by a Sysplex Group. An SA z/OS enterprise may have several Groups.

For example, you might define a Group that is called MONOPLEX1 to hold the SYS1 System, as shown in Figure 9 on page 36.

### **Enterprise (ENT)**

The Enterprise (ENT) is the logical top of the tree and contains some global data about your business and global policies that are used by SA z/OS. Each policy database contains only a single enterprise.

If you follow the examples, you now define a relationship as follows:

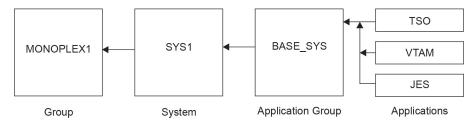


Figure 9. Simple Entry Structure

Building up a structure complex enough to model an actual system is a matter of creating extra Applications and Application Groups. Then, link them into the structure. To extend the automation to cover more systems, you create new System resources and link them into the structure:

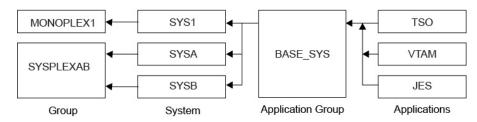


Figure 10. Complex Entry Structure

### **Cloning definitions**

Reusing the definitions between different systems is good practice, but sometimes the definitions are not the same on each system.

The Customization Dialog provides a mechanism to help, using the system automation symbols, AOCCLONEx variables (where x is 0-9, A-Z). You can assign up to 36 system automation symbols to each system. When you use a system automation symbol in a job name, each system can run with a unique job name while the application or subsystem shares a single automation policy across systems.

For example, you might set the clone value AOCCLONE1 to S1 on SYS1 and S2 on SYS2. You could then modify your VTAM APL so the job name is NET&AOCCLONE1. The result of this is that it would run with the job name of NETS1 on SYS1 and NETS2 on SYS2.

You can provide a description of the clone values under the definition of your Enterprise.

For more information, see "Cloning with symbolic values" on page 55.

# **Starting the Customization Dialog**

Your system programmers install the dialog on the system where you are going to perform your customization activities. The Configuration Assistant provides you with a REXX script called INGEDLG. That script links into your regular ISPF panels, or you issue a command to start them.

After the INGEDLG script starts, you see a panel as follows:

```
MENU OPTIONS HELP
              System Automation for z/OS 4.1 Customization Dialog
Option ===> _____
                                                                                      More: +
  0 Settings
                          User parameters
  BR BrowseBrowse the Policy Database1 EditEdit the Policy Database2 BuildBuild functions for Policy Database3 ReportGenerate reports from Policy Database4 PoliciesMaintain Policy Database list
     Data Management Import policies into a Policy Database
  5
U
    User
                          User-defined selections
  X Exit
                          Terminate Customization Dialog
  To switch to another Policy Database, specify the Policy Database name in the following field, or specify a ? to get a selection list.
  Current Policy Database . . .
                         Licensed Materials - Property of IBM
```

## **Customization Dialog tutorial**

The following short tutorial guides you through the basics of creating an automation policy with the Customization Dialog. This tutorial is highly recommended for new users.

Figure 11 on page 37 shows the resources that you're going to define.

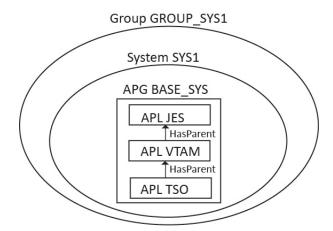


Figure 11. Resources to be defined in the tutorial

### **Getting help**

You can press PF1 for help with the panel that you are on. Pressing it a second time gets you general help with the dialog. To exit the help panel, press PF3.

If there is a message that is displayed on the screen, PF1 gives you assistance with the message. Pressing it a second time takes you to the assistance panel for the screen you are on. Pressing it a third time takes you to the general assistance panel.

### Creating a new policy database

The first thing that you need to do is to create a policy database, if you have not defined policy databases in the Customization Dialog.

#### Procedure

1. On the **System Automation for z/OS 4.1 Customization Dialog** menu, select option **4 (Policies)**. The **Policy Database Selection** panel is displayed, which lists all the available policy databases.

2. Enter N or NEW on the command line. The Create a New Policy Database panel is displayed.

```
COMMANDS ACTIONS HELP
    Create a New Policy Database Row 1 to 13 of 13
To define a new Policy Database, specify the following information:
   Policy Database Name . .
   Enterprise Name. . . .
   Data Set Name. . . . . _
                                       __ Policy Database name or "?"
   Model Policy Database. . <u>*EMPTY</u>
                                        for list of names
Add-on policies to be added to a standard SA model policy database:
                   Add-on Policy Customizable
Action
         Status
                   *BASE
                                     YES
                   *CICS
                   *DB2
                                     YES
                   *F2F
                   *GDPS
                   *HYPERSWAP
                   *IBMCOMP
                                     YES
                   *IMS
                   *TTM
                                     YES
                   *PROCOPS
                   *SAPSRV
                   *TBSM
Command ===>
```

- 3. On the Create a New Policy Database panel, fill in the following fields:
  - a) In the **Policy Database Name** field, specify the policy database name, which is displayed within the Customization Dialog if you select or build the PDB. The value must be a single word but can include underscores. For example, specify TEST\_PDB.
  - b) In the Enterprise Name field, specify the name of your business or the section of it that you are going to define in the PDB. The value must be a single word but can include underscores. For example, specify TEST\_SYSTEMS.
  - c) In the **Data Set Name** field, specify the name of the data set on disk that holds the policy database. A useful convention is to have the name end with a .PDB extension, and to use the same name with a .SOCNTL extension for the System Operations Control file that gets built from it. If you enter a value without single quotation marks, it is taken to be relative to your TSO user ID. If you enter a value with single quotation marks, it is taken as an absolute fully qualified data set name. For example, TEST.PDB results in the data set *USER*.TEST.PDB, and 'AUTO.TEST.PDB' results in the data set AUTO.TEST.PDB.

For the data set name, you might have to share the PDB with other members of your automation team. It is better to create the name under a shared prefix with a name that is easily specifiable to

your security product ('AUTO.POLICY.TEST.PDB' for example). You need permission to create the data set before you can do so.

- d) The **Model Policy Database** field is used to select a template or an existing PDB to use as a model for your new PDB. The only one provided with SA z/OS is \*EMPTY, so leave it selected.
- e) The sample add-on policies at the bottom of the panel contain definitions that fully complement those in \*BASE. You can select and add them to your empty policy database. Leave it alone for now.
- 4. When you are finished with your input, press Enter twice. (The first press validates your input, the second runs your request.) The **New Policy Database Dataset Information** panel is displayed.
- 5. Leave everything as it is on the **New Policy Database Dataset Information** panel and press Enter. After a few messages, you see the **Entry Type Selection** panel for your new policy database.

MENU HELI	2				
Option ===>	Entry Type Selection				
Obrion ===>			More:	+	
Enter numbe:	r or entry type or use "	BR <entry type="">"</entry>		·	
	Enterprise Groups SubGroups Systems ApplicationGroups Applications Events Service Periods	30 TMR 32 TPA 33 MVC 34 MDF 35 SDF 36 ADF 37 AOP 38 NFY	Tape Attendance MVS Components MVSCOMP Defaults System Defaults Application Defaults		
9 TRG 10 PRO 11 MTR 12 ENS 13 PAC	Triggers Processors Monitor Resources zEnterprise Ensembles Pacing Gates	39 NTW 40 XDF 41 RES 42 SCR 50 DMN 51 REF	Sysplex Defaults Resident CLISTs Status Display Remote Domains		
20 PRD 21 MSG	Product Automation Messages	99 UET	User E-T Pairs		

You use the panel to select the item that you want to edit. Many of these items are for advanced users. You need to focus on the most important items required now.

#### What to do next

Define a system (SYS), and a group (GRP) and link them together.

### **Creating a System**

#### Procedure

1. On the **Entry Type Selection** panel, type 4 on the option line and press Enter. You see a panel as follows:

2. Enter new SYS1 on the command line and press Enter to create a system SYS1. You see a panel as follows:

COMMANDS HELP			
Command ===>	Define New Entry	More:	+
Define new entry of type System		-	
Entry name SYS1			
Operating system MVS Image/System name	(MVS VM VSE LINUX CF ZAPP KVM)	EBM)	
Short Description Long Description 1 Long Description 2 Long Description 3 Long Description 4 Long Description 5			

3. Press Enter to complete all default entries. Edit the default entries if required, and add a description, if you want. Press PF3 to exit the panel.

You now see a system **Policy Selection** panel, which looks as follows:

```
ACTIONS HELP
 _____
                                                  Policy Selection
                                                                                                                                         Entry created
Entry Type : System
Entry Name : SYS1
                                                                        PolicyDB Name : TEST_PDB
Enterprise Name : TEST_SYSTEMS
                     Policy Name
                                                      Policy Description
Enter description
Enter and display system information
Action
_____ DESCRIPTION
_____ SYSTEM INFO
AUTOMATION SYMBOLS Define system automation symbols (AOCCLONEx)
AUTOMATION CONSOLE Enter MVS route codes for notifications

      AUTOMATION CONSOLE
      Enter MVS route codes for not

      APPLICATION GROUPS
      Select application groups

      MONITOR RESOURCES
      Select monitor resources

      AUTOMATION TIMERS
      Select timers

      USER E-T PAIRS
      Select user entry-type pairs

      RESIDENT CLISTS
      Select tape attendance

      APPLICATION DEFAULTS
      Select tape defaulte

 APPLICATION DEFAULTS Select application defaults

        SYSTEM DEFAULTS
        Select application defaults

        SYSTEM DEFAULTS
        Select system defaults

        MVSCOMP DEFAULTS
        Select MVS component defaults

        MVS COMPONENT
        Select MVS components

        NETWORK
        Select network definitions

----- NETWORK
 AUTOMATION OPERATORS Select automation operators

      AUTOMATION OF EXATORS Select automation operators

      STATUS DISPLAY
      Select status display facility details

      NOTIFY OPERATORS
      Select notify operators

      OPC SYSTEM DETAILS
      Select OPC system details

      CONTROLLER DETAILS
      Select OPC controller details

      WORKSTATION DOMAINS
      Select OPC Workstation domains

                                          ______SCROLL===><u>PAGE</u>
Command ===> ____
```

4. You do not have to enter any additional data for the system, but you can review the additional definitions if you want. When you are finished, press PF3 twice to return to the **Entry Type Selection** panel.

### **Creating a Group**

Next, create a group to hold the system.

#### Procedure

1. On the **Entry Type Selection** panel, enter 2 or GRP on the option line at the top and you see a panel as follows:

**Note:** You can navigate to any entry by using the fast path notation of equal sign (=) followed by the three character shorthand for the entry type. For example, =GRP entered on any Command or Option takes you to the Group dialog.

2. Enter new on the command line and press Enter. You see a panel as follows:

COMMANDS HELP
Define New Entry
Define new entry of type Group
Entry name
Group Type SYSPLEX (STANDARD SYSPLEX) ProcOps Commands NO (YES NO)
Short Description

3. In the **Entry name** field, enter GROUP\_ followed by the system name (for example, GROUP\_SYS1) and press Enter. Then, press PF3 to close the panel. You see a panel as follows:

ACTIONS	HELP	
Entry Type Entry Name		Policy Selection Entry created PolicyDB Name : TEST_PDB Enterprise Name : TEST_SYSTEMS
	Policy Name DESCRIPTION GROUP INFO SUBGROUPS SYSTEMS SYSPLEX	Policy Description Enter description Define group information Select subgroups for group Select systems for group SYSPLEX SPECIFIC POLICY Define sysplex
	SYSPLEX DEFAULTS DOMAINS LOCAL PAGE DATA SET JOB DEFINITIONS JOB/ASID DEFINITIONS COMMAND DEFINITIONS COMMAND FLOODING	Select application groups for sysplex Select sysplex resource defaults for group Select domains for group LOCAL PAGE DATA SET POLICY Define local page data set recovery Define handling of jobs LONG RUNNING ENQUEUE POLICY Define handling of long running jobs and ASID Define "hung" commands Define check intervals for command flooding Define long running enqueue resources Define dump and miscellaneous options
	СОРҮ	Copy data from an existing entry
Command ===		SCROLL===> <u>PAGE</u> Bottom of data **********************************

4. Select the **SYSTEMS** policy item (type an s in front of it and press Enter) and you see a panel as follows:

5. Select SYS1. The **Status** turns to **SELECTED**.

6. Press PF3 multiple times to return to the Entry Type Selection panel.

#### What to do next

Define applications and their relationships.

### Adding applications

Next, you add some applications. For this exercise, you are going to create 3 applications: TSO, VTAM, and JES, because they are well-known applications. The policies that you create for them are fairly basic.

#### Procedure

1. Enter a 6 (or APL) on the **Entry Type Selection** panel or =APL from any other panel in the Customization Dialog. The **APL Selection** panel is displayed.

2. You are going to create 3 applications: TSO, VTAM, and JES, starting with TSO. To create the TSO application, enter NEW TSO on the command line. You see a panel as follows:

COMMANDS HELP -----Define New Entry Command ===> \_\_\_\_\_ More: Define new entry of type Application Entry name . . . . . . . TSO see help) Subcategory . . . . . . \_\_\_\_\_ (IBM-defined, user-defined or blank, see help) (MVS NONMVS TRANSIENT) Job Type . . . . . . . . \_\_\_\_\_ (YES NO) (MSTR, JES Subsystem) JCL Procedure Name . . . \_\_\_\_\_ Short Description · · · \_\_\_\_\_ Long Description 1 . . . \_\_\_\_\_ Long Description 2 . . . \_\_\_ Long Description 3 . . . \_\_\_\_\_ Long Description 4 . . . \_\_\_\_\_ Long Description 5 . . . \_\_\_\_

3. Do not change the default entry name of TSO. Press Enter to complete the default entries. Edit the entries, as required. While the other values default to acceptable values, it is better to enter different values:

Table 3. Application Definition Panel Options.			
Field	Description		
Subsystem Name	The name by which automation knows the resource. It is better to keep it the same as your current job name because that is the name by which your operators know the resource. If your TSO runs as TSO, then use TSO as the automation name. If it currently runs as TCAS or anything else, then use that name.		
	The only time that you might not want to do so is if the job name is different on each system. SA z/OS links the same application definition to multiple systems, but if you want a different automation name on each system, you either have to define separate applications for each system or you make use of the automation symbol (AOCCLONE) functionality of SA z/OS (recommended).		
Object type	Leave as INSTANCE for now. An object type of Class defines a set of common characteristics that can be inherited by multiple instances later on.		
Category	Set one of the options that are listed, as SA z/OS provides some additional automation settings and options for these resources.		
Subcategory	Set if you are setting the Application Type. The Subcategory is used to differentiate between the different parts of an IMS, Db2, or CICS product for example.		

Table 3. Application Definition Panel C	)ptions. (continued)
Field	Description
Job Type	For a normal address space, the job type is set to MVS.
	Job type NONMVS is specified when the APL represents, for example, a UNIX System Services process or a NetView REXX script.
	TRANSIENTS are address spaces or jobs that shut down on their own. TRANSIENTS leave data installed and therefore it is not required to rerun them.
Job Name	For subsystems of type MVS, job name is the name of the address space, as shown in an <b>MVS</b> <b>D A</b> , <b>L</b> command. Typically, the job name matches your subsystem name. For subsystems of type NONMVS, it is a unique qualifier to distinguish the subsystem from other subsystems.
Transient Rerun	Valid if the subsystem is defined as a transient and indicates whether SA z/OS can ever rerun the transient before the next system IPL.
Scheduling Subsystem	Set to MSTR for all of the address spaces that get started before JES. Leave blank for resources that run under the default JES subsystem. If you want to specify it for subsystems that run under JES, enter the proper JES z/OS subsystem name, which is typically JES2 or JES3.
JCL Procedure Name	Name of the JCL procedure that is used to start the address space. If not specified, SA z/OS uses the following start command:
	S jobname
	If specified, the start command is:
	S procname,JOBNAME=jobname
	This command runs an address space from the procedure with the specified job name. For help information, press PF1.

4. Press Enter to confirm your input and press PF3 to close the panel. You then see a **Policy Selection** panel as follows:

ACTIONS HELP			
	Policy Selection	Entry Selected	
Entry Type : Application Entry Name : TSO	PolicyDB Name : TEST_PDB Enterprise Name : TEST_SYS		
Action       Policy Name DESCRIPTION          UPWARD CLASS          APPLICATION INFO          AUTOMATION FLAGS          APPLICATION SYMBOLS          TRIGGER          SERVICE PERIOD         PACING GATE          RELATIONSHIPS          SHUTDOWN          SHUTDOWN          SYSTEM ASSOCIATION          GENERATED RESOURCES          WHERE USED          WHERE USED          COPY	Select trigger Select service period Select pacing gate Define relationships Define messages and user dat Define startup procedures Define shutdown procedures Define error thresholds Define application minor fla Define primary and secondary RESOURCES	on n flags a gs and thresholds associations this entry try is a member	
**************************************			
Command ===>		SCROLL==> <u>PAGE</u>	

5. Select the **SHUTDOWN** policy by entering an S next to **SHUTDOWN** and press Enter. The **Subsystem Shutdown Processing** panel for TSO is displayed.

COMMANDS HELP -----Subsystem Shutdown Processing Command ===> \_\_\_\_\_ \_\_\_\_\_ Entry Type : Application PolicyDB Name : TEST\_PDB Entry Name : TSO Enterprise Name : TEST\_SYSTEMS Shutdown Pass Interval. . \_\_\_\_\_ (hh:mm:ss) Line Commands: S/C (Cmd), R (Rep) Cmd Phase Description Cmd Rep Executed when shutdown is invoked Executed when normal shutdown is invoked INIT NORM ----IMMED Executed when immediate shutdown is invoked FORCE Executed when force shutdown is invoked FORCE Executed when force shutdown is invoked FINAL Executed after final termination message

This panel defines commands and replies that are issued before the application is shut down (INIT). This policy includes three increasingly aggressive shutdown command sequences (NORM, IMMED, and FORCE) and the commands that are issued after the application is shut down (FINAL).

 a) For this exercise, define a NORM shutdown command. Select NORM by entering C in the Cmd column and press Enter. If you are going to specify a Reply, you type an R instead. The Command Processing: SHUTNORM panel is displayed.

COMMANDS	HELP			
	Command Processing :			075
Mixed case.	<u>NO</u> (YES NO)			
Cmd Ps Auto	Fn/* Command Text			
*******	*****	Bottom of data ****	*****	****
Command ===	>		Scroll ===> [	PAGE

SA z/OS issues commands in passes (the **Ps** column). In the first pass, all the pass 1 commands are issued. SA z/OS then waits a while (the Shutdelay interval on the **Application Information Policy** panel) before it issues the pass 2 commands and waits again. TSO can be shut down, for example, in two passes. The first pass is an attempt to stop TSO with an **MVS STOP** command. If that does not succeed, the second pass uses the MVS CANCEL command. You define the processing on the panel as shown here.

b) For TSO, enter 1 for the pass, and MVS P TSO as the command text.

Cmd Ps AutoFn/* 1	

Prefix the stop command with "MVS" because the commands are issued from inside the NetView. The MVS literal is required to direct the command out to the z/OS operating system.

The job name in the stop command is specified as &SUBSJOB rather than as TSO. &SUBSJOB is a symbolic value that SA z/OS substitutes with the application's job name before it issues the command. If you ever change the job name, you can change it in one place rather than locating all occurrences of the old job name.

- c) Press PF3 three times to return to the Entry Name Selection panel.
- 6. Repeat this process (step 2-6) for VTAM and JES with appropriate job and procedure names and shutdown commands. For JES, you need to enter the correct Category of JES2 or JES3 and specify a Scheduling Subsystem of MSTR like as follows:

COMMANDS HELP Define New Entry Command ===> More: Define new entry of type Application Entry name . . . . . JES\_\_\_\_\_ Subsystem Name . . . . JES\_\_\_\_\_\_ Object Type . . . . INSTANCE (CLASS INSTANCE) Category . . . . . JES2\_\_\_\_\_ (IBM-defined, user-defined or blank, see help) see help) (MVS NONMVS TRANSIENT) JCL Procedure Name . . . \_\_\_\_\_ Short Description . . . Long Description 1 . . . Long Description 2 . . . Long Description 3 . . . \_\_\_\_\_Long Description 4 . . . \_\_\_\_\_ Long Description 5 . . . \_\_\_\_\_

7. When you finish defining these 3 applications, your Entry Name Selection panel now looks as follows:

#### What to do next

Define the relationships and dependencies of the applications.

### **Relationships and dependencies**

Next, SA z/OS would now issue all of the start commands at the same time and the starts for VTAM and TSO would fail. To avoid complications, specify the sequence in which the resources are started (and stopped).

### About this task

SA z/OS uses relationships, which run from the dependent resource to the supporting resource, to control the resource start and stop sequence. Each type of relationship has a name and some can be complex. For this exercise, you are going to use one of the simple ones here: HasParent.

```
TSO ---- HasParent --> VTAM
VTAM --- HasParent --> JES
```

In the Customization Dialog, you always define relationships from the point of view of the dependent resource, and specify the name of the supporting resource.

#### Procedure

1. You start by selecting the TSO application and selecting the **RELATIONSHIPS** from its **Policy Selection** panel. The **Relationship Selection List** panel is displayed.

No entries currently exist. Use the NEW command to create an entry.

2. Type new on the command line and press Enter to create a relationship. The **Define Relationship** panel is displayed.

COMMANDS HELP -----Define Relationship Command ===> \_\_\_\_\_ Entry Type : Application PolicyDB Name : TEST\_PDB Entry Name : TSO Enterprise Name : TEST SYSTEMS TEST\_SYSTEMS Description. . . . . \_\_\_\_\_ Relationship Type. . \_\_\_\_\_ MAKEAVAILABLE MAKEUNAVAILABLE PREPAVAILABLE PREPUNAVAILABLE PREPAVAILABLE PREPUNAVAILABLE HASPARENT HASPASSIVEPARENT HASMONITOR PEEROF FORCEDOWN EXTERNALLY Supporting Resource. \_\_\_\_\_ Resource Name Sequence Number (1-99,blank) Sequence Number. . . \_\_\_ ACTIVE PASSIVE Automation . . . . . \_\_\_\_\_ STRONG WEAK Chaining . . . . . . \_\_\_\_\_ Condition . . . . . \_\_\_\_\_ Satisfy condition (? for list of possible values)

- 3. Enter HASPARENT in the **Relationship Type** field and VTAM/APL/= in the **Supporting Resource** field. The specific notation for the supporting resource, with the equal sign (=) as a placeholder for the system name, means that the VTAM application is sharing the same system as the TSO application. If you linked the same pair of application definitions to three different systems, each copy of TSO would be dependent on the corresponding copy of VTAM.
- Press PF3 to exit the panel. The Relationship Selection List panel is updated with the new relationship defined.

5. Repeat this process to create a HasParent relationship from VTAM to JES.

#### What to do next

Group the applications and link them to the system.

### **Grouping applications**

Although you defined the three applications and a system, they are currently not connected. The next step is to create an application group, make the applications members of the group, and then link the group to the system. You use a simple group. A simple group is a group without an automation name. It does not appear in the model that the Automation Manager uses to run the system and the applications.

#### Procedure

1. On the Entry Type Selection panel,, select 5. The following panel is displayed.

2. Enter new base\_sys on the command line and press Enter.

COMMANDS HELP			
	fine New Entry		
Command ===>		More:	+
Define new entry of type ApplicationG	iroup		
Entry name BASE_SYS			
TypeSYSTEMNatureBASICDefault PreferenceBASICAutomation NameAutomatically linkAutomatically linkYESBehaviorACTIVEPrepare MoveMove Mode	(BASIC MOVE SERVER) (0 to 3200, *DEF) (for Application-Resources)		
Short Description Long Description 1 Long Description 2 Long Description 3 Long Description 4 Long Description 5		-	

3. Press Enter to start the defaulting process. The **Automation Name** gets set to the entry name. Because a simple group is not created as a resource for automation, overwrite the **Automation Name** with blank spaces. Provide a description if you want. Press PF3 when you are finished and the **Policy Selection** panel is displayed.

ACTIONS	HELP	
	: ApplicationGroup : BASE_SYS	Policy Selection Entry created PolicyDB Name : TEST_PDB Enterprise Name : TEST_SYSTEMS
Action	RESOURCES	Policy Description Enter description Define applicationgroup information Select applications for system APG Select trigger Select service period Define relationships Define messages and user data RESOURCES
  ************************		List systems linked to this entry Copy data from existing entry Bottom of data **********************************

4. Select the **APPLICATIONS** Policy.

COMMANDS ACTIONS VIEW HELP	
Applications for ApplicationGroup Entry Type : ApplicationGroup PolicyDB Name : TEST_PDB Entry Name : BASE_SYS Enterprise Name : TEST_SYTESMS	Row 1 of 3
Action         Status         Application            JES            TSO            VTAM           ************************************	****
Command ===> SCROL	_L===> <u>PAGE</u>

5. Select the three applications by typing an s next to each of them and pressing Enter. The Status column updates to SELECTED.

Entry Type Entry Name	: ApplicationGroup : BASE_SYS	PolicyDB Name Enterprise Name	
Action 	Status SELECTED SELECTED	Application JES TSO	
	SELECTED	VTAM	

6. Press PF3 to return to the Application Group Policy Selection panel.

7. Select the WHERE USED policy.

COMMANDS	ACTIONS VIEW H	IELP	
	Where U	lsed	Row 1 to 1 of 1
Entry Type Entry Name	: ApplicationGrou : BASE_SYS	ıp Polic Enter	yDB Name : TEST_PDB prise Name : TEST_SYSTEMS
Action	Status	Name SYS1	Type SYS
*********	*****	*** Bottom c	f data **********************************
Command ===	:>		SCROLL===>PAGE

8. Select SYS1 to link the application group BASE\_SYS to system SYS1. Then press PF3. You see some resource creation messages displayed.

#### Results

You now made the link between the applications and the system, with just a simple group. Press PF4 to return to the Customization Dialog primary panel.

### Reporting

The report function is used to generate reports from the policy databases. You can generate a full report of a policy database, or generate special reports which work in similar way, for example, a resource report, a symbol report, and so on. This topic describes the steps to generate a resource report and a full policy database report.

#### **Generate a resource report**

1. On the **Customization Dialog** primary panel, select option 3 Report to display the **Report Selection Menu**. Except for option 1, the other reports work in similar way.

```
MENU HELP
          Report Selection Menu
Option ===> _____
 1 Report
                Create Policy Database Report
 2 Unlinked Create List of entries not linked in Policy Database
3 ViewUnlinked View List of unlinked entries
 4 Resources Create List of generated Resource
5 ViewResources View List of generated Resources
                  Create List of generated Resources
 6 MemberList
                   Create List of unused members in configuration data set
 7 ViewMemberList View List of unused members
 8 StatusMsgs Create Status Messages Report
 9 ViewStatusMsgs View Status Messages Report
 A Symbols
B ViewSymbols
                   Create List of Symbols (AOCCLONEx) in Policy Database
                   View List of Symbols
```

2. On the **Report Selection Menu** panel, select option 4 to generate a resource report.

```
MENU HELP
                   Report Selection Menu
Option ===> _____
                  Create Policy Database Report
 1 Report
 2 Unlinked Create List of entries not linked in Policy Database
3 ViewUnlinked View List of unlinked entries
 4 Resources Create List of generated Resources
5 ViewResources View List of generated Resources
 6 MemberList
                    Create List of unused members in configuration data set
 7 ViewMemberList View List of unused members
 8 StatusMsgs
                  Create Status Messages Report
 9 ViewStatusMsgs View Status Messages Report
                    Create List of Symbols (AOCCLONEx) in Policy Database
 A Symbols Create List of Symbol
B ViewSymbols View List of Symbols
  A Symbols
```

3. After the command process is displayed, press Enter to continue.

Command Progress Display Searching resources for system SYS1 Searching resources for system SYS1 Searching resources for system SYS1 Report output stored in member "RPTRES" in data set 'YUE.YUE.TEST.PDB-.....cont. .REP'. It can be viewed with option 5.

Press ENTER to continue

4. Enter 5 to view the resource report. The resources that are linked to specified systems are displayed. You see the system and the three resources that you linked to the system. There are no APG resources because you used a simple group, which does not generate a resource.

******	***************************************		
* * Function * Policy Database name * Policy Database data set name * Product Version *	RESOURCE REPORT TEST_PDB 'YUE.YUE.TEST.PDB' System Automatin for z/OS 4.1		
* UserId * Creation Date * Creation Time *	YUE Monday, 24 July 2018 08:37		
**************************************			
Application resources (APL) for JES/APL/SYS1 JES TS0/APL/SYS1 TS0 VTAM/APL/SYS1 VTAM	via APG: BASE_SYS via APG: BASE_SYS		
ApplicationGroup (APG) resources	s for system: SYS1		
Sysplex ApplicationGroup (APG) resources			

#### **Generate a full PDB report**

- 1. On the **Report Selection Menu** panel, select option 1 Report. The **Policy Database Report Parameters** panel is displayed.
- 2. On the **Policy Database Report Parameters** panel, rename the **Member / file name** field as you like, leave the other fields as defaulted, specify 1 on the option line, and press Enter.

```
OPTIONS HELP
  -----
Option ===> 1
                                                                   More:
  1 Create report for a complete enterprise
  2 Create report for entry type or entry name
                                                              (*, ?, or type)
(*, ?, or name)
           Entry Type. . . . . . . . . . .
           Entry Name. . . . . . . . . *
Report options:
  Data set type . . . . PDS (PDS FS)
  PDS name . . . . . . YUE.YUE.TEST.PDB.REP
  File system directory .
 Member / file name. REPORTMode. . . . . . ONLINE(ONLINE BATCH)Format. . . . . . FLAT(FLAT HTML)HTML file split. . . 1(1 to 99 or *)
Job statement information: (used for BATCH report)
//AOFBUILD JOB
//*
```

- 3. After the command process is displayed, Report Success is displayed in the upper right of the panel. Then, press PF2 to enter a new ISPF primary panel in split screen mode, enter 3.4 on the option line, and press Enter.
- 4. On the **Data Set List Utility** panel, fill in the **Dsname Level** field with the same value as the PDB data set name.

```
OPTIONS HELP

Policy Database Report Parameters Report Successful

Menu RefList RefMode Utilities Help

Data Set List Utility

More: +

blank Display data set list

V Display VTOC information

Enter one or both of the parameters below:

Dsname Level . . . YUE.YUE.TEST.PDB.REP

Volume serial . .

Data set list options

Initial View

1 1. Volume

2. Space

3. Attrib

4. Total

Option ===>
```

5. Enter / and press Enter to select the data set you specified. Then Press Enter again.

6. On the **Data Set List Actions** panel, select option **2** and press Enter.

Data Set List	
Data Set: YUE.YUE.TEST.PDB.REP	More: +
DSLIST Action	
2 1. Edit	15. Reset
2. View	16. Move
3. Browse	17. Copy
4. Member List	18. Refadd
5. Delete	19. Exclude
6. Rename	20. Unexclude 'NX'
7. Info	21. Unexclude first 'NXF'
<ol><li>Short Info</li></ol>	22. Unexclude last 'NXL'
9. Print	23. SuperC 'SC'
10. Catalog	24. SuperCE 'SCE'
11. Uncatalog	25. Search-For 'SF'

7. Select the report you named in step 2 and press Enter to view the report. You see all the groups, systems, applications, and application groups that are defined so far in the policy database.

Report Selection Menu Menu Functions Confirm Utilities Help 
 YUE.YUE.TEST.PDB.REP
 Row 0000001 of 0000002

 Name
 Prompt
 Size
 Created
 Changed
 ID

 \_\_\_\_\_\_
 REPORT
 294
 2018/08/06
 2018/08/06
 09:58:35
 YUE
 VIEW \_\_s\_\_\_\_ REPORT \*\*End\*\*

> I -

> > I

000110	======= Applications Subsystem Name Job Name	:	JES
	Last changed by		JES YUE
000112	Last changed by	•	TUE
000113			
000115	TSO		
000116			
000117			
000118	======= Applications	s ========	:=
000119	Subsystem Name	:	TS0
000120	Job Name	:	TS0
	Last changed by	:	YUE
000122			
000123	======= Relationship	os =======	
	Relationship Type   S	Supporting	Resource
000125			
000404		TAM (ADL /	
	HASPARENT   \	/TAM/APL/=	
000127		/TAM/APL/=	l 
000127 000128		/TAM/APL/=	
000127 000128 000129	======================================		 -======
000127 000128 000129 000130	======================================	/TAM/APL/=	 
000127 000128 000129 000130 000131	 VTAM 		
000127 000128 000129 000130 000131	VTAM ========= Applications	 	
000127 000128 000129 000130 000131 000132	VTAM ========= Applications Subsystem Name	 	-=
000127 000128 000129 000130 000131 000132 000133 000134	VTAM Applications Subsystem Name Job Name	5 <b></b> : :	== VTAM
000127 000128 000129 000130 000131 000132 000133 000134	VTAM ========= Applications Subsystem Name	5 <b></b> : :	== VTAM VTAM
000127 000128 000129 000130 000131 000132 000133 000134 000135 000136 000137	VTAM 	5	== VTAM VTAM YUE ===
000127 000128 000129 000130 000131 000132 000133 000134 000135 000136 000137 000138	VTAM 	5	== VTAM VTAM YUE ===
000127 000128 000129 000130 000131 000132 000133 000134 000135 000136 000137 000138 000139	VTAM 	5 : : : Supporting	== VTAM VTAM YUE ===
000127 000128 000129 000130 000131 000132 000133 000134 000135 000136 000137 000138	VTAM 	5	== VTAM VTAM YUE ===

### Adding more systems

If you want to add extra systems, you can create the systems and link them to their Sysplex Group. Then, by linking the BASE\_SYS APG to the newly created systems, all the resources within the BASE\_SYS APG are created automatically for these new systems.

### Procedure

- 1. Select option 4 Systems on the Entry Type Selection panel.
- 2. In this exercise, you can create two more systems: SYS2 and SYS3. For instance, to create a new system entry for system SYS2, enter **new SYS2**.
- 3. Press **Enter** to complete all the default entries. Edit the default entries if required, and add a description, if you want. Press PF3 to exit the panel. You now see a system **Policy Selection** panel.
- 4. Use **APPLICATION GROUPS** policy to select the BASE\_SYS APG.
- 5. Use **WHERE USED** policy to select their Sysplex Group.
- 6. Run the resources report again.

Application resources (AP	L) for system: SYS1	
JES/APL/SYS1	JES	via APG: BASE_SYS
TSO/APL/SYS1	TSO	via APG: BASE_SYS
VTAM/APL/SYS1	VTAM	via APG: BASE_SYS
Application resources (AP	L) for system: SYS2	
JES/APL/SYS2	JES	via APG: BASE_SYS
TSO/APL/SYS2	TSO	via APG: BASE_SYS
VTAM/APL/SYS2	VTAM	via APG: BASE_SYS
Application resources (AP	L) for system: SYS3	
JES/APL/SYS3	JES	via APG: BASE_SYS
TSO/APL/SYS3	TSO	via APG: BASE_SYS
VTAM/APL/SYS3	VTAM	via APG: BASE_SYS

As you can see, it is easy to reuse existing policy elements to populate extra systems.

### **Cloning with symbolic values**

There are times when the policy is similar but not the same on each system. So far in this example, the job name for VTAM is VTAM, but now suppose that it is NET*nn*, where *nn* is the systems subarea identifier. The following job names for VTAM are given as shown in Table 4 on page 55.

Table 4. Possible Job name values		
SYS1	NET31	
SYS2	NET47	
SYS3	NETT2	

The subarea identifiers are deliberately used to make the values diverse.

Now, you might think that you are required to define a different VTAM application for each system and a different application group to link it to the appropriate system. Fortunately, SA z/OS supports a mechanism that is called cloning. With cloning, you specify substitutable fields in various parameters, including an application's job name, and specify different values to substitute for each system.

### Procedure

1. On the Entry Type Selection panel, type 6 on the option line and press Enter. The Entry Name Selection panel is displayed.

2. Select the application 'VTAM' and edit the **Application Information** panel for the VTAM APL and specify NET&AOCCLONE1. as the job name. Press PF3 to save the changes and exit the panel.

COMMANDS HELP . . . . . . . . . . . . . . . Application Information Line 00000001 Entry Type : Application PolicyDB Name : TEST\_PDB Entry Name : VTAM Enterprise Name : TEST\_SYSTEMS Category . . . . . . . . . . . . . . . . . . (IBM-defined, user-defined or blank, see help) see help) (MVS NONMVS TRANSIENT) Transient Rerun(YES NO)Scheduling Subsystem(MSTR, JES Subsystem) Desired Available . . . . \_\_\_\_\_ (ALWAYS ONDEMAND ASIS) Restart after IPL . . . \_\_\_\_\_ (START NOSTART NONE) Monitor for IPL complete . \_\_\_\_ (YES NO) Start Delay(time for "UP" status checks, hh:mm:ss)Start Cycles(start delay checks, 0 to 99)UP Status Delay(time to delay "UP" status, hh:mm:ss)Restart option(ALWAYS ABENDONLY NEVER)External Startup(INITIAL ALWAYS NEVER) Command ===> \_\_\_\_\_ Scroll===> PAGE -----

- 3. Enter =SYS on the command line to jump to the **System Section** panel. Select one of the systems, starting from SYS1.
- Select the Automation Symbols policy and enter the correct data for the AOCCLONE1 symbol. In this exercise, enter 31 for SYS1.

COMMANDS	HELP			
Command ===		ation Symbols (AOCCLONEx)		
Entry Type Entry Name		PolicyDB Name : TEST_PDB Enterprise Name : TEST_SYSTEMS	More:	+
General Use				
General Us Description	31 e: n 1 . Network subarea i	dentifier		
General Us Description	2			
General Us Description	3			
General Us	••••e:			

There is no reason why you are using AOCCLONE1 for the subarea identifier. If you are consistent between systems about the value that you assign to each clone identifier, you can set up the values how you want. There are a total of 36 clone values that can be assigned, that is, AOCCLONEx variables (where x is 0-9, A-Z). You need to plan carefully to avoid conflicts. Under the Enterprise Entry, there is a policy that defines your AOCCLONEx descriptions on a global basis. The dialog shows the descriptions whenever you edit a system's clone values.

5. Repeat the definitions for SYS2 and SYS3, being sure to enter the correct values.

Entry Type : System Entry Name : SYS2	PolicyDB Name : TEST_PDB Enterprise Name : TEST_SYSTEMS		
AOCCLONE General Use: Description		More:	+
AOCCLONE1 47 General Use: Description 1 . Network subarea ide	entifier		

Entry Type : System Entry Name : SYS3	Enterprise Name :		
		More:	+
AOCCLONE			
General Use: Description			
AOCCLONE1		 	
General Use:			
Description 1 . Network subarea ic	lentifier	 	

6. Next is verification. You cannot check the definitions with resources report because this report lists the application automation name but not its job name. You can generate the Symbol report (option A to generate and option B to view) to show your defined symbols.

**************************************	*****
Symbolname	General Use
System  Value	Description
* AOCCLONE	1
*	I
AOCCLONE1	
SYS1  31	Network subarea identifier
SYS2  47	Network subarea identifier
SYS3  T2	Network subarea Identifier

And a full report (see <u>"Generate a full PDB report" on page 52</u>) verifies that the job name for VTAM is correctly defined.

ApplicationsSubsystem NameVTAMJob NameNET&AOCCLONE1.RelationshipsRelationship TypeHASPARENTJES/APL/=

To actually see the results of the substitution, you would have to generate a full SOCNTL data set and load the data set into a running instance of SA z/OS.

Although you now run different jobs on each of the systems, the definition you made for the applications in your dependency structure is still present. They are present because the dependencies are defined in terms of the automation names assigned to the applications rather than their job names.

### Defaults, classes, and inheritance

#### Defaults

Defaults are a mechanism that can save you time. SA z/OS provides defaults that are hardcoded for most values. You can also specify your own set of defaults for Applications, Systems, Sysplexes, and MVS Components.

Take the Application Defaults for example. On the **Entry Type Selection** panel, select **36 ADF** (Application Defaults) entry and define a new entry.

The defaults are mainly for the timing intervals between various actions that the agent takes during the automation of the resource.

#### **Classes and inheritance**

A powerful technique available with the Customization Dialog is that of classes and inheritance. For example, if you are running five DB2<sup>®</sup> subsystems, you can create a single Db2 Application Class, which holds all of the complicated Db2 automation policies. Then, you link it as the Upward Class of the five Application instances that represent your Db2 subsystem. You do not have to type in and maintain your potentially complex Db2 automation five times.

The following information shows the procedure of this example.

- 1. On the Entry Type Selection panel, select 6 APL.
- 2. Enter new DB2\_CLASS to create a new APL entry type with an Object Type of CLASS.

- 3. For the DB2\_CLASS entry, fill out the policies that are common (or shared) among all Db2 subsystem instances that you plan to create. Follow the same steps that you did when creating other APL entries before.
- 4. Define the Db2 subsystems applications. Set **Object Type** to INSTANCE.

COMMANDS HELP						
Define New Entry Command ===>						
Define new entry of type Application						
Entry name DB2_T100MSTR						
Subsystem Name T100MSTR Object Type INSTANCE Category	(CLASS INSTANCE) (IBM-defined, user-defined or blank, see help)					
Subcategory	(IBM-defined, user-defined or blank, see help)					
Job Type Job Name	(MVS NONMVS TRANSIENT)					
Transient Rerun	(YES NO)					

5. In the applications' **UPWARD CLASS** policy, select the Class you defined in step 1. With this specification, the application that is linked to the class inherits all of the Class's policies.

COMMANDS	ACTIONS V	/IEW	HELP			
Command ===	>		Upwa:	d Link to Class	:	Row 1 of 1 SCROLL==> PAGE
Entry Type : Application PolicyDB Name : TEST_PDB Entry Name : DB2_T100MSTR Enterprise Name : TEST_SYSTEMS						
Action	Status SELECTED ********	DB2	ry Name _CLASS ***** Bot	Type tom of data ****	·	Class Link

## Adapt the sample policies

When you are using the Customization Dialog tutorial, you notice there are many tasks that are involved in creating your own automation policy from scratch. It's much easier to start with sample policies that come with SA z/OS.

You now use the \*BASE add-on or sample policy and customize the key components that are required for this installation. You can start with a new policy database by following the instructions that are given in <u>"A</u> <u>new policy database" on page 59</u>. Alternatively, you can start with the policy database you created, installed, and verified as described in "Start SA z/OS for the first time" on page 18.

### A new policy database

#### Procedure

1. Create a new policy database, starting from the Customization Dialog primary panel. Select option 4 for the **Policies** choice.

```
MENU OPTIONS HELP

System Automation for z/OS 4.1 Customization Dialog

Option ===>

O Settings User parameters

BR Browse Browse the Policy Database

1 Edit Edit the Policy Database

2 Build Build functions for Policy Database

3 Report Generate reports from Policy Database

4 Policies Maintain Policy Database list

5 Data Management Import policies into a Policy Database

U User User-defined selections

X Exit Terminate Customization Dialog

To switch to another Policy Database, specify the Policy Database name

in the following field, or specify a ? to get a selection list.

Current Policy Database . . . <u>TEST PDB</u>

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```

- 2. Type new SA\_FULL on the command line and press Enter. You can use whatever name you want for your enterprise.
- 3. Complete the **Data Set Name** field. Remember you might not want to use a personal HLQ if the data set is to be shared between several updaters.

COMMANDS ACTIONS	HELP		
Command ===>	Create a New Policy	y Database	Row 1 of 1
Policy Database Nam Enterprise Name	e SA_FULL	following information: - - - Policy Database name	
		for list of names model policy database:	e or :
Action Status	Add-on Policy	Customizable	
	*CICS	YES	
	*DB2 *E2E	YES	
	*GDPS *HYPERSWAP		
	*IBMCOMP *IMS	YES	
	*ITM *IWS	YES	
	*PROCOP		
	*SAPSRV *TBSM		
*****	********* Bottom of da	ta ****************************	******

4. Enter c in the **Action** field against the \*BASE policy to customize it.

COMMANDS ACTIONS	HELP
	Select Add-on Policy Components Row 1 to 14 of 14
Components of Add-	on Policy : *BASE
Select one or more	components to be added to your Policy Database:
SELECTED SELECTED SELECTED SELECTED SELECTED SELECTED SELECTED SELECTED	File Transfer Protocol Daemon (FTPD)

- 5. Customize the selections. If you don't need a selection, enter m in the **Action** field and press Enter to remove it, for example, Job Entry Subsystem 3.
- 6. After customization, press PF3 to close this panel.
- 7. Press Enter and the data set allocation panel comes up.

8. When you're ready, press Enter to begin creating a policy database. You see some progress messages as your database is created and the sample policies are copied over.

(	COMMANDS HELP						
-	Command Progress Display						
N A							
	I						
	PF 1=HELP2=SPLIT3=END4=RETURN5=RFINDPF 7=UP8=DOWN9=SWAP10=LEFT11=RIGHT	6=RCHANGE					
	Data Set Name type PDS LIBRARY PDS						

9. On completion, you are on the Entry Type Selection panel for your new policy database.

#### Results

Look at the APLs and APGs that are defined (options 5 and 6). As you can see, there are quite a few of them. Many of the APLs likely have the wrong job names for your systems.

At this stage, the default system name might need to be renamed. You also need to prepare the recovery flag for certain MVSESA resources.

# Adding sample policies

#### Before you begin

Start from the Customization Dialog primary panel with your policy database selected.

```
MENU OPTIONS HELP

System Automation for z/OS 4.1 Customization Dialog

Option ===>

O Settings User parameters

BR Browse Browse the Policy Database

1 Edit Edit the Policy Database

2 Build Build functions for Policy Database

3 Report Generate reports from Policy Database

4 Policies Maintain Policy Database list

5 Data Management Import policies into a Policy Database

U User User-defined selections

X Exit Terminate Customization Dialog

To switch to another Policy Database, specify the Policy Database name

in the following field, or specify a ? to get a selection list.

Current Policy Database . . . <u>SA_FULL</u>

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```

#### Procedure

1. Select option **5 Data Management** > option **2 Import from Add-on**. The **Import Add-on Policies** panel is displayed.

	Import Ad	d-on Policies	Row 1 of 1
1 Import selected ad 2 View import report			
	e added to the curre		
Action Status	Add-on Policy *BASE	Customizable YES	
	*CICS	TES	
	*DB2		
	*DB2 *E2E	YES	
	*GDPS	TES	
	*HYPERSWAP		
	*IBMCOMP	YES	
	*IMS	TES	
	*ITM	YES	
	*IWS	TES	
	*PROCOP		
	*SAPSRV		
	*TBSM		
<del></del>		f data ***************	

- 2. Enter an s in the Action column to select the \*BASE policy and press Enter.
- 3. Enter 1 on the option line and press Enter. After you see some processing progress messages, you see this panel.

OPTIONS ACTIONS HEL	.P			
	Entries of sel	ected Add-on Policies	Row 1 to 13 of 84	
1 Modify data	2 Check data	3 Run import	4 View report	
Action Entry Name SYSPLEX1 SYS1 SYS2 BASE_SYS BASE_USS BASE_USS FTP_DAEMON MYSERV1 MYSERV1_X NFS_CLNT NFS_SERV_X SSH_DAEMON	GRP Y SYS Y SYS Y SYS Y APG Y APG Y APG Y APG Y APG Y APG Y APG Y APG Y	Short Description SA Sample Sysplex System 1 of the SA S System 2 of the SA S System 3 of the SA S Automation Manager G Base z/OS, Network a Base USS resources File Transfer Protoc Sample Server Applic Virtual IP Adressing NFS client NFS Server Secure Shell Daemon	ample Sysplex ample Sysplex roup for Sysplex nd Automation ol Daemon ation #1	
Option ===>			SCROLL==> PAGE	

This panel can be used to import policies into your existing policy database selectively. You now import all the policies that you think you need for your initial automation. It might be no more than the starter set that you put together for the verification test or it can be every policy in the sample. You can return to this panel to import more policies at any time.

On this panel, you can do the following things:

- Remove policies that you do not want to import by entering an M against them. **Important:** If you remove something you actually want, there is no way to restore it on this import run.
- Change entry names by entering an R against them and enter the new names.
- Change the short descriptions by overtyping them.
- Request a global substitution of 1 string for another by entering 1 on the option line.
- Check the data by entering 2 on the option line.
- Import the policies by entering 3 on the option line.
- View the report of your last import run by entering 4 on the option line.

It is not sufficient to change the entry name to differentiate it from previous instances of the policy that might be imported. You need to perform a global substitution. For example, changing the entry name of the SYS1 entry to SYS2 does not import it a second time. However, performing a global substitution of SYS1 with SYS2 does import it.

**Note:** Global substitution works by affecting all policies that are still in the list. Use with caution and with small groups of policies or you might see unexpected consequences.

4. Press PF3 to exit without doing anything.

Any changes that were not imported are lost.

# **Bulk update**

Although you could go through each of the defined applications (APL) in sequence, open up its Application Information policy item and update its job name. There is an alternative faster way of editing application policy information, by using the Update via File function.

# **Export**

Press PF3 to go to the Customization Dialog primary panel. Select option **5 Data Management** > option **3 Update via File**. The **Policy Database Update Selection** panel is displayed.

Specify APL as the selection criteria and give it an output data set name, for example, SA.FULL.FLATFILE. Specify 1 on the option line and press Enter.

If the output data set name does not exist, it is allocated when the file update starts. If a name is not specified, a default data set name is used, which is the PDB data set name with . UPD appended as low-level qualifier.

You now have the Entry Name Selection panel, showing all the APLs in the sample policy.

COMMANDS ACTIONS HELP					
	Entry Name Selec	ction Row 1 to 15 of 57			
Action Statu	s Entry Name AM AM2 APPC ASCH BLSJPRMI C_AM C_APPL C_DVIPA C_JES2 C_USS_APPL C_USS_FILE C_USS_PORT CRON DLF DSIRQJOB	Short Description SA Automation Manager Spare SA Automation Manager Advanced Peer-to-Peer Communication APPC Scheduler Build SNAP Tables for IPCS Class for Automation Manager Definitions Class for general APL definitions Class for general APL definitions Class for common DVIPA definitions Class for Job Entry Subsystem 2 Class for USS Application Class for USS Files Class for USS Port Time-based job scheduler in Unix like OS Data Lookaside Facility NetView JES-JobID-			
Command ===> _ PF 1=HELP PF 7=UP	2=SPLIT 3=END 8=DOWN 9=SWAP	SCROLL===>PAGE 4=RETURN 5=RFIND 6=RCHANGE 10=LEFT 11=RIGHT 12=RETRIEVE			

Select all of the APLs that are not classes (so, ignore the ones which start with a C\_ prefix). Type s \* on the command line and press Enter to select all APLs. Then, enter an m against each of the C\_ APLs and press Enter to remove APL classes.

You end up with the following panel:

COMMANDS ACTIONS HELP						
Entry Name Selection Row 25 of 105 Command ===>SCROLL===>PAGE						
SELECTED SELECTED SELECTED SELECTED SELECTED SELECTED SELECTED	<pre>&gt; AM2 &gt; APPC &gt; APPC &gt; BLSJPRMI C_AM C_APPL C_DVIPA C_JES2 C_USS_APPL C_USS_FILE C_USS_PORT &gt; CRON</pre>	Short Description SA Automation Manager Spare SA Automation Manager Advanced Peer-to-Peer Communication APPC Scheduler Build SNAP Tables for IPCS Class for Automation Manager Definitions Class for general APL definitions Class for common DVIPA definitions Class for Job Entry Subsystem 2 Class for USS Application Class for USS Files Class for USS Files Class for USS Port Time-based job scheduler in Unix like OS Data Lookaside Facility NetView JES-JobID-Requestor				

Press Enter and you see the **Policy Selection** panel. For now, select the DESCRIPTION, APPLICATION INFO, and USS CONTROL policy data. Enter an S against them to select them and press Enter.

COMMANDS ACTIONS	HELP	
Select one or more p	Policy Selection olicies to be written to file:	Row 1 to 13 of 24
Action         Status            SELECTED            SELECTED            SELECTED            SELECTED	Policy Name DESCRIPTION UPWARD CLASS APPLICATION INFO AUTOMATION FLAGS APPLICATION SYMBOLS RELATIONSHIPS	
	MESSAGES/USER DATA STARTUP SHUTDOWN THRESHOLDS MINOR RESOURCES CICS CONTROL DB2 CONTROL OPC CONTROL	
SELECTED	IMS CONTROL USS CONTROL JES2 SPOOLFULL CNTL JES2 SPOOLFULL CMDS JES2 SPOOLSHORT CNTL JES2 SPOOLSHORT CMDS JES2 DRAIN CMDS JES3 SPOOLFULL CMDS WHERE USED	

Press Enter again after you selected them and you see a Confirmation Panel. The panel, when you scroll it, contains the names of all of the APLs that you want to export.

Press Enter and a progress dialog is displayed.

(	COMMANDS	HELP					_		
-			Comman	d Progress D	isplay		1		
T P P	Writing Writing Writing Writing Writing Writing Writing Writing	data to file data to file	for APL CI for APL CI for APL CM for APL CP for APL CP for APL CP for APL CR for APL DB	CS1TGM. CS1TOR. DRCVR. SMCMAS. SMLIST. SMWUI. DN. 21ADMT.					
	F1=HELP F7=UP	2=SPLIT 8=DOWN	3=END 9=SWAP	4=RETURN 10=LEFT		6=RCH	ANGE		

On completion, you return to the Policy Database Update Selection panel:

MENU HELP Policy Database Update Selection Data written to file Option ===> 1 Write selected data from Policy Database to file Entry Type . . . . . . <u>APL</u> (? or type) Output File Name . . . SA.FULL.FLATFILE\_\_\_\_\_\_ 2 Perform syntax check for data in file 3 Update Policy Database with data from file Input File Name. . . . SA.FULL.FLATFILE\_\_\_\_\_\_ Mode . . . . . . . . ONLINE (ONLINE BATCH) 4 View write / update report 5 Edit output file 6 Append NEW/DEL templates to output file

You notice that the name of the output file is completed under option 3 > **Input File Name**. Now, do not use the Customization Dialog to edit any of the APL data, which are written to file. The import step that you intend to make issues a warning if those data sets are edited through the dialog between when you exported the data and when you re-import it. And if you confirm running the import, then it overwrites the intermediate changes in the PDB.

# Update

You might want to do some research and planning before you start the update step. Find out all your job names and procedure names. Find out your UNIX System Services paths, ports, and files. If you want to use AOCCLONE values to share definitions between multiple systems, plan the clone values that you are going to use. Then, work out the job names with the clone substitutions specified.

Select option 5 to edit the data in the file:

File	Edit	Edit_Setting	s Menu	Utilities	Compilers	Test	Help
EDIT	YU	E.SA.FULL.FLA	TFILE			Colum	ns 00001 00072
000001 000002 000003 000004 000005 000006 000007 000008 000009 000010 000011 000012	* User * Poli * Poli * Vers * Crea * Crea FILE C UPD AP DESC Sh Lo	Id cyDB Name cyDB Data Set ion tion Date tion Time REATION TIMES	TAMP on n 1 n 2	YUE SA_FULL YUE.SA.FULL. 4.1 Monday,26 Ju 08:31:56 201807260927 - AM ( fie : SA : The	PDB Jy 2018 759 eld replacem Automation e AM runs on	nent ) Manage multi	r ple systems of the sysplex. ting as the Primary AM.
Command F1=He] F7=Up		F2=Split F8=Down	F3=Ex: F9=Swa	t F4=E> ap F10=Le			Scroll===> PAGE F6=Rchange F12=Cancel

The file display is a standard ISPF edit session on the data set holding the exported data. The data in the file is case-sensitive and the indentations on the left side are needed to indicate which fields belong together, so the rule here is only to change the minimum you have to.

For each Application in the file (starting with a UPD APL line), scroll down to its job name. Type it over with the correct job name for your system. For example, if the job name of your Automation Manager is SAAM, you would find the current job name:

and type it over with the correct job name:

You can update the contents of other fields, for example, the JCL Procedure Name. While it is suggested that the SUBSYSTEM name match the job name, changing it here means you have to make a number of corresponding changes to Application relationships and other definitions. It is simpler to leave it for now.

If you are using AOCCLONE values, remember to type the job name with the &AOCCLONE. value specified, not a resolved value:

000032	Monitor Interval	:
000033	Application Type	:
000034	Subtype	:
000035	Subsystem Name	: VTAM
000036	Job Type	:
000037	Job Name	: NET&AOCCLONE1.
000038	Transient Rerun	:
000039	Scheduling Subsystem	:
000040	JCL Procedure Name	:
000041	Job Log Monitor Interval	:

For APLs where your systems run multiple instances, IMS, Db2, CICS<sup>®</sup>, WebSphere<sup>®</sup>, set the job names for just one set of instances. We duplicate and rename them later using a different mechanism.

The UNIX System Services Applications have a USS CONTROL section:

```
USS CONTROL (policy replacement)
User ID : WEBSRV
Monitoring Command :
Process Command/Path : /IHS_RUNTIME_DIRECTORY/bin/httpd
with Filter : -d /IHS_RUNTIME_DIRECTORY -k start -f
File Name :
IP Stack :
Port Number :
```

In addition to correcting the job name, you need to check the UNIX System Services data as well. Blank is acceptable. It defaults to a value from a class. But you can explicitly specify it; however if it is wrong, you need to fix it.

# Interruptions

If you need to interrupt your work, press PF3 to save the file and you are returned to the **Policy Database Update Selection** screen. Do not attempt to import your data until you are finished. Doing so means you get a warning for ALTERED data in the PDB and you have to confirm the import. If you import the data when you interrupt the work, then it is recommended to re-export it before you make any further updates. You can exit the Customization Dialog and log off from TSO if you want.

To resume editing the data, choose option 5 again. Or open the data set through the normal ISPF editor. You can also print it or download it. But be careful with downloading it to edit it on your workstation as code page mismatches cause problems. If you did download it to edit it, you must upload it into the same data set before you can import your updates.

# Import

.....

When you make all your updates, return to the **Policy Database Update Selection** screen and choose option **2**. The syntax and alignment of the data file is validated.

1	1ENU HELP								
0	Command Progress Display								
0	Checking Checking Checking Checking Checking Checking SUMMARY	syntax of fu syntax of fu cont. object	Inction UPD Inction UPD Inction UPD Inction UPD Inction UPD Inction UPD Inction UPD	for APL TWS for APL TWS for APL TWS for APL VLF for APL VLF for APL WEB for APL ZFS . 0 syntax e	SVJSC. SVPIF. TRKR. M. SRV.	0 altered			
	Press ENT	ER to contir	nue						
	F1=HELP F7=UP	2=SPLIT 8=DOWN	3=END 9=SWAP		5=RFIND 11=RIGHT	6=RCHANGE			

The "O altered objects" means that none of the APLs are modified in the PDB since the data are written to file. There are no updates to the automation policy.

The "0 syntax error(s)" means that there are no syntax errors. If any error is found, use option **4 View** write / update report to find what the error is and then fix it using option **5 Edit output file**.

Pressing Enter brings you back to the **Policy Database Update Selection** panel. To actually write the data from the file to the PDB, choose option **3**.

You get another progress dialog where it also runs the syntax check (and stops if it finds any problems) after which it then applies your policy updates.

When it is finished, it returns you to the **Policy Database Update Selection** screen. You can view the Update report with option **4** and then press PF3 to return to the Customization Dialog primary panel. The APLs now have the right job names for your system. You can check by viewing the APL definitions.

# Setting up your systems

The sample policies come with 3 systems called SYS1, SYS2, and SYS3, which are all linked to one sample Group called SYSPLEX1. You now need to adapt these systems and the Group.

If you have a look at the policies that are attached to the SYS1, SYS2, and SYS3 system, you note that many of them have data that is provided. There are linked Application Groups, defined defaults, lined MVS Component automation definitions, and so on.

It is assumed that the actual system names are TST1, TST2, and TST3.

First rename the SYS1 entry. On the **Entry Name Selection** screen for Systems, enter RENAME against the SYS1 system:

COMMANDS	ACTIONS VIEW	HELP
Command ===	:>	Entry Name Selection Row 1 of 1 SCROLL===>PAGE
Entry Type	: System	PolicyDB Name : SA_FULL Enterprise Name : SA FULL
Action	Entry Name	Short Description
RENAME	SYS1	System 1 of the SA Sample Sysplex
	SYS1 SYS1	System 1 of the SA Sample Sysplex System 1 of the SA Sample Sysplex
********	**********	***** Bottom of data **********************************

Press Enter and you are prompted for the new name:

Entry Name Short Description ion System 1 of the SA Sample Sysplex AME SYS1 \*\*\* 7 \*\* Entry Rename Description : System 1 of the SA Sample Sysplex Old Name : SYS1 New Name . . \_\_\_\_\_ Press ENTER to rename member. Press CANCEL to cancel rename. F9=Swap F12=Cancel F1=Help F2=Split F3=End

Enter the name of the first system you want to produce (TST1) and press Enter again. A progress dialog appears and when completed you are back on the **Entry Name Selection** panel with the system renamed:

Now, the Entry name (the name of the policy element that defines the system) is changed. To update the SYSNAME for the system, select it and edit its SYSTEM INFO policy:

```
      COMMANDS HELP

      System Information

      Command ===>

      Entry Type : System
      PolicyDB Name : SA_FULL

      Entry Name : TST1
      PolicyDB Name : SA_FULL

      Operating system : MVS
      More: +

      Operating system name. . . . SYS1
      More: +

      The following specifications are for MVS systems only:
      Primary JES. . . . . . . JES2

      Primary JES. . . . . . . 00:59
      Time between monitor cycles (hh:mm or NONE)
```

Type over the old SYS1 system name with TST1 to complete the rename.

If you are using JES3, you also want to type over the **PRIMARY JES** field with the subsystem name (automation name) of your JES3 Application. The default is JES3.

It is recommended when you change all relationships from JES2 to JES3 of the shipped sample policies you can use the INGEFUJ3 member in the SINGSAMP library to update the policy via file.

Now press PF3 and you are finished.

Then set up TST2 and TST3 following the process of TST1.

# Sysplex Group (GRP)

The next step is to rename your Sysplex Group.

The provided sample group is called SYSPLEX1. Rename it to match your real group, GROUP\_SYS in this case.

Then, edit its policies and update its description and its **Sysplex Policy Definition** item:

COMMANDS HELP	
Command ===>	x Policy Definition
Entry Type : Group Entry Name : GROUP_SYS	PolicyDB Name : SA_FULL Enterprise Name : SA_FULL
Sysplex Name	
Started Task Job Name Couple Data Set HLQ	•••
CDS type Alternate volumes	

Set the Sysplex Name to the correct value.

# **Complete the replication**

Replicate samples until you have enough definitions for all of the applications you want to run on the system.

# **Review**

To have a look at what you created so far, go look at the resource report. You see the three systems, each with resources that are attached to them.

You need to go through the resource report in some detail and identify resources that are linked to systems that they do not run on. For example, some of your test systems may not run Db2, CICS, IMS, and TWS. After you identify these systems, go into the APPLICATION GROUP policies for the systems and unlink the appropriate groups from the systems.

Regenerate the resource report to verify your updates. For details of generating reports, see <u>"Reporting"</u> on page 51.

# **Building your policy**

Before you can distribute your policy to your target system, you need to build it into a staging data set.

As it is the first time to build this policy, you first need to allocate the staging data set. Outside of the Customization Dialog, use the ISPF 3.2 dialog. You can use PF2 to start a split screen session to do it:

The convention is to allocate it with the same name as the Policy Database data set, but with an SOCNTL suffix rather than a PDB suffix. Your system programmers might require it to be allocated under a different name.

The data set is a standard FB80 PDS:

Data Set Name : SA.FULL.SOCNT Management class STANDARD Storage class SMS Volume serial AOCSM4 Device type Data class Space units TRACK	(Blank for default management class)
Average record unit Primary quantity 60 Secondary quantity 12 Directory blocks 0 Record format FB Record length 80 Block size	(M, K, or Ú) (In above units) (In above units) (Zero for sequential data set) *
Data set name type PDS	(LIBRARY, HFS, PDS, LARGE, BASIC, * EXTREO, EXTPREF or blank)
Extended Attributes Expiration date Enter "/" to select option form	(NO, OPT or blank) (YY/MM/DD, YYYY/MM/DD YY.DDD, YYYY.DDD in Julian
Allocate Multiple Volumes _	DDDD for retention period in days or blank)

3 Cylinders are ample for your initial allocation.

Return to the SA z/OS Dialog after you allocated it.

Select option 2 (Build) from the Customization Dialog primary panel. The build dialog is displayed:

MENU HELP	
	Configuration Build
Option ===>	
3 Build entry type or ent:	stand alone system (*, ?, or name) cy name
Type Al	NIINE (ONLINE BATCH) L (MODIFIED ALL) DRMAL (NORMAL ALTERNATE TERTIARY)
Job statement information: //AOFBUILD_JOB //*	· · · · · · · · · · · · · · · · · · ·

Specify your output data set name and ask for a full build (option 1).

You see a process dialog with messages that indicate the elements that are processed:

		Command	Progress Dis	play	I	
  	ont. specifie	Z995AAPG Z994AAPG ion Group d.	built for A built for A CMD_RECEIVE	NPG CICSÌ NPG CICS1TG R has no au	ARED utomation name	
 	Fragment Fragment Fragment Fragment Fragment	Z991AAPG Z99NAAPG Z990AAPG	built for A built for A built for A	NPG DB21 NPG DM22 NPG D911	10N_GROUP	4
1=HELP 7=UP	2=SPLIT 8=DOWN	3=END 9=SWAP	4=RETURN 10=LEFT		6=RCHANGE	

/AOFBUILD JOB

On completion, you get a Build Successful message back. You can use option 4 to review the Build Report (which is all of the messages that scrolled past while the build was occurring).

# **Distributing your policy**

The SOCNTL data set that you are building the policy into holds automation policy for ALL of the systems that are defined in the policy database.

However, the SOCNTL data set resides on the system you used to create and build the policy. You need to allocate production SOCNTL data sets on the systems where you are going to deploy SA z/OS. Make arrangements to copy the data over to them. You can use TSO XMIT and manually receive them, or use FTP or similar options.

See <u>Chapter 6</u>, "Operations," on page 75 for some considerations about how to manage the SOCNTL data on the deployed system.

# Maintenance

You need to update your automation policy over time, and as a result of testing.

You can copy your entire PDB data set to make a backup.

- Use the Customization Dialog to change your policy.
- Rebuild and redistribute your policy when you are done.

See <u>Chapter 6, "Operations ," on page 75</u> on managing the updates on the target systems to avoid incidents.

# **Chapter 6. Operations**

SA z/OS uses a Manager/Agent model to automate applications on computer systems. It performs primary start or stop and recover automation for applications, and also performs operating system automation. The Automation Agent has a Processor Operations (ProcOps) focal point function that provides automation for Central Processor Complexes (CPCs), related Logical Partitions (LPARs), and certain operating system operations, especially at times when no system operation is active, for example during the nucleus initialization program (NIP) phase on course of Initial Program Load.

SA z/OS works as follows:

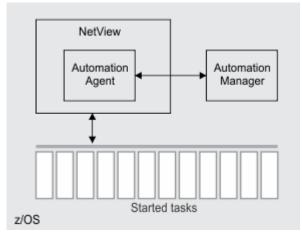


Figure 12. Manager/Agent Overview in System Automation for /OS

- 1. Messages get generated from Applications and the Operating System.
- 2. The messages get routed into NetView from where they are handled by the Automation Agent.
- 3. The Automation Agent then determines the nature of the message and the response appropriate to the message.
- 4. Local automation messages trigger an automated response back to the z/OS system from within the agent itself.
- 5. State change messages trigger an update to the Automation Manager.
- 6. After the Automation Manager processed the state change and worked out its implications, it sends some orders down to the Automation Agent.
- 7. The Automation Agent receives the orders and runs them, possibly resulting in commands that are being issued to the z/OS system.

The user interface for managing applications is a NetView console. However, you must use the operating system consoles to actually stop and restart the Automation Manager and NetView with the Automation Agent.

# **Console operations**

These operations are required to get SA z/OS operational.

They are performed at an MVS Master Console, accessible either directly or through System Display and Search Facility (SDSF). You can automate these operations within the z/OS IPL sequence with a COMMNDxx PARMLIB member after you are satisfied with your SA z/OS installation.

# The Automation Manager's started task

# **Naming conventions**

The name of your Automation Manager started task is confirmed by your system programmer after the Configuration Assistant is used. The Configuration Assistant generates the INGEAMSA start procedure by default, which is used in the following examples.

# **Starting the Automation Manager**

The Automation Manager is started with a standard MVS Start command:

S INGEAMSA, JOBNAME=AM, SUB=MSTR

More parameters are passed at run time. They are documented in "<u>Starting and Stopping SA z/OS</u>" in *System Automation for z/OS User's Guide*. Your system programmer sets up the task so that no additional parameters are required.

Although the SUB=MSTR parameter is not strictly required, you must use this parameter if you are going to have SA z/OS automate the start, recovery, and shutdown of JES and other subsystems that run the SUB=MSTR parameter. You can omit it for testing, although you must conduct a test with it applied, as the SUB=MSTR parameter is a more restrictive environment for JCL.

# Starting a secondary automation manager

The Automation Manager is designed to run in a HOT backup configuration. The first started task becomes the primary manager and runs automation. A second instance of the task is then started to provide a failover capability if the primary Automation Manager fails.

Your system programmer advises you whether this step is required. Typically it would be handled by SA z/OS itself, but under some circumstances it might be manually required. A typical start command for it would be as follows:

S INGEAMSA, JOBNAME=AM2, SUB=MSTR

The command runs a second instance of the Automation Manager under a different job name.

Again, the SUB=MSTR parameter can be omitted for testing.

# **Stopping the Automation Manager**

To stop the Automation Manager to recycle it, use command: P AM.

To stop the Automation Manager when you cannot wait for work in progress to be completed, use:

F AM, STOP, IMMED or F AM, STOP, FORCE

If you are shutting down the system, SA z/OS is able to shut itself down, but if it cannot shut down, use command: F AM, STOP, DEFER.

This command instructs the Automation Manager to keep running until the agent connected to it has shut down and then the Automation Manager stops itself.

During production use, you usually do not have to stop the Automation Manager. It should send itself a **STOP, DEFER** before it shuts down the NetView component. During testing, you might have to shut it down manually.

# **Additional operations**

There are other commands that the Automation Manager responds to. They are documented in "Starting and Stopping SA z/OS" in System Automation for z/OS User's Guide.

# The Automation Agent's started task

# **Naming conventions**

The Configuration Assistant generates a start procedure named INGENVSA by default. This procedure is used in the following examples.

The agent task requires a subsystem interface task to be started before the agent task is started. The name of the subsystem interface task is also provided by your system programmer. The Configuration Assistant generates the CNMSJ010 procedure by default. This procedure is used in the following examples.

# **Starting the Automation Agent**

The SA z/OS Automation Agent is started with a standard MVS start command. Your system programmer sets it up, so only minimal extra parameters are required.

If SA z/OS is being used to automate the system (as opposed to testing), it must be started with the SUB=MSTR parameter.

Before you can start the agent task, start its subsystem interface (SSI) task first. To do so, issue this command:

S CNMSJ010, JOBNAME=SYSVSSI, SUB=MSTR

After the task is initialized, the following message appears:

CNM541I NETVIEW SUBSYSTEM ssi\_name IS FULLY FUNCTIONAL

You can start the Agent task with this command:

S INGENVSA, JOBNAME=SYSVAPPL, SUB=MSTR

Failure to specify the SUB=MSTR parameter results in the command being unable to properly automate JES, VLF, LLA, and anything else running the SUB=MSTR parameter. You may omit the parameter for testing however. Ensure that you do a test with the SUB=MSTR parameter as the parameter creates a more restrictive environment for JCL.

# **Stopping the Automation Agent**

You can issue stop commands from either the NetView console or from a z/OS console by replying to the SA z/OS Agent's outstanding WTOR:

\*0004 DSI802A CNM01 REPLY WITH VALID NCCF SYSTEM OPERATOR COMMAND

Usually, you use the following command from a NetView console to stop the SA z/OS Agent:

CLOSE STOP

The instruction causes the NetView component to shut down all operator logins, autotasks, and other started tasks. The instruction likely causes your NetView login to terminate when it is issued.

If the SA z/OS Agent does not shut down, you can issue the following stronger shutdown command by replying to the NetView outstanding WTOR in the following way, where *nn* is the reply identifier for the WTOR message DSI802A or DSI803A:

R nn,CLOSE IMMED

The following instruction causes the NetView component to abend any tasks conditionally that are not terminated. If the SA z/OS Agent still is not shut down, try the command:

R nn,CLOSE ABEND

The following instruction causes the main NetView address space to abend and terminate. The subsystem address space does not require termination. If you must stop it to clean up after testing, use the following stop command:

#### P SYSVSSI

If this instruction does not stop the subsystem address space, then leave it running. This address space does not interfere with anything and attempting to stop it more aggressively can cause you to have to restart the system.

# **Operating SA z/OS**

After the Automation Manager and automation agent are started and initialized, you can log on to the agent to operate SA z/OS.

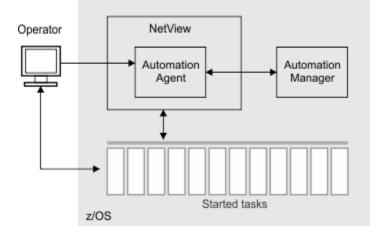


Figure 13. z/OS task structure and the Automation Agent

The SA z/OS agent hosts its user interface environment. Figure 13 on page 78 shows how an operator can communicate to both the Automation Manager and the started tasks.

# **NetView console**

The SA z/OS Automation Agent is built under a NetView environment. To use the agent to interact with automation, you need to log on to the NetView console.

### Log on to the NetView console

Your system programmer advises you how to reach the NetView login panel. The login panel looks as follows:

NN NN NNN NN NNNN NN NN NN NN NN NNNN NN NNN NN NN	EE EEEE EE	TT	VV VV VV	VV /V	II II II	EE EEEE	WW WW WWI	W WWW WW WW	WW	ТМ
U.S. Gover rest	nment use ricted by icensed m	ht IBM Con rs restric GSA ADP s aterials	cted rig schedule	ghts - l e contra	Jse, d act wi IBM Co	uplicati th IBM c rporatio	on, o: orpora	r dis	closu	re
HAR RUN INITIA	ERATOR ID PASSWORD PROFILE DCOPY LOG L COMMAND r session	==> ==> ==>		device YES or	e name name, NO, d	, blank= or NO, lefault=Y FORCE, d	defau ES	lt=NO	I	
Ent	er logon	informatio	on or Pi	-3/PF15	to lo	goff				

Enter your user ID and password into the fields and press Enter. Eventually, you are on the NetView console similar to this one:

AOFPOPER Domain Id . : IPUFJ Operator Id : YUE	SA z/OS - System Operations MAIN MENU SYSTEM = AOC4	Date : 09/17/18 Time : 09:16:48
Select	Description	Component
	Operator Interface Command Dialogs Status Display Facility IMS Automation CICS Automation TWS Automation User defined Local Functions 4 Release 1 als - Property of IBM Corp. 1990, 2017	OPER CD SDF IMS CICS TWS
Command ===> F1=Help F2=End	F3=Return	F6=Roll F12=Retrieve

# Logging off

To log off, enter LOGOFF in the **Input** field and press Enter. After you are logged out, log back in.

# Help

• To access the assistance for a command or an explanation of a message, enter the following command:

HELP *subject*, where *subject* represents a command name or a message ID.

A full screen help panel appears. Press PF7 and PF8 to scroll and PF3 to return to the NetView console.

• To get a list of the commands that you can use in the SA z/OS environment, enter this command:

#### HELP COMMANDS

On the panel that is displayed, place the cursor on any row and press Enter to display a detailed description in full screen.

• To display all the help that is associated with the NetView console, issue the following command:

INDEX

# **ROLL** key

The NetView console provides multiple interactive commands that run immediately. However, the console shows you the 3270 interface for a single command. To switch between different commands, press the ROLL key, usually PF6.

When you start a new program, previous versions of the program stop running, replacing the older version in the roll stack. If you issue the DISPINFO command, then issue the INGRELS command followed by the DISPINFO command again and press PF3 twice will return you to the NCCF console. The first instance of the DISPINFO command is automatically stopped when you issue the command a second time.

# Infrastructure

There are two commands that you can use to review the infrastructure that SA z/OS uses to perform its automation. The commands that you use are INGAMS and DISPSYS.

# **INGAMS** command

The INGAMS command displays the agent and the manager, indicates whether they have their automation policy loaded, shows any backup managers that are active, and also refreshes the configuration data used by the Automation Manager.

On the NetView console, enter the **INGAMS** command. You then see the following panel:

INGKYAM0 Domain Id . : IPUFJ Operator Id : OPER1	Line 1 of 3 Date : 09/04/18 Time : 05:05:17		
Cmd: A Manage	B Show Details	C Refresh Configurati	on D Diagnostic
CMD System Member	Role Status	Sysplex XCF Group	Release Comm E2E
A0C4 A0C4\$\$\$ A0C4 A0C4\$\$\$ A0C4 A0C4\$\$\$ A0C4 A0C4	\$3 SAM READY \$2 PAM READY AGENT READY	AOC4PLEX INGXSGA4 AOC4PLEX INGXSGA4 AOC4PLEX INGXSGA4	V4R1M0 XCF V4R1M0 XCF YES V4R1M0 XCF
Command ===> F1=Help F2=End	F3=Return F9=Refresh F1	.0=Previous F11=Next	F6=Roll F12=Retrieve

What is important is that there is a Primary Automation Manager (PAM) and an AGENT and both have a READY status. The Secondary Automation Manager (SAM) is a backup manager.

You can exit the display by pressing PF3.

# **DISPSYS** command

The DISPSYS command displays information about the system that the command is issued on.

On the NetView console, enter the **DISPSYS** command. You see the following panel:

AOFKADAE SA z/OS - Command Dialogs Line 1 of 59 ----- DISPSYS -----Date . . : 09/04/18 Domain Id . : IPUFJ Operator Id : YUE System = AOC4 Time . . : 05:18:26 : A0C4 System in Sysplex : AOC4PLEX : IPUFJ Domain Sysplex Group : AOC4PLEX XCF Group name : INGXSGA4 XCF PlexID : INGPX\$A4 Software Operating System : z/OS 02.02.00 NetView: IBM NetView for z/OS V6R2M1Tower(s): SA TCPIPCOLLECT DVIPAAutomation: System Automation for z/OS V4R1M0Tower(s): SYSOPS PROCOPS EMUBMC EMUCA Configuration Data set : BUMU.E2E.V410 Built by : BUMU 08/27/18 : BUMU.E2E.V410.ACF(ACFZ999) 13:19:41 Activated : 09/04/18 00:00:31 CFG Token : 20180827131928FF097FD72827 Message automation table(s) DSITBL01 SWTCHTAB INGMSGSA INGMSG01 Flags Automation : Yes Init Start : Yes : Yes Start Recovery : Yes Terminate : Yes : Yes Restart Scheduling Subsystem : JES2 Туре : JES2 Root for SDF updates • A0C4 SDF actual focal point : IPUFJ primary focal point : IPUFJ backup focal point : IPUFK USS path : /local/SA/410/daily/usr/lpp/ing/ussauto/lib/ Inform list : SDF USR **IPL** Complete Considerations Time Limit : 24:00:00 Expected Statuses : AVAILABLE Important Resources : - None -Captured Messages (maximum is 20) 2018-09-03 11:14:49 : ING377I The E2E agent service INGRE2E failed with RC=229, REASON=CGlobals AOF\_E2EAGT\* corrupted WLM Capacity Data Time stamp of WLM query : 2018-09-04 05:09 : 126789331 Total SUs last 10 minutes : 155753 Used SUs last 10 minutes Resources with DS=AVAILABLE : 68 Expected free SUs : 126618515 Command ===> F1=Help F2=End F3=Return F6=R011 F7=Backward F8=Forward F9=Refresh F12=Retrieve

The most important information on the panel is the identification of the automation policy that is being used. The identification is the **Configuration Data set** in the middle of the panel. This information is also available on the **INGAMS Details** panel (line command B).

To scroll the pane, use PF7 and PF8. To exit the panel, press PF3.

# Resources

Resources are the elements that SA z/OS uses to model started tasks and other elements of the z/OS system that SA z/OS can automate. The Automation Manager interface works in terms of resources.

All resources have 2- or 3-part hierarchical names:

- name/type
- name/type/system

The resource names are derived from the entities created by the Customization Dialog and how these entities are linked with systems, groups, or application groups.

The type identifies the nature of the resource. <u>Table 5 on page 82</u> shows the most frequently used resource types. For a full list of the resource types, see "Entry Type Introduction" in *System Automation for z/OS Define Automation Policy*.

Table 5. Resource types (partial list)						
Resource     Resource Type       Code     Resource Type						
APL	Application	A started task or other automateable entity, typically a started task				
APG	Application Group         A group of resources that are defined and managed within the Automation           Manager					
MTR	Monitor A resource that represents a monitor					
SYS	System A resource that represents a z/OS system					
GRP	Group	A group of one or more systems				

The system qualifier is present for all resources that are linked to a specific system.

There are four commands to view data about these resources:

- INGLIST and INGINFO, which show data from the Automation Manager perspective
- DISPSTAT and DISPINFO, which show data from the Automation Agent perspective

There are also two commands that can be used to dynamically observe the resources. See <u>"Monitoring resources" on page 91</u>.

- SDF, which shows a dynamic dashboard
- INGNTFY, which sends messages to your NetView console every time a resource changes status

# **INGLIST** command

The INGLIST command queries the resources that are known to the Automation Manager to view some information about them and to initiate actions against them.

To start the **INGLIST** interface, type the following command:

INGLIST resource

where *resource* is an optional parameter that represents the name of the resource that you want to inquire about. It can include wildcards, for example, INGLIST RMF\*.

The command produces a response such as this:

Domain Id . : IPUFJ Operator Id : YUE Sys A Update B Start C Stop H DISPTRG I INGSCHED J INGGROUP R Resume S Suspend T INGTWS	plex = AOC4PLEX Time D INGRELS E INGVOTE F INGINF	. : 09/05/18 . : 08:44:08 O G Members R P INGPAC
RMFAPLAOC4RMFAPLAOC5RMFGATAPLAOC4RMFGATAPLAOC5	SATISFACTORY AVAILABLE AVAI SATISFACTORY AVAILABLE AVAI	LABLE LABLE LABLE LABLE
Command ===> F1=Help F2=End F3=Return F9=Refres		F6=Roll F12=Retrieve

You can enter commands against individual resources in the **CMD** column on the left side of the panel. The primary commands that you probably want to use are B (Start), C (Stop), E (INGVOTE), F (INGINFO), and X (INGWHY).

# **INGINFO** command

You can either start the INGINFO command from the **INGLIST** panel or you can start it from the command line: INGINFO resource.

The *resource* is the name of the resource that you want to know about. The INGINFO command works with a single resource at a time. If the resource name you specify resolves to multiple resources, make a selection. For example, issue the following command:

#### INGINFO RMF\*

The results might be as follows:

 AOFKSEL4
 SA z/OS - Command Dialogs
 Line 1
 of 4

 Domain Id . : IPUFJ
 INGINFO
 Date . . : 09/05/18

 Operator Id : YUE
 INGINFO
 Ime
 09:24:16

 Multiple instances found for RMF\*
 Select one item to be processed, then press ENTER.
 09:24:16

 Sel. Name
 Type System
 Description
 1

 Image: RMF
 APL
 AOC4
 Resource Measurement Facility

 RMF APL
 AOC5
 Resource Measurement Facility

 RMFGAT
 APL
 AOC5
 RMF Monitor III Data Gatherer

 RMFGAT
 APL
 AOC5
 RMF Monitor III Data Gatherer

Select one of the resources by typing an S under the SEL column and pressing Enter.

The **INGINFO** panel shows lots of detailed information about a resource:

INGKYINO Domain Id . : IPUFJ Operator Id : YUE	INGINF	nd Dialogs O OC4PLEX	Line 1 of 171 Date : 08/24/18 Time : 09:26:49
Resource => <u>RMF/APL</u> Target =>	<u>/AOC4</u> System_name,	format domain ID or sys	: name/type/system plex name
Resource : RMF/APL Description : Resource Facility			
Desired : Automation : Startability : Compound :	AVAILABLE AVAILABLE IDLE YES SATISFACTORY N/A	Last changed : 20	018-08-23 01:44:13
Start : PreStop : Stop :	Satisfied Satisfied Satisfied Unsatisfied Satisfied		
Trigger :	-None-		
Inherited Group Trigge	r(s)		

You can scroll up and down the panel by pressing PF7 and PF8. To exit this panel, press PF3.

# INGINFO display

The INGINFO command output displays the following sections:

### **Statuses**

The Status block gives you status information about the resource:

Observed	: AVAILABLE
Desired	: AVAILABLE
Automation	: IDLE
Startability	: YES
Compound	: SATISFACTORY
Health Status	: N/A

The statuses are as follows:

Table 6. Resource Status Overview				
Status	Description			
Observed	Current status of the resource, as reported by the Automation Agent.			
Desired	The goal state for the resource. It is up (AVAILABLE) or down (UNAVAILABLE).			
Automation	What the Automation Manager recognizes the agent is doing for the resource at the moment. Usually it is IDLE, which means that the agent is not doing anything as it receives no orders.			
Startability	An estimation by the Automation Manager of whether it is possible to start the resource. If not YES, then there is a problem with one or more prerequisite resources that make it impossible to start this resource.			
Compound	An aggregate status, synthesized from all of the other statuses to give an overall opinion on the state of the resource. SATISFACTORY is good, but only means that the resource is in its goal state, not necessarily that it is up.			

Table 6. Resource Status Overview (continued)				
Status Description				
Health Status	A status that is calculated from the health status that is returned by health monitor resources. N/A means that there is no health monitor resource that is attached to the resource.			

For a full description of these statuses, see "Statuses Supplied by the Automation Manager" in the User's *Guide*.

### **Resource dependencies**

The Dependency block gives you information about the state of the resource's prerequisite resources:

Dependencies	
PreStart	: Satisfied
Start	: Satisfied
PreStop	: Satisfied
Stop	: Unsatisfied
Startability	: Satisfied

The conditions to perform each action, PreStart, Start, PreStop, and Stop, are evaluated over all resources that are defined as being related to this resource in your automation policy. The panel shows the result of that evaluation.

If a dependency is Satisfied, then the corresponding action can be taken, when necessary. If it is unsatisfied, then it cannot be taken. In this example, the Stop dependency is unsatisfied. The Automation Manager does not inform the Agent to issue the commands to stop the resource until the stop dependency is satisfied. The stop dependency becoming satisfied is not sufficient, on its own, to cause the Automation Manager to tell the agent to stop the resource. There are a number of other elements that affect that decision, primary among which is the resource's desired state.

A prerequisite resource is a resource that has to be in a certain state before something specific can be done to this resource. Most resources are independent of each other. However, where there is a dependency between the resources, a relationship is present in the automation model to represent this dependency.

Some typical relationships would be as follows:

```
MakeAvailable/WhenAvailable
PrepUnavailable/WhenAssumedDown
```

The first relationship indicates that the supporting resource must be up before this dependent resource can be started. The second relationship indicates that you cannot issue the commands to prepare the dependent resource to be shut down until the supporting resource is down or can be safely assumed to be down. For more information about relationship, see "Relationships" on page 5.

#### History

The History section is at the bottom of the **INGINFO** panel and looks like as follows:

```
History :

2018-09-05 00:00:42 System Registration Delay

HSAL6347I Orders are not suspended

HSAL6313I Resource may send orders

HSAL6335I Agent registered

HSAL6335I Agent registration timer purged

2018-09-05 00:00:30 Automation Agent is suspended

HSAL6346I Orders are suspended

HSAL6333I Starting agent registration timer

HSAL6114I Resource may not send orders

HSAL6172I Group Observer update sent

2018-09-04 00:00:45 System Registration Delay

HSAL6347I Orders are not suspended

HSAL6334I Resource may send orders

HSAL6334I Agent registered

HSAL6335I Agent registration timer purged
```

Each major entry represents a work item that the Automation Manager processed. That is, an update from the Automation Agent. Between the work items are HSAL messages that are generated from the automation logic engine.

The messages record:

- Observations, such as a change in a resources status, for example : HSAL6260I Status/Observed is Starting.
- Conclusions that are reached, for example, HSAL6315I Shutdown supporters are active.
- Decisions that are made: HSAL6126I Resource can be started.
- Actions that are taken, for example: HSAL6152I Make Available order sent.

The history sequence that is illustrated shows messages that are displayed towards the end of an automated startup of RMF. The bold lines show what is happening on the Automation Agent with the oldest ones at the bottom. The messages in between are sorted with the oldest ones at the top of each group.

If things are not working properly, the history sequence shows valuable information for problem determination.

### **DISPSTAT** command

The agent also has its own, internal representation of the resources that are being automated. The name of the agent's resource is the same as the name of the manager's resource, but without the type and system qualifiers. Agent resources are known, for historical reasons, as subsystems.

For example, the agent resource for RMF/APL/KEY1 is RMF.

Only APL resources have corresponding agent subsystems.

The DISPSTAT command displays a summary of the agent's information about one or more SUBSYSTEMs. You can start DISPSTAT from the command line. You can also press PF4 in the INGLIST interface to transfer to a DISPSTAT view for the same set of resources.

The command's parameter on the command line is a list of one or more SUBSYSTEMS, which can include wildcards:

DISPSTAT RMF\*

Pressing Enter then produces a panel such as this:

Operator Io A dispflgs H trigger CMD Resourc	. : IPUFJ d : YUE s B setstate	Syste e C ingreq-s J all child	Command Dialog DISPSTAT m = AOC4 stop D threshol Iren K children Jobname A I S R	Date Time ds E explain L all parent	: 09/05/18 : 10:29:24 F info G tree s M parents	
	UP	AOC4 R AOC4 R		MVS MVS	none none	
	01				lione	
Command ===>						
F1=Help	F2=End	F3=Return F9=Refresh		F5=Filters F11=Next	F6=Roll F12=Retrieve	

The important information here is the resource (SUBSYSTEM) name, status, MVS job name, and the Activity field. Pressing PF10 and PF11 scrolls through a couple of extra information panels and PF7 and PF8 scrolls the list up and down.

The **CMD** field on the left lets you enter commands against a resource. The most important are SETSTATE (B: reset the state of the resource), EXPLAIN (E: display detailed information about the resources current state) and INFO (F: display detailed information about the resource).

The J, K, L, and M commands display children and parent information based on the relationships that are defined between the resources. For example, if you entered M against RMF, then JES2 would appear in the panel.

# **DISPINFO** command

The DISPINFO command is the agent's detailed resource information panel.

You can initiate it from the command line, from inside the **DISPSTAT** panel (line command F) or by pressing PF4 in the **INGINFO** panel. If you do the latter, you are shown the agent resource corresponding to the AM resource that you were looking at.

From the command line, enter the following command:

#### DISPINFO RMF

This command takes only a single resource. So if the string that you specified resolves to more than one resource, you are presented with a selection panel, where you can refine your resource specification.

The panel that is displayed looks as follows:

```
AOFKINFO
                        SA z/OS - Command Dialogs
                                                       Line 1
                                                               of 118
Domain ID = IPUFJ
                        ----- DISPINFO -----
                                                        Date = 08/21/18
Operator ID = YUE
                                                        Time =
06:14:42
 Subsystem => RMF
                          Target => AOC4
                                             System name, domain ID
                                               or sysplex name
 Subsystem : RMF
                          on System : AOC4
 Description : Resource Measurement Facility
 Inform list : SDF USR
 Class chain : C_APPL
                           Class for general APL definitions
 Job Name
            : RMF
            : 01C1
 ASID
 Job Type
           : MVS
   urrent status : UP
Last Monitored : 10:25:54 on 09/05/18
 Current status
   Last Changed : 11:14:48 on 09/03/18
   Last Message
     AOF571I 11:14:48 : RMF SUBSYSTEM STATUS FOR JOB RMF IS UP -
            CHANGED FROM DOWN AT SYS-OPS
REFRESH
                   : INGPJMON
 Monitor
   Monitor Status : ACTIVE
   Monitor Interval : None specified
Command ===>
            F2=End
                        F3=Return
                                     F4=INGINFO
                                                                 F6=Roll
F1=Help
            F8=Forward F9=Refresh
                                                                F12=Retrieve
```

# **DISPINFO** display

The DISPINFO command displays the following information:

### **Current status**

The Current status section shows the resource's current agent status, when it was last updated, and the message that is associated with that status change.

There are many agent statuses, but the primary flows that are listed are:

- A normal flow for a resource that is being started: AUTODOWN -> RESTART -> STARTED -> ACTIVE -> UP
- A normal flow for a resource that is being stopped: UP -> AUTOTERM -> AUTODOWN

Table 7 on page 88 shows the statuses indicating the automated recovery is impending.

Table 7. Agent status that indicates automated recovery is impending		
Status	Description	
STOPPING	The resource is being shut down outside of automation. Depending on your automation policy settings, SA z/OS might try to restart it.	
ABENDING	The resource failed and is shutting down. Again, SA z/OS might try to restart it.	
INACTIVE	When SA z/OS ran a monitor to check the resource automation status and detected that it wasn't running, the monitor reported that the resource was not active. SA z/OS tries to restart it.	

Table 8 on page 89 shows the statuses indicating there is a problem that automation cannot fix on its own. The operators should examine the resource and get it to a state from which it can be restarted. They might have to call in support.

Table 8. Statuses indicating manual intervention is required					
Status	Status Description				
STARTED2	The resource is started, but it did not issue the message indicating that it is up yet. If the resource is just running slow, verify it is really active and manually set its status to UP using SETSTATE.				
HALTED	The resource is still running, but it has encountered a problem that impacts its functionality. This might fix itself.				
BREAKING	The resource failed and is shut down. The nature of the failure indicates that SA z/OS might not automatically restart it.				
BROKEN	Similar to BREAKING, but the resource is down.				
ZOMBIE	The resource's final termination message is received by SA z/OS, but the address space is not terminated within a reasonable time frame.				
STUCK	SA z/OS issues all the shutdown commands that it has for the resource, but it has not shut down.				
STOPPED	The resource is shut down outside of automation and SA z/OS is instructed not to automatically restart it.				
CTLDOWN	The resource is down and SA z/OS is instructed not to start it. The agent does not treat this situation as an error.				
DENIED	The agent automation flag for the resource is turned off, preventing SA z/OS from acting for the resource. You can use the INGAUTO or INGSUSPD command to re-enable automation for the resource after you determine that it is appropriate to do so.				

### Flags

Flags show the current, effective setting of the Automation Agent flags for this resource.

Flags	-	Automation Init Start		Yes Yes
		Start	:	Yes
		Recovery	:	Yes
		Terminate	:	Yes
		Restart	:	Yes

Each flag controls a different aspect of automation (Start After IPL, Start from Down, Recovery, Shutdown, Restart). If the AUTOMATION flag is turned off, no automation is allowed, regardless of how the other flags are set. You can use the INGSUSPD command to suspend the automation of a resource completely. On the Automation Agent side, the AUTOMATION flag is effectively set off. Manipulating the AUTOMATION flag using INGAUTO or DISPFLGS is possible for compatibility reasons, but not recommended due to possible side-effects.

# Thresholds

There are some thresholds that are defined in the automation policy for the resource.

Thresholds		-	รเ	JBSYSTEM
Critical	:	02	in	00:05:00
Frequent	:	02	in	00:30:00
Infrequent	:	02	in	01:00:00

These definitions are counted in terms of application failures (unsolicited shutdowns or recoverable abends) within the time specified. If the Critical threshold for a resource is exceeded (in this case, if the abend occurs more than twice within 5 minutes), then the automated recovery is suspended and the resource's state is changed to BROKEN to await operator assessment.

### **Startup and Shutdown Details**

This section gives the details of how SA z/OS is instructed to start and stop the resource. In addition to checking that the instructions are correct, it can also act as a reference if you want to perform a startup or a shutdown manually. Use INGSUSPD to suspend all automation for the resource during this process.

```
Active Startup : None
Active Shutdown : None
Start Up Mechanism -
  Scheduling Subsystem : JES2
  External startup : NEVER
  Start Up Process -
    Prestart :
     None
    Startup :
      Start command to be used :
        MVS S RMF
      User Start Up Commands :
       None specified
   Poststart :
      None
   Refreshstart :
     None
   Anystart :
      None
 Start Delay : 00:02:00
Start Cycles : 1
Shutdown Mechanism -
                       : NEVER
  External shutdown
```

# **Captured Messages**

The Captured Messages section shows the last few messages that the agent is processing for the resource:

```
Captured Messages for RMF (maximum is 20) -

2018-09-03 11:14:48 :

AOF571I 11:14:48 : RMF SUBSYSTEM STATUS FOR JOB RMF IS UP -

CHANGED FROM DOWN AT SYS-OPS REFRESH
```

The colors of the messages indicate their severity - Green (Normal), Yellow (Unusual), and Red (Critical).

If the resource ends with an abend, you can use this section to see the captured messages. Use the timestamp to find correlated messages in the Syslog and Netlog.

# **Policy definitions**

The Policy definition section shows automated actions that SA z/OS is instructed to perform beyond a simple automated restart.

This example tells SA z/OS that when the ERB603D WTOR is issued during a normal RMF start, it automatically responds GO to it.

```
Policy Definitions for RMF -
ERB306D :
    REPLY=(NORM,,'GO')
```

These actions are mostly controlled by the Recovery automation flag. If you do not want SA z/OS to act, use the INGSUSPD command to suspend the resource.

# **Monitoring resources**

Although you can monitor resources by repeatedly refreshing and reorganizing the INGLIST panel, SA z/OS provides some mechanisms to do monitoring more efficiently.

# Status Display Facility (SDF)

Status Display Facility (SDF) is a dynamically updated dashboard view of your system. Your automation administrator can change the layout of the dashboard information. What you see could be different from the examples that are shown here.

You typically use SDF to monitor the system during normal operations to look for problems. If you have multiple systems, there is a focal pointing mechanism that can concentrate all of the dynamic updates to a single dashboard. Here, you can monitor all of the systems.

To access SDF, type the **SDF** command at a NetView command line. The high-level resources panel might look as <u>Figure 14 on page 91</u>. Cool colors (BLUE, GREEN) are used for normal statuses. More neutral colors (CYAN, WHITE) are used for intermediate statuses. Hot colors (YELLOW, PINK, RED) are used for critical statuses.

AOC 4		33	Enterprise			09/17/18 11:32:10	
En∨ironment		>Configuration Refresh					
Sysplexes	SYSPLEX1	>AOC4 >SYS6	>A0C5 >SYS7	>SYS3 >SYS8	>SYS4 >MULT	>SYS5 >NOST	
	SYSPLEX2	>TSA3 >SYS15	≻TSA4 ≻SYS16	>SYS13 >SYS17	>SYS14 >SYS18		
Standalone S	ystems	>SYSA >SYSF >NOSTATUS	>SYSB >SYSG >MULTIST	>SYSC >SYSH >SYSH	>SYSD >SYSI >SYSI	>SYSE >Ulli >Ulli	
Handware		>Processor	75				
		>Ensembles					

Figure 14. Example SDF top-level panel

# Detail status panel (reached by PF2)

In Figure 14 on page 91, AOC4 is highlighted in red, which means that a resource on AOC4 is BROKEN. To view more information about the broken resource on this system, select AOC4 by moving the cursor to it and pressing PF2 to display a Detail Status Display panel. It gives a detailed description of the broken resource with the highest status priority, for example, Figure 15 on page 92. The detail records are maintained as an ordered stack and you may scroll up and down this stack with the PF7 and PF8 keys. Press PF3 to return to the dynamic SDF panels.

1 of 152	Detail Sta	atus Display	09/17/18 11:45:29
Component : Color : Date : Reporter :	RED 09/13/18	System Priority Time Node	50 12:45:02
Jobname : Reference value : User data :		ia exit	
AOF577E 12:45:02 CRITICAL THRESHOL	: RECOVERY FOR SUBSYS D EXCEEDED	STEM E2E_ADPT (JOB	NETAADPT) HALTED -

Figure 15. Example status display

### **Resource status panel (reached by PF8)**

On the top-level SDF panel, pressing PF8 when you select a system shows a Resource Summary Status panel that gives an overview of the different resources, messages, and components that are being monitored. Figure 16 on page 92 shows the resource statuses of AOC4 in this example.

AOC4	SUMM	ARY-STATUS AOC4	09/17/18 1	2:12:10		
	R					
	>	APPLS				
		GROUPS				
		MONITORS				
	M	essages				
	>WTOR	>MESSAGES				
	Spe	cial Items				
	> TWS	>Tape Devices				
		GATEWAY				
===> 1=Help 2=Detail		6=Roll 8=Zoom		12=Top		

Figure 16. Example summary status

The dynamic fields, prefixed with a greater than symbol (>) have a color according to the worst status contained within them. To view further details about APPLS in this example, move cursor over it and press PF8 to show each individual component status, as shown in Figure 17 on page 92.

1/77(77)INETOALERTASCHHUGR2RDB24IRLMSTARTEDZTNNVSSYSVAPPLRPCBINDDB24DISTICSFAPPCFTP_PORTRRSDB24ADMTGFUTORSSH_FILEVTAMIW2SYSVIPLCVMTNNVPHUGMOV4OAMHUGTRANSHUGBAS2CAPSPTFFSTCSMXCFIRDPTABTNTSOPSDSFTSOHUGTRGHZSPROCDLFSCEN1BTNNVSPAMHUG1321SYSVSSIOMVSRMFRMFGATDB25LITEAAM2SCEN1AE2EDVIPAHUG321PVLFCSMSERVJES2E2EADPTHUGAPLASISVLFCSMSERVJES2E2EADPTHUGAPLASISVLFCSMSERVJES2E2EADPTHUGAPLASISVLFIWHUGX01CDB24DBM1IUGAPLASIS	A0C4	AOC4:	SUBSYSTEM-STATU	S	09/17/18 12:22:57
	STARTED2	TNNVS	SYSVAPPL	RPCBIND	DB24IRLM
	ICSF	APPC	FTP_PORT	RRS	DB24DIST
	FTPDNEW	SDSFAUX	SSH_PORT	RESOLVER	DB24ADMT
	GFWTOR	SSH_FILE	VTAM	IW2	<u>BLSJPRMI</u>
	VM	TNNVP	HUGMOV4	OAM	<u>SYSVIPLC</u>
	HUGBAS2	CAPSPT	FFST	CSMXCF	<u>HUGTRANS</u>
	TNTSOP	SDSF	TSO	HUGTRG	IRRDPTAB
	DLF	SCEN1B	TNNVSP	AM	<u>HZSPROC</u>
	SYSVSSI	OMVS	RMF	RMFGAT	<u>HUG1321</u>
	A	AM2	SCEN1A	E 2EDVIPA	<u>DB25LITE</u>
	TNNVPP	LLA	IW3	E 2E_EAS	<u>HUG1321P</u>
	VLF	CSMSERV	JES2	E 2EADPT	HUG321P
	TNTSO	SYSLOGD	PAGENT	TEST_LOC	HUG321P
	DSIRQJOB	RACF	ZFS	DB 24MSTR	HUG321P

Figure 17. Example subsystem status

To go back up to the higher level panel, press PF7. If the list of resources is too large to fit on the screen, press PF10 and PF11 to scroll through the list.

The PF13 through PF24 keys can be set to issue SA z/OS commands directly against a resource. Put the cursor over the resource and press the Shift plus the PF Key.

To see more details about an item, place the cursor over the item and press PF2. A detail record is displayed for the status change event.

# **INGNTFY** command

The INGNTFY command turns on and off message notification. When the command is turned on, the messages that you select to see are sent to your NetView console. INGNTFY is set in the policy database through the Customization Dialog.

The INGNTFY command provides the following functions:

#### **Autowrap**

The autowrap function controls whether your terminal is held when the screen is full of data, or if the screen is automatically overlaid with new data. If you do not have autowrap turned on, you need to press enter to clear information on the panel.

To turn on autowrap, issue AUTOWRAP 10.

This instruction makes the NetView console wait 10 seconds before the screen is cleared of information and shows the next page of messages that are buffered. You can set other time if you want. Setting a value of 0 flushes the buffer and returns to real-time monitoring.

To stop autowrap, issue AUTOWRAP NO.

This instruction means that you have to manually press Enter to clear the information on the screen and see the next set of messages.

### **Getting messages**

To monitor messages, you can enter the INGNTFY command. A list of all currently defined Notify Operators are displayed. Some operators might be predefined in your automation policy.

AOFKAANT Domain ID = IPUFJ Operator ID = YUE	SA z/OS - Command Dialo INGNTFY		
Cmd: A Add C Show/	Change settings D Delete	O Turn OFF msg receiving	
Cmd Operator System	Log Rcv Description	Classes	
_ SYSOPS A0C4	Y Y MVS CONSOLE	44 45 46 50 51 52 80	
Command ===>			
F1=Help F2=End	F3=Return F9=Refresh	F6=Roll F12=Retrieve	

Messages that are monitored by the SYSOPS pseudo-id get echoed onto the SysLog and Master Consoles.

To add yourself as a new message receiver, enter an A as a command against any of the existing entries.

```
AOFKAASN
                              SA z/OS - Command Dialogs
Domain ID = IPUFJ
                            ----- INGNTFY -----
                                                                    Date = 09/16/18
Operator ID = YUE
                                                                    Time = 08:28:16
 Status/Action => <u>ADD</u>
                                    Operator status:
                                        ON - Set your notifications ON
OFF - Set your notifications OFF
                                                - Add or Modify an operator
                                        ADD
                                        DELETE - Remove an operator
QUERY - Look up an operator
Operator ID => Operator for
Classes => <u>44 45 46 50 51 52 80</u>
                                Operator for ADD, DELETE or QUERY
 Description => MVS CONSOLE
                   Information => _ Immediate Action => _
Eventual Action => _ Immediate Decision => _
System Wait => _
 Held Messages - Information
                               _ System name, domain ID or sysplex name
 Target
                 => <u>A0C4</u>
AOF710A VERIFY/REVISE INPUT AND THEN PRESS ENTER
Command ===>
F1=Help F2=End F3=Return
                                                                             F6=Roll
                                                                              F12=Retrieve
```

Messages within SA z/OS are organized into classes, and they are used on the **INGNTFY** panel to select the messages that you want to see.

Table 9. SA z/OS message classes (partial)		
Class code	Description	
40	All Automation Agent messages. OK for testing, but can become congested when automation is working hard.	
46	User intervention is required. Automation wants an operator to do something.	
50	Critical Threshold exceeded messages. Relevant resources are automatically recovered.	
80	All Automation Manager messages. OK for testing, but can become congested when automation is working hard.	
81	Intervention is required. Issued for resources where SA z/OS thinks operator intervention is required.	
82	Automation is denied. SA z/OS wants to do something to a resource but the automation flag is off.	
90	Infrastructure. Issued if the Aumation Manager encounters a problem.	

A basic set of messages for an operator to monitor are 46, 50, 81, 82 and 90. For a full table of the message classes, see "Message Classes" in *System Automation for z/OS Messages and Codes*.

On the INGNTFY panel, specify your NetView user ID, the classes of messages you want to receive, and then press Enter.

Press PF3 to exit the panel and press PF9 to refresh the list of notification operators.

### Stopping and restarting the message flow

If you want to stop receiving messages, use the o command code on the **INGNTFY** panel.

From the NetView console, you can type this command to turn off messages: INGNTFY OFF.

You can turn back on messages by typing this command: INGNTFY ON.

There is no confirmation message when used this way.

### **Message display**

If you are a messages receiver defined in the INGNTFY and message notification is enabled, the monitored messages that are displayed on your NetView console appear as follows:

NV62 SA41	VM Tivoli NetView IPUFJ YUE 09/18/18 08:39:37
IPUFJ	HSAL6012E SYSVAPPL/APL/AOC5; INTERVENTION REQUIRED; AUTOMATION
	INHIBITED
IPUFJ	HSAL6012E SYSVIPLC/APL/A0C5; INTERVENTION REQUIRED; AUTOMATION
	INHIBITED
IPUFJ	HSAL6012E SYSVSSI/APL/A0C5; INTERVENTION REQUIRED; AUTOMATION
	INHIBITED
IPUFJ	HSAL6012E TCPIP/APL/AOC5; INTERVENTION REQUIRED; AUTOMATION TNHIBITED
IPUFJ	HSAL6012E TSO/APL/AOC5; INTERVENTION REQUIRED; AUTOMATION INHIBITED
IPUFJ	HSAL6012E VLF/APL/AOC5; INTERVENTION REQUIRED; AUTOMATION INHIBITED
IPUFJ	HSAL6012E VTAM/APL/AOC5; INTERVENTION REQUIRED; AUTOMATION INHIBITE
IPUFJ	HSAL6012E JES2MON/MTR/A0C5: INTERVENTION REOUIRED: AUTOMATION
	INHIBITED
IPUFJ	HSAL6012E AOCAPLEX/DMN; INTERVENTION REQUIRED; AUTOMATION INHIBITED
I IPUFJ	HSAL6012E LNXDMN/DMN; INTERVENTION REQUIRED; AUTOMATION INHIBITED
IPUFJ	HSAL6012E CSM AOCA/RÉF/AOCAPLEX; INTERVENTION REQUIRED; AUTOMATION
	INHIBITED
IPUFJ	HSAL6012E CSM AOCB/REF/AOCAPLEX; INTERVENTION REQUIRED; AUTOMATION
	INHIBITED
=X= ***	

The messages are color-coded according to severity – Green (OK), Yellow (Warning), Red (Problem).

#### **Held messages**

If you asked for the messages to be held on the **INGNTFY** panel, the messages move to the top of the panel when the screen is cleared. They remain there until you place your cursor on them and press Enter.

You can use the DM utility command to remove the messages: DM \*.

This command deletes all held messages. In general, you hold important messages.

### Message help

You can use help to get details about a message: HELP *messageID*. For example, **HELP HSAL6020I** returns the corresponding message explanation.

```
HSAL6020I resource; AWAITING AUTOMATION
Explanation: The resource is automatable, but is waiting for
prerequisites to be satisfied. These could be either dependencies or
triggers.
The variable resource shows the name of the resource.
System Action: Automation waits until the prerequisites for automation
are satisfied and then starts processing.
Operator Response: If the prerequisites involve operator action, for
example, manually setting a trigger, check that this was done.
System Programmer Response: None.
Classes: 80, 84.
```

# **Starting and stopping resources**

# **Default availability**

In your automation policy, each resource has a Default Desired Status setting.

The possible values for the setting are as follows:

Table 10. Default Desired Status settings		
Default Desired Status setting	Description	
Always	The resource is always up.	
	In the absence of any other instruction, the resource is started and is recovered if it fails. This is usually the most common setting.	
On Demand	The resource is up if it is needed and it is down otherwise.	
	If the resource is needed to support a resource that you must start, then this resource is started and recovered if it fails. If the demand for it goes away, it is shut down.	
As Is	Automation does not start or stop the resource unless instructed to do so.	
	If the resource is running, it is left alone, but it is not recovered if it fails. If it is down, it is also left alone. Use this status setting for resources that you do not want automation to take action.	

There is some inference of these settings through the parent-child tree, with the Automation Manager working out an effective Default Desired State for each resource. The INGINFO panel shows the value:

Desired Available : Always

The Default Desired Status provides the background availability goals that you are working with as an operator. It explains that the automation with the on demand setting can take your commands and *amplify* them, if, for example, you ask SA z/OS to stop the only resource that is providing demand for a chain of on demand resources. Then SA z/OS shuts down all the resources in the chain in response to your request to stop the one resource at the bottom. SA z/OS is working to minimize the dependencies in running your system. If it causes operational problems, then discuss the matter with your automation administrator.

# Groups

Groups of resources are covered in <u>"Application Groups" on page 100</u>, but note that any non-passive group overrides the Default Desired Status settings of all of its members. You start and stop groups the same way that you start and stop application resources.

# **Persistent requests**

The mechanism that SA z/OS provides for operators to request resources to be started and stopped is a persistent request-based mechanism.

When you request a resource to be started or stopped, SA z/OS stores that fact. The requests interface with the automation by changing the resource's Desired Status setting. If there is a request from an operator against the resource, its Desired Status setting is set to the value that the operator requested.

If you ask for a resource to be stopped, SA z/OS stops it. It is kept down until you cancel that request. If you ask for a resource to be started, SA z/OS brings it up and recovers it if it fails. It is kept up until you cancel that request. When you tell SA z/OS to stop or start a resource, you are changing its Desired state (overriding the default Desired state) until further notice.

The expectation here is that all regular starting and stopping of resources is automated through one or more SA z/OS schedules, the default settings, or both. So operators take direct control of a resource to stop it or start it under exceptional circumstances. The correct action after the operators complete their action is to cancel the request against the resource to return control of it to SA z/OS. The operators must *not* issue a request for the counter action. Use request and cancel, not request and counter-request.

## **Request priorities**

If there are multiple requests against a resource from different sources, for example, an operator and a schedule, then the request priority is used to determine which request wins and actually sets the resources Desired status. The priorities are divided into three broad bands, LOW, HIGH and FORCE. FORCE is only used by operators and for certain scenarios where an automated shutdown of a dependent resource is required in response to the failure of the supporting resource. Within each priority band, requests from the Operator have the highest priority.

For example, if you put a DOWN request in at 6:00 a.m. (causing the resource to be stopped), and at 7:00 a.m. a schedule puts in an UP request. Then, the resource remains down and is not started at 7:00 a.m. because the higher priority operator request is still present against the resource.

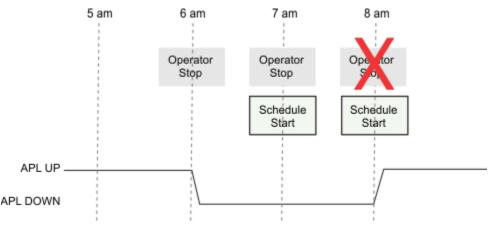


Figure 18. Operator Request Priorities to hold down Resource

When you complete the necessary actions to bring the resource down, cancel your stop request to return the resource to SA z/OS's control. SA z/OS can then start it in response to, for example, a schedule request.

#### Votes

A request asks for the Desired state of a resource to be set to a specific state. The automation model, however, contains many resources that are connected by various dependencies, which generally serve to prevent resources from being started and stopped. Consider a request to stop JES2; it has many children, all of which place a condition on JES2 shutdown that the children are shut down first. Expecting an operator to know and manually request that each of these children is stopped is unreasonable. Thus, objects that represent the request and its action get propagated through the resource structure. They are called *votes*.

The propagation of votes to resources depends on the action that the votes represent and the relationships that are present within the structure. Votes for stop requests tend to be propagated to child resources that are dependent on the stopping of the resource. Votes for start requests tend to get propagated to parents that are supporters of the start of the resource.

Each resource examines all of the votes that are passed to it and selects the one with the highest priority. The priority comes from the request that originated the vote. In a tie breaker, for example, votes from two or more requests from the same source (OPERATOR, SCHEDULE, and so on) are present, and a vote to be UP beats a vote to be DOWN.

#### **Locked votes**

When you are working with SA z/OS, you might encounter a *locked vote*. Locked votes occur because the resources did not reach a finite state yet. When you request SA z/OS to stop a resource, it starts issuing commands from a list of shutdown commands until the resource actually comes down. If the resource does not stop, SA z/OS posts it to an error status. While the agent is working, the vote that triggered the request against the resource is locked. No further change can occur. The agent goes from half way

through shutting a resource down to starting it. At the end of the shutdown process (successful or otherwise), the vote is unlocked. You then replace it with a more forceful shutdown sequence if it fails.

Starts follow a similar process, but during a start you can override the lock by specifying INTERRUPT=YES on your INGREQ request, replacing the start vote with, for example, a shutdown vote. However, there is no guarantee that the default shutdown sequence actually works.

### **INGREQ** command

INGREQ is the main dialog for entering requests to be sent to the Automation Manager.

You can enter a request directly, through any of the available front ends or from the **INGLIST** panel with commands B (Start) or C (Stop). When not started directly, some of the input fields are prefilled.

```
INGKYRU0
                          SA z/OS - Command Dialogs
                                                                  1 of 2
                                                           Page
                        ----- INGREQ
Domain ID = IPUFJ
                                            -----
                                                           Date = 09/07/18
Operator ID = YUE
                                                          Time = 10:03:50
  Resource
              => <u>RMF/APL/A0C4</u>
                                                     format: name/type/system
                              System name, domain ID or sysplex name
  Target
              =>
                              Request type (START/UP, STOP/DOWN or CANCEL)
  Request
              =>
                            _ Type of processing (NORM/IMMED/FORCE/user) or ?
Request scope (ONLY/CHILDREN/ALL)
  Туре
              => <u>NORM</u>
              =>
  Scope
                              Priority of request (FORCE/HIGH/LOW)
  Priority
              => <u>LOW</u>
                                      Expire
              =>
  AutoRemove =>
                              Restart resource after shutdown (YES/NO)
______ (ALL/NO/TRG/FLG/DPY/STS)
              => <u>NO</u>
  Restart
  Override
              =>
                  NO
                              Check affected resources (YES/NO/WTOR)
  Verify
              =>
                  YES
  Comment
              =>
  Appl Parms =>
AOF710A VERIFY/REVISE INPUT AND THEN PRESS ENTER
Command ===>
           F2=End
                                                                   E6=R011
                        F3=Return
F1=Help
            F8=NextPnl
                                                                  F12=Retrieve
```

The most important things on the panel are the resource name, the requested action (START or STOP) and the Restart option.

To start a resource, enter its resource name, START as the request and press Enter. To stop a resource, do the same but with STOP as the request.

You now see a verification panel:

AOFKVFY1 Domain Id . : IPUFJ Operator Id : YUE 10:28:19	SA z/OS - Co INC			Line 1 of 2 Date : 09/07/18 Time :
Verify affected resou	rces for request	STOP		
CMD: S show overrides Cmd Name Type	T show trigger System TRG SVP	W Action	Туре	
_ RMF APL _ RMFGAT APL	A0C4	Y STOP Y STOP	NORM NORM	AVAILABLE AVAILABLE
Command ===>				
F1=Help F2=End	F3=Return F9=Refresh F1	L0=G0	F11=CANCE	F6=Roll L F12=Retrieve

The panel lists the resources that are affected by the action, the resources that votes are directly propagated to. A stop vote is propagated to the children resource RMFGAT/APL/AOC4. Yes (Y) under **W** column indicates that the vote is considered by SA z/OS as the "winning" vote, the highest priority vote on the resource.

Verify whether the list of affected resources is acceptable or not. If acceptable, press PF10 to send the request to the Automation Manager. It then takes the actions that you requested.

```
AOFKMSG0SA z/OS - Command DialogsLine 1of 2Domain Id .: IPUFJINGREQDate . : 09/07/18Operator Id : YUEInc 110:45:12Sel SystemMessageAOC4AOF302I07:45:12 : REQUEST INGREQ STOP BY YUE IS COMPLETED FOR<br/>RMF/APL/AOC4
```

Next, a message is displayed indicating your request is completed.

#### **INGVOTE** command – purging your request

The request that you just added with the INGREQ dialog remains in the Automation Manager until you remove it. To remove the vote, use the INGVOTE command.

The INGVOTE command runs against a single resource and shows you all of the votes and requests that accumulated against it.

```
INGKYRQO
                              SA z/OS - Command Dialogs
                                                                         Line 1
                                                                                      of 5
Domain Id .: IPUFJ ------ INGVOTE ------
Operator Id : YUE Sysplex = AOC4PLEX
                                                                         Date . . : 09/07/18
                                                                        Time . . : 10:45:26
                => RMF/APL/AOC4
  Resource
                                       System name, domain ID or sysplex name
  Target
               =>
  Desired Available..: Always
Cmd: C cancel request K Kill request S show request details Cmd Action WIN Request/Vote Data
                                                                       Y Request : MakeUnAvailable
Created : 2018-09-07 10:50:13
Originator : OPER_YUE(YUE)
Priority : 01720000 Should H
Status : Winning/
     STOP
                                                  Should Be Down - Operator
Satisfied
 Command
===>
 F1=Help
               F2=End
                              F3=Return
                                                                                  F6=Roll
                              F9=Refresh
                                                                                 F12=Retrieve
```

In this case, the request is entered against RMF, so you can kill it directly by entering a K against it. (C does the same thing, but goes through a verification panel).

If you look at RMFGAT before canceling the request, you see this information:

```
INGKYRQ0SA z/OS - Command DialogsDomain Id . : IPUFJ------ INGVOTE -----Operator Id : YUESysplex = AOC4PLEX
                                                                        Line 1
                                                                                     of 5
                                                                        Date . . : 09/07/18
                                                                       Time . . : 12:37:30
 Resource => <u>RMFGAT/APL/AOC4</u>
Target => ______
                          System name, domain ID or sysplex name
 Desired Available..: Always
Cmd: C cancel request K Kill request S show request details
Cmd Action WIN Request/Vote Data
     STOP Y Vote
                               : MakeUnAvailable
                  From Req. : MakeUnAvailable for RMF/APL/AOC4
Created : 2018-09-07 10:50:13
Originator : OPERATOR_YUE(YUE)
                   Priority : 01720000 Should Be Down - Operator
Command
===>
               F2=End F3=Retuin
F9=Refresh
F1=Help
                                                                                F6=Roll
                                                                                F12=Retrieve
```

The INGVOTE command indicates that it is a vote, not a request, and an input field is not displayed for it. The **From Req.** field indicates the resource that the request was entered against. You have to run the INGREQ REQ=CANCEL command against that resource if you want to cancel the request behind the vote.

# **Application Groups**

Application Groups (APG) are active automation elements that manage the availability of a small set of applications.

For example, a group might be all the resources that are needed to run a CICS or an IMS. Or, at a higher level, a group might be a complete application, consisting of subgroups to manage the complex resources that are needed to make the application work.

The advantages of groups are that they automatically manage the availability of the resources they are looking after. They provide you with a single point of control to request that the resources are stopped or started. The down side is that if an operator does not tell the groups what he wants, the groups can end up working at cross purposes.

#### **Application group types**

There are three types of Application Groups (APG) available within SA z/OS:

#### BASIC

In a BASIC application group, all of its components must be available before the group is considered to be available.

#### MOVE

In a MOVE application group, exactly one of its components must be available before the group is considered to be available. In MOVE groups, you can specify alternative components to start if their primary component fails to start.

#### SERVER

In a SERVER application group, any number of components can be specified that must be available before the group is considered to be available. In SERVER groups, you can specify what happens if their components fail to start.

For more information of application group, see "Grouping support" on page 5.

#### **Relationships**

Relationships for a group work on the group and are passed onto the group's members.

If a group is a child of a resource, every member of the group is also considered to be a child of the resource, when SA z/OS works out what can be stopped and started. There is an exception for Move and Server groups. Move and Server groups allow their members to be stopped (provided the group as a whole is not being stopped) while their stop dependency is unsatisfied. The set of active members of the Move and Server groups can be changed.

#### Runmodes

Runmodes are not groups, but they can provide a similar function at some levels.

Runmodes are defined as sets of runtokens that are used to tag individual resources. You then select the runmode that you want to be active on a system. The INGRUN command can be used to activate or deactivate a particular runmode. It is suggested that runmodes rather than large groups of unrelated resources are used for "bulk" application control on a system.

For more information about Runmodes, see "Using Runmodes" in *System Automation for z/OS User's Guide*.

# **Operating Application Groups**

You start and stop groups with the same commands, INGREQ and INGVOTE, that you use to operate standard APL resources. These commands request that the group is started or stopped according to its predefined policies.

# **Operating Group Members**

Operations on group members are not recommended because your instructions are in conflict with the groups.

Move and Server groups activate a different resource, while Basic groups decide to shut down the whole group. All types of groups can override your directive. Or, the groups delay a directive until some recovery action is taken to reduce its impact upon availability.

If you must use application groups, you can use the INGREQ and INGVOTE commands as for any other resource; however, watch for unexpected reactions to your instructions.

# **Managing Application Groups**

With Basic groups, there is nothing that you can do to isolate individual members. With Move and Server groups, you have the option of modifying the groups preferences to temporarily override the policy set for the group in the Customization Dialog.

You can use this facility to, for example, change the member that a move group selects to be active.

To do so, issue the INGGROUP command and specify the name of the group that you want to manage.

INGKYGRA Domain ID Operator II				- Command Dialogs INGGROUP ex = AOC2PLEX	Date = 09/08/18 Time = 09:01:30
Specify or	rev	ise the fo	ollowing dat	a:	
Target	=>		System name	, domain ID or sysplex	name
Action	=>		-	OID-INCLUDE or ACTIVATI RESET DEFAULT or OVERR: NCEL	
Opt.Parms	=>				
Group(s)	=>	PNEST/APG			
Cystom(s)	_				
System(S)	=>				
Command ===					
F1=Help	F2	e=End	F3=Return	F4=Members F10=G0	F6=Roll F12=Retrieve

Press PF4 to show the members and the policy for them:

INGKYGRB Domain Id . : IPU Operator Id : YUE	FH	- Command Diald INGGROUP lex = AOC2PLEX	Da	ne 1 of 2 te : 09/18/18 me : 09:24:40
Group: PNEST/APG Nature: Server Passive: NO Suspend: Description: SERVER APG, AVT2, members NEST1, NEST2 Excluded : Avoided :				
Mode : Norma Rolling Recycle:	Satisfactory	Target: 2 Target=>	Adjust: 0 Adjust: 0	Result=> 2
Name Typ	e System 🛛 Pref	Adj Result	Avl Eff	Stat Act Sus
PNEST1 APG PNEST2 APG			Yes 950 Yes 950	Sel Sel
Command ===> F1=Help F2=En	d F3=Return F9=Refresh	F10=G0	F11=Reset	F6=Roll F12=Retrieve

The **Result** column can be edited. If you enter a new preference value for the member, the software calculates an adjustment to be applied to the base policy value to make the resulting preference the value that you specified. The **Act** column indicates any actions that are likely to be taken as a result of applying your change.

- To force a member to be stopped, enter a result of 1.
- To force a member to be started, enter a result greater than the highest value in the Eff column.
- To return to the default values specified in your automation policy, press PF11.

A table of valid preference values is documented in the System Automation for z/OS User's Guide.

After the changes, press PF10 to activate those changes. If you exit the dialog with PF3, your changes are discarded.

You can also, for a Server group, change the values of the Availability Target and Satisfactory Target fields. The Availability target sets the number of group members that are started. The Satisfactory target specifies a lower number that have to be started for the group's dependencies to be considered satisfied. For example, if five members are started, you can set the satisfactory target to 2 to begin starting resources that are dependent on the group while the remaining three members are still initializing.

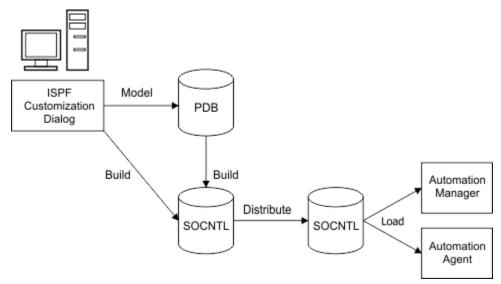
These panels are also available for Basic groups, but you cannot change anything of Basic groups.

# Automation policy management

# **Customization and policies**

To work, SA z/OS requires a model of your application workload and some policy definitions that characterize your environment.

This information is entered through an ISPF application that is called the Customization Dialog that is provided as a part of SA z/OS. The data in the model is stored in a data set known as a Policy Database (PDB). The PDB gets built (compiled) into another data set called System Operations Configuration File (SOCNTL) that is used by SA z/OS at run time. The SOCNTL file then must be copied onto each system that loads its automation policy from it.



#### Figure 19. Automation Policy Lifecycle

The SOCNTL file is defined to the Automation Manager task, usually through its HSAPRMxx member, which resides in a data set in your systems PARMLIB concatenation. The SOCNTL file can be anywhere on your system where both the Automation Manager and the Automation Agent can read it. Although, you can use a generation data group (GDG) for the deployed version of your SOCNTL file, it is not strictly required.

When the Automation Manager initializes, it pulls the name of the SOCNTL file that the Automation Manager is meant to use out of the HSAPRMxx member and loads. Then, the Automation Manager processes the parts of the SOCNTL file it is supposed to load. An SOCNTL file data set contains data for many systems. So the Automation Manager first determines which files are required for use by both the Automation Manager and the Automation Agent before the Automation Manager loads them.

When the Automation Agent initializes, it requests from the Automation Manager which SOCNTL data set it is meant to use. The Automation Manager responds with the name of the data set that is loaded and the agent then loads its corresponding files from the SOCNTL data set.

**Note:** The data that is loaded by the Automation Manager includes a Customization Timestamp. The time stamp identifies the last time that the data was edited in the Customization Dialog before the SOCNTL data set was built. The time stamp is included in the response sent to the agent and is checked against the time stamp that the agent extracts from the data that is going to load. If the two time stamps do not match, the agent refuses to proceed with the load and you do not have automation for your system. If this mismatch happens, use the MVS MODIFY command to modify the Automation Manager and request it to load a new automation configuration file.

For example, if your Automation Manager loads an automation policy that you built yesterday, when it comes up and you overwrite the SOCNTL file with a policy that was built today, when you stop and restart the Automation Agent, there is an issue. The Agent refuses to load the automation policy from the SOCNTL file because the time stamps do not match.

To fix the situation, instruct the Automation Manager to load the new configuration data with a modify command:

F INGEAMSA, REFRESH, SOCNTL\_dataset\_name

The Automation Manager loads the new configuration data and token and then instructs the agent to load them. Because the tokens now match, the agent can proceed.

# COLD, WARM, and HOT starts

The Automation Manager maintains data in the following data sets that are used if it fails or is restarted.

Table 11. Files maintained by the Automation Manager		
File	Description	
Takeover file	This data set stores a snapshot of the current internal state data within the Automation Manager.	
Schedule override file	This data set stores data about service period overrides.	
Configuration file	This data set stores the name of the current SOCNTL data set in use.	

There are three different start options for the Automation Manager:

Table 12. Actions for different Automation Manager start types		
Actions	Description	
COLD	Reads the SOCNTL data set name from HSAPRMxx, and erases the Schedule and Takeover data.	
WARM	Reads the SOCNTL data set name from the Configuration data set, erases the Takeover data, and restores the schedule data.	
НОТ	Reads the SOCNTL data set name from the Configuration data set, and restores the Takeover data and the Schedule data.	

Following a HOT start, the Automation Agents are instructed to analyze their systems and return status data for all of the applications that the agents are automating.

Whether you start an automation manager from the console using the HOT start type or whether a Secondary Automation Manager (SAM) takes over from the current Primary Automation Manager (PAM), is technically the same. In both cases, the Takeover and Schedule data is used to initialize the automation manager.

If you lose both, the Primary manager and the Secondary manager, you can start a new Automation Manager with a HOT start. The HOT start attempts to take over as a PAM from the data that is left in the files. The command that is used would be as follows:

#### S INGEAMSA, JOBNAME=AM, SUB=MSTR, START=HOT

The command does not work if there is already an Automation Manager that is running on the system (because that is already the Primary manager). In this situation, the newly started manager becomes a SAM.

Although it is common practice among customers to hardcode the Automation Manager's start type as HOT, unexpected and unwanted behavior follows a prolonged system or automation outage. The automation gets restored to exactly the state that it was in when the failure occurred. If the Automation Manager was stopping something at the time, it continues to do so after the HOT start is complete. The goal of a HOT start is to enable a SAM to take over if the PAM fails or is shut down. A gap of no more than 60-120 seconds is expected. If the system is restarted between when automation last ran and when it is being started, SA z/OS automatically purges all requests that are flagged as being purged during the system's next IPL.

# Manage your System Operation Control File (SOCNTL)

The Automation Manager tracks the location of the SOCNTL data set in its files, and if an agent gets recycled, it asks the Automation Manager the location of the SOCNTL data set.

The Automation Manager then sends it the name of the SOCNTL data set and the customization token it saved from its SOCNTL data. Then, the agent finds the SOCNTL data set on disk and checks its customization token. If you have, for example, overwritten the SOCNTL data set with a newer one, the agent finds it, but does not load it because the customization tokens do not match.

To recover from a token mismatch, use the command that is given at the end of <u>"Customization and</u> policies" on page 103.

If you do not want the new configuration that is loaded now, you can find a copy of the old configuration. If the data set name is different, use the modify command to tell the Automation Manager to reload it. If you cannot do that, you cannot use automation until it is acceptable to activate the new configuration. Alternatively, your automation administrator can attempt to rebuild the old configuration in the Customization Dialog.

As this situation is not preferable, there are two available techniques to manage the versions of the SOCNTL data set.

# Simple data sets

If you are going to manage your SOCNTL data set as a simple data set, you need to use a strong naming convention:

Table 13. Outline of an SOCNTL Naming Scheme	
Data Set	Description
MY.SOCNTL.OLD	The data set you last used in production.
MY.SOCNTL.CURRENT	The data set you are currently using in production.
MY.SOCNTL.NEW	The next data set to use.

New SOCNTL data sets are installed by overwriting the MY.SOCNTL.NEW data set. When you activate a new configuration, copy CURRENT over OLD and NEW over CURRENT, then load the updated configuration. The copying is best done with a batch job. To instruct the Automation Manager to load the overwritten policy from inside the Automation Agent, use the INGAMS command:

INGAMS REFRESH,CFG=\*

INGAMS instructs the Automation Manager to reload its configuration from the data set that it is using (which is MY.SOCNTL.CURRENT). If you want to switch it to the old SOCNTL, use:

INGAMS REFRESH,CFG='MY.SOCNTL.OLD'

Remember to change the setting back to MY.SOCNTL.CURRENT when it is appropriate to do so.

#### **Generation Data Groups**

It is recommended that you use a Generation Data Group (GDG) to hold your SOCNTL data. The GDG avoids many of the complications of using simple data sets. Although working with them is a little more complicated, you generally have to use batch jobs to update them. The benefit significantly outweighs the cost.

A GDG is a data set that automatically maintains its history. When you copy a new SOCNTL data set on top of it, the old one is still kept as an accessible data set. You can configure the number of generations of the data set that are kept. Typically five are used for SOCNTLs, although you can have more if you want.

The command to load an SOCNTL from a GDG is:

F AM,REFRESH,MY.SOCNTL.GDG(0)

or

INGAMS REFRESH,CFG=MY.SOCNTL.GDG(0)

The commands instruct it to load the current generation. What it stores to its file, however, is the actual name of the file on disk, MY.SOCNTL.GDG.G0012V00, for example. If an updated SOCNTL is written to the GDG, it is saved as file MY.SOCNTL.GDG.G0013V00. If the agent must reload the old configuration (for example, generation 12), the file is still available on disk for it to load it. The 12th data set is deleted after generation 18 is created (assuming you are keeping five generations).

To activate a new configuration with GDGs, issue:

INGAMS REFRESH,CFG=\*(0)

The current generation of the GDG is available.

To step back to an older configuration, issue:

INGAMS REFRESH,CFG=\*(-1)

It is up to you to track which older generation is the one you want to revert to, if the new configuration does not work. The INGAMS 'Show Details' subcommand (B) show you which data set you are currently using when issued against the PAM:

INGKYAM3 Domain ID = IPUFJ Operator ID = YUE		
Diagnostic Info Snapshot size Number of resources Number of requests Number group request History records Max History records	: 37 ts : 34 : 182987	
Config dataset name : Config member :		20180914105130 20180914105130
	Z999CLGC STRUCTURE 20180914105130FF097FD72827 01	20180914104636
Command ===> F1=Help F2=End F7=Backward	F3=Return F9=Refresh	F6=Roll F12=Retrieve

You have to scroll down to see the Config dataset name.

The risk when you use GDGs is that you copy so many "new" SOCNTL data sets in, your current SOCNTL data set falls off the bottom of the stack. Use a staging data set as a remedy and copy the SOCNTL data into the GDG just before you go to activate it. If you find your current data set is getting close to the bottom of the stack, you can copy it into a temporary data set. Then, write it back to the top of the stack and tell the Automation Manager to switch to it.

# **Chapter 7. Support**

The following support procedures are available for managing your SA z/OS environment.

# Modifying the maximum number of Language Processor (REXX) environments for NetView

The SA z/OS runs REXX code. REXX Language Processor environments are required to do so and are allocated on a system-wide basis. You might have to allocate more environments. Refer to *IBM Tivoli NetView for z/OS Installation: Configuring Additional Components* for more information.

# Modifying the NetView subsystem interface procedure

The NetView subsystem is already created for you by the Configuration Assistant. However, if you have to set the parameters for the Program-to-Program interface (PPI) or set a particular command designator, see the following description.

Update the NetView subsystem interface procedure, CNMPSSI (CNMSJ010) member in the SYS1.PROCLIB data set, as required for your environment:

- "Changing symbolic variables" on page 107
- "Specifying the subsystem command designator" on page 108

# **Changing symbolic variables**

Review and modify the following symbolic variables as required for your installation:

#### ARM

Enables the NetView subsystem for MVS automatic restart management (ARM) and supplies a name (up to 16 characters) by which this NetView subsystem is to be known to ARM.

The CNMPSSI ARM parameter can have the following values:

#### \*ARM

Specifies that the NetView subsystem is to be enabled. The NetView component generates a NetView ARM element name.

#### name

Specifies that the NetView subsystem is to be enabled and identifies the NetView ARM element name. This name can be 1 - 16 alphanumeric characters in length. The first character must be alphabetic. The name can contain the special characters #, @, and \$.

#### <u>\*NOARM</u>

Specifies that the NetView subsystem is not to be enabled. \*NOARM is the default value.

#### PPIOPT

Specifies whether you want to initialize the PPI facility. The PPIOPT parameter can have the following values:

#### PPI

Specifies that the PPI facility is to be started and initialized for the NetView subsystem address space. You cannot request this option for more than one subsystem address space. If the PPI is already active on another subsystem address space, it does not initialize for more requests. PPI is the default value.

#### NOPPI

Specifies that the PPI facility is not initialized for the subsystem address space.

#### P256BUF

Specifies the number of 256-byte PPI buffers. The default value is 300.

#### P4000BUF

Specifies the number of 4000-byte PPI buffers. The default value is 0.

#### REG

Specifies the region size for the NetView subsystem buffer address space in KB (the number specified times 1024). The default value is 16600.

The default value allows for 4200 total message and command buffers. To calculate the correct region size for your network, refer to *IBM Tivoli NetView for z/OS Tuning Guide*.

#### ROUTECDE

Specifies the route code to be used for messages that are issued by the SSI address space.

Messages that can be issued before this parameter is processed use the default route code 1, regardless of the value set here. Valid values are in the range 1 - 128.

#### &SQ1

Specifies the high-level qualifiers for user-defined data sets. The default value is NETVIEW. V6R2M1.

You can also adjust the CNMPSSI parameters using the SSI statements in the CNMSTYLE member.

## Specifying the subsystem command designator

To specify the NetView subsystem command designator, use the MVSPARM.Cmd.Designator statement in the CNMSTYLE member. For more information about the MVSPARM.Cmd.Designator statement, see the *IBM Tivoli NetView for z/OS Administration Reference*.

# Saving Automation Manager data sets into Generation Data Groups

#### About this task

During the lifecycle of an Automation Manager, log data is written into unique Automation Manager data sets. If an unexpected Automation Manager abend occurs, IBM service might request these data sets for problem determination. The best practice \*BASE sample policy ensures that two Automation Managers are active at the same time. When an Automation Manager abend occurs, the Automation Manager is restarted by SA z/OS. Now, the content of the Automation Manager data sets is overwritten.

To prevent this situation, follow these steps to save the data sets into generation data groups before the restart of the Automation Manager instance.

#### Procedure

- 1. In the SA z/OS Automation Manager start procedure:
  - a) Modify the startup procedure of your Automation Manager generated by the Configuration Assistant.

Refer to the setting made in the INGDOPT Configuration Options file keyword <sa\_am\_start\_proc>.

- b) Activate by uncommenting the SLQAUX symbol.
- c) Remove the job end statement.

For more information, see the corresponding comment section in the JCL.

- d) Save your changes.
- 2. In the Automation Policy:
  - a) Add the string SLQAUX=AM1 in the **SYMBOL 1** field for the APL entry AM in policy APPLICATION SYMBOLS.
  - b) Add the string SLQAUX=AM2 in the **SYMBOL 1** field for the APL entry AM2 in policy APPLICATION SYMBOLS.
  - c) Add the string &SUBSSYMBOL1 in the **Startup Parameters** field for the APL entry C\_AM in policy STARTUP.

- d) Build the SOCNTL file.
- e) Refresh the configuration in your runtime environment.

# **Additional configuration considerations**

This section describes additional configuration considerations for setting up NetView components, including the following topics:

- "Configuring the operator environment" on page 109
- "Working with data logs and databases" on page 110

# Configuring the operator environment

The following topics describe aspects of the operator environment that you can customize:

- "Defining NetView operators" on page 109
- "Specifying the degree of security verification" on page 109
- "Defining PA and PF keys" on page 109

# **Defining NetView operators**

You can define your NetView operators either by using an SAF security product, through DSIPARM member DSIOPF, or both. For detailed information about defining NetView operators, refer to the *IBM Tivoli NetView for z/OS Security Reference*.

# Specifying the degree of security verification

The recommended degree of security for SA z/OS is already described in <u>Chapter 4</u>, "Security," on page 31. If you cannot follow these recommendations, read this section.

You can define the degree of security verification to be performed when an operator logs on by using the SECOPTS statements in the CNMSTUSR or CxxSTGEN member. For information about changing CNMSTYLE statements, see *IBM Tivoli NetView for z/OS Installation: Getting Started*.

Use the REFRESH command to refresh many types of security that is used while the NetView component is running. The REFRESH command can be used to change the security settings in the CNMSTUSR or CxxSTGEN member.

If you want information about	Refer to	
changing CNMSTYLE statements	IBM Tivoli NetView for z/OS Installation: Getting Started	
SAF checking	IBM Tivoli NetView for z/OS Security Reference	
REFRESH command	IBM Tivoli NetView for z/OS Command Reference Volume 1 (A-N)	

# **Defining PA and PF keys**

During logon, an operator runs the PFKDEF command list, CNME1010, which (as a default) references keys defined in the sample CNMKEYS. This command can also be included in the operator profile.

To change the NetView default PF key settings or the default line of text at the bottom of many NetView panels that describes PF key settings, modify CNMKEYS.

For specific information about modifying CNMKEYS, refer to the *IBM Tivoli NetView for z/OS Customization Guide*.

# Working with data logs and databases

# **Printing the Network Log**

The network log is used as a protocol for all processes and actions that are completed within SA z/OS. This log also contains the diagnostics data in case of an error. IBM service might require this data. There are two NetView log data sets in place that are used alternatively by the DSILOG task.

You can use the INGEPRT JCL to print the NetView log. The INGEPRT JCL was copied to your PROCLIB data set during configuration. Further details are described in the INGEPRT JCL.

It might be advisable to switch the NetView log data set right before rerunning a scenario to gather service data. This switch might avoid alternating the NetView log while log data is gathered.

You can use the SWITCH DSILOG command to switch the NetView log. Refer to *IBM Tivoli NetView for z/OS Command Reference Volume 2*.

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IBM System Automation for z/OS V4.1: Getting Started Guide

# Index

# A

adapting sample policy 59 add-on policy 33 adding sample policy 62 adding systems 55 alert notification for IBM SA z/OS configuring 17 application (APL) resources 35 application group (APG) 35 application group, automating 5 application groups 100 ARM parameter **CNMPSSI start procedure** specifying NetView interface 107 automating application group 5 automation manager data sets saving into Generation Data Groups 108 automation policy maintenance 74 automation policy management 103 autowrap 93

#### В

Base SA z/OS configuring <u>15</u> building policy <u>72</u> building the configuration files <u>26</u> bulk update <u>64</u>

# С

classes 57 clone values 36 cloning 55 cloning definitions 36 CNMKEYS 109 CNMPSSI 107 CNMSJ010 job 107 COLD, WARM, and HOT starts 104 command designator, subsystem 108 completing the policy replication 72 condition relationship 5 **Configuration Assistant** preparing 15 using 15 configuration options file 16 configuring SA z/OS 15 creating a basic PDB 21 creating a new policy database 59 customization 33 customization dialog 33, 34, 103 customization dialog tutorial 37 customization tools 33

# D

data log 110 databases 110 default availability 95 defaults 57 defining PA and PF keys 109 dependency relationships 5 dependent resource 5 deploying SA z/OS 10 DISPINFO display panels 88 **DISPSTAT 86 DISPSYS 80** distributing policy 74 DSIOPF operator definition 109

# Ε

enterprise (ENT) <u>35</u> exporting <u>64</u> exporting sample policy <u>64</u>

# G

generation data groups <u>105</u> getting help <u>37</u> getting messages <u>93</u> group (GRP <u>35</u> grouping support <u>5</u> groups <u>101</u> groups and resources <u>5</u>

# H

HASPARENT relationship <u>5</u> HASPASSIVEPARENT relationship <u>5</u> held messages <u>93</u>

# I

importing sample policy <u>69</u> infrastructure <u>80</u> INGAMS <u>80</u> INGDOPT configuration options file <u>16</u> INGESAF member <u>31</u> INGINFO display panels <u>84</u> INGLIST <u>82</u> INGNTFY <u>93</u> INGREQ <u>98</u> INGVOTE <u>99</u> inheritance <u>57</u> install the TSO REXX Function Package  $\underline{17}$  installing SA z/OS  $\underline{15}$ 

#### Κ

keys, defining 109

#### L

locked votes <u>96</u> logon ID 109

## Μ

message classes 93 message display 93 message help 93 modifying the maximum number of language processor (REXX) environments for NetView 107 monitoring resources 91

# Ν

NetView configuration <u>109</u> operator definition <u>109</u> operator environment <u>109</u> NetView console logging off <u>79</u> logging on 78

# 0

operating group members <u>101</u> operating groups <u>101</u> operations <u>75</u> operations infrastructure <u>80</u> operations overview <u>75</u> operator ID defining <u>109</u>

#### Ρ

P256BUF operand 107 P4000BUF operand 108 PA keys, defining 109 persistent requests 96 PF keys, defining 109 planning 9 planning worksheet 13 policy building 72 policy database creating 59 policy updates interruptions 69 PPIOPT operand 107 printing the network log 110 propagation of requests 5 purging your request **INGVOTE 99** 

# R

REG (region size) operand 108 relationship **HASPARENT 5** HASPASSIVEPARENT 5 request propagation 5 relationships concept 5 dependency 5 remote commands 109 reporting 51 request priorities 96 request propagation 5 resource dependent 5 supporting 5 resources default availability 95 resources and groups 5 restarting SA z/OS summary 12 reviewing policy 72 REXX language processor environments 107 RMTCMD command 109 roles and responsibilities 9 ROLL key 79 **ROUTECDE** operand 108 runmodes 100

# S

SA z/OS benefits 2 components 2 deploying 10 installing 15 introduction 1 overview 1 planning 9 verifying your installation 12 SA z/OS starting for the first time 18 sample policy adapting 59 adding 62 exporting 64 importing 69 updating 67 saving of automation manager data sets into Generation Data Groups 108 SDF 91 SECOPTS statements 109 security operator definition 109 setting up your systems 70 simple data sets 105 SOCNTL managing 105 SQ1 operand 108 SSI 107 start SA z/OS for the first time 18 starting and stopping resources 95 starting SA z/OS

starting SA z/OS (continued) summary 12 starting the customization dialog 21, 36 status display facility (SDF) 91 stopping and restarting the message flow 93 subsystem command designator 108 subsystem interface 107 supporting resource 5 symbolic values 55 SYS1.PARMLIB member configuring 17 SYS1.PROCLIB member configuring 17 sysplex groups (GRP) 71 system (SYS) 35 system logger configuring 17 system operation control file managing 105 system operations configuration file (SOCNTL) 33

#### U

update SMFPRMxx <u>17</u> updating sample policy <u>67</u>

#### V

verifying degree of security <u>109</u> votes <u>96</u> VTAM connectivity configuring <u>17</u>

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